



JUDICIAL INSPECTORATE FOR CORRECTIONAL SERVICES

FOURTH QUARTERLY PERFORMANCE REPORT

1 January – 31 March 2022





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INSPECTING JUDGE:
JUSTICE EDWIN CAMERON

TABLE OF CONTENTS

List of abbreviations	7
Executive summary by the Chief Executive Officer	8
PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT	10
Performance information	10
Inspections	10
Investigations	16
Complaints	18
Mandatory reporting	20
PART B: DIRECTORATE MANAGEMENT REGIONS (DMR)	25
Independent Correctional Centre Visitors (ICCVs)	25
Complaints handled in regions	26
Stakeholders' engagements/Visitors' Committee (VC) meetings	36
The Justice Crime and Prevention Security (JCPS) Cluster interventions, Case Flow Management Forum, Performance Enhancement and Efficiency Committees (PEEC) and Director of Public Prosecutions (DPP)	44
Declared state patients incarcerated	46
Non-nationals (sentenced and remand detainees) in correctional facilities	46
Total number of non-national lifers: March 2022	49
COVID-19 reporting	49
COVID-19 vaccination status as at 31 March 2022	50
Parole violation report as at 31 March 2022	50
Remand detainees with bail less than R1000	51
Supervisory meetings held	51
DMR highlights	53
PART C: HUMAN RESOURCES	55
Organisational establishment structure	55
Approved establishment structure	55
ICCVs	56
Employment equity	56
Performance agreements	56
Labour relations	57
Nationwide lockdown and COVID-19 pandemic	57

PART D: FINANCE AND SCM **58**

Budget	58
Budget for 2021/2022 financial year	58
Expenditure	59
Fleet/transport management	59
Property and facilities management	60

PART E: INFORMATION TECHNOLOGY **61**

Distribution of computers for ICCVs in correctional facilities	61
Development and Integration of JICS MIS into DCS E-Corrections.	61
Development of JICS mail server and website	61

PART F: MEDIA AND COMMUNICATIONS **62****TABLES AND FIGURES**

Table 1: Inspections scheduled for 1 January to 31 March 2022	11
Table 2: Inspection reports received and rating of Correctional Centres as at 31 March 2022	11
Table 3: Inspected correctional centres rating	12
Table 4: Unannounced inspections conducted from 1 January to 31 March 2022	13
Table 5: Ratings of the unannounced inspections for 1 January to 31 March 2022	13
Table 6: Investigations conducted during this quarter	15
Table 7: Investigations conducted for the 2021/2022 performance cycle	16
Table 8: Office notes compiled during this quarter	18
Table 9: Categories of complaints received this quarter	18
Table 10: Complaints referred to DMR	19
Table 11: Current matters in the complaints unit	19
Table 12: Unnatural deaths reported from 1 January to 31 March 2022	20
Table 13: Natural deaths reported from 1 January to 31 March 2022	20
Table 14: Reports on segregation received from 1 January to 31 March 2022	22
Table 15: Reports received on mechanical restraints from 1 January to 31 March 2022	22
Table 16: Reports received on the use of force from 1 January to 31 March 2022	23
Table 17: Matters in Court/NPA as at 31 March 2022	23
Table 18: Litigation	24
Table 19: Record of Consultation by ICCVs from 1 January to 31 March 2022	25
Table 20: General complaints managed in regions from 1 January to 31 March 2022	26
Table 21: Urgent complaints managed in regions from 1 January to 31 March 2022	29
Table 22: Complaints referred to DMR by DLS from 1 January to 31 March 2022	35

Table 23: VC meetings held from 1 January to 31 March 2022	36
Table 24: Stakeholder engagement meetings held from 1 January to 31 March 2022	44
Table 25: Declared state patients incarcerated from 1 January to 31 March 2022	46
Table 26: Non-nationals in correctional centres from 1 January to 31 March 2022	47
Table 27: Non-national Lifers in correctional centres from 1 January to 31 March 2022	49
Table 28: Report on COVID-19 from March 2020 until March 2022	49
Table 29: Report on vaccination status within JICS as at 31 March 2022	50
Table 30: Parole violation from 1 January to 31 March 2022	50
Table 31: Remand Detainees with bail less than R1000 from 1 January to 31 March 2022	51
Table 32: Supervisory meetings held for the quarter from 1 January to 31 March 2022	51
Table 33: Four vacancies as at 31 March 2022	55
Table 34: ICCV post establishment as at 31 March 2022	56
Table 35: Employment equity statistics as at 31 March 2022	56
Table 36: Employment equity percentages as at 31 March 2022	56
Table 37: Expenditure as at 31 March 2022	59
Table 38: Compensation of employees	59
Table 39: Goods and Services	59
Table 40: Transfers and Subsidies	59
Table 41: Capital Assets	59
Table 42: Asset register as at 31 March 2022	59
Table 43: JICS fleet and allocation per region as at 31 March 2022	59
Table 44: JICS fleet to be disposed of as at 31 March 2022	60
Table 45: JICS property leases as at 31 March 2022	60
Figure 1: Budget for the 2021/2022 financial year	58
Figure 2: JICS Media Analysis and Internal Communications (1 January to 31 March 2022)	63

LIST OF ABBREVIATIONS

AC	Area Commissioner
CC	Correctional Centre
CEO	Chief Executive Officer
CF	Correctional Facility (Correctional Centre and Remand Detention Facility)
CFO	Chief Financial Officer
CMCs	Case Management Committees
CMR	Central Management Region
CPA	Criminal Procedure Act 51 of 1977
CPF	Community Policing Forum
CSA	Correctional Services Act 111 of 1998
COVID-19	Coronavirus infection or disease
CU	Complaints Unit
DCS	Department of Correctional Services
DLS	Directorate Legal Services
DMR	Directorate Management Regions
DoH	Department of Health
DPP	Director of Public Prosecutions
DSS	Directorate Support Services
EC	Eastern Cape
ECMR	Eastern Cape Management Region
EXCO	Executive Committee
FS/NC	Free State/Northern Cape Management Region
GITO	Government Information Technology Officer
GCIS	Government Communication Information System
GP	Gauteng Province
HCC	Head of Correctional Centre
ICCVs	Independent Correctional Centre Visitors
IJ	Inspecting Judge
ISS	Integrated Security System
IT	Information Technology
IU	Investigations Unit
JCPS	Justice, Crime Prevention and Security Cluster
JICS	Judicial Inspectorate for Correctional Services
KZNMNR	KwaZulu-Natal Management Region
LGBTIQ+	Lesbian, Gay, Bisexual, Transgender, Intersex and Queer
MIS	Management Information System
MRU	Mandatory Reporting Unit
MSSD	Minimum Standard of Service Delivery
NMR	Northern Management Region
PCN	Public Calling for Nominations
PEEC	Provincial Efficiency and Enhancement Committee
PMDS	Performance Management Development System
PPE	Personal Protective Equipment
RDs	Remand Detainees
ROC	Record of Consultation
SA	South Africa
SAHRC	South African Human Rights Commission
SAPOHR	South African Prisoners Organisation for Human Rights
SCOA	Standard Chart of Accounts
SITA	State Information Technology Agency
SMR	Strategic Midterm Review
VC	Visitors' Committee
VCCO	Visitors' Committee Coordinators
WCMR	Western Cape Management Region



EXECUTIVE SUMMARY BY THE CHIEF EXECUTIVE OFFICER

During the fourth quarter of 2021/2022, JICS continued to work under COVID-19 protocols. Most of JICS's statutory mandates were complied with, where meetings were held online to adhere to the social distance restrictions/regulations. Inspections and investigations in the correctional centres and remand detention facilities (correctional facilities) were conducted in person – to ensure humane and dignified conditions of detention and incarceration for all inmates during challenging times.

To combat the COVID-19 infections, JICS encouraged its officials to get vaccinated and shared information on the importance of vaccination. It is laudable that all JICS officials and inmates were prioritised and included in the Department of Correctional Services (DCS) COVID-19 vaccine rollout. During this quarter, 80% of JICS officials have been vaccinated. We intend for all JICS officials to be fully vaccinated and participate in the booster vaccination rollout.

JICS approved its 2022/23 Operational Plan during this quarter, where all its mandates, strategic objectives, targets and quarterly activities are outlined for the performance year. This operational plan will assist the organisation in implementing all of JICS's goals and ensure proper monitoring and accountability within correctional facilities.

JICS's 2021/22 approved National Inspection Plan scheduled 136 inspections and all 136 inspections were conducted. As at the end of this quarter, 36 inspections were conducted, of which 35 inspection reports (including reports from the previous quarter) were received and evaluated. Notable highlights for the fourth quarter, JICS conducted 16 unannounced inspections during February.

In addition, 12 investigations were mandated for the quarter. There were 34 Visitors' Committee meetings scheduled and 33 were actioned. There were 46 vacant ICCV positions and 86 permanent approved and funded staff positions on the fixed establishment, 82 posts were filled and there are four vacant posts. The lack of consistent mandatory reporting on deaths, mechanical restraints, segregations and the use of force by DCS remains a challenge. It reveals that DCS has not adequately complied with its statutory reporting obligations. As a result, JICS cannot verify the reported cases and is not privy to the complete picture of what occurs behind bars, which severely hampers JICS's effective oversight function. There is, however, steady progress as the E-Corrections system continues to be rolled out across the country.

During the fourth quarter, JICS's Complaints Unit received 139 complaints. The majority of these dealt with assaults (inmate-on inmate as well as official-on-inmate), parole-related issues, hunger strikes, healthcare and attempted suicides. In this quarter, the Complaints Unit finalised 62 matters (including 41 backlog matters).

On mandatory reporting, the numbers were as follows:

- Unnatural deaths: 24 (13 were classified as unknown causes and four were suicide by hanging)
- Natural deaths: 86
- Segregations: 1 160 (no appeals)
- Mechanical restraints: 12 (no appeals)
- Use of force: 125

In light of DCS's slow rollout of E-Corrections, these numbers cannot be verified and are likely to be higher than what is reported. It is of grave concern that no appeals for segregations or mechanical restraints were received for this quarter.

There were 12 219 non-nationals (increased by 527 from the previous quarter) and 124 declared state patients (increased by eight from the previous quarter) detained and incarcerated in South African correctional facilities during the fourth quarter.

JICS continues to work on its organisational form as an independent oversight body. Since December 2021, the Inspecting Judge has written to the Minister of Justice and Correctional Services to finalise the JICS Draft Bill, amendments to the Correctional Services Act 111 of 1998, and to establish JICS as a National Government Component. The JICS Draft Bill (version 20) will be presented to the Parliamentary Portfolio Committee on Justice and Correctional Services in June 2022.

This report sets out JICS's performance outputs for the fourth quarter. I am grateful to the Inspecting Judge, executive management and all JICS officials for their steadfast commitment to ensuring JICS fulfil its vital oversight function.



PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT

Performance Information

Inspections

As per the approved National Inspection Plan, JICS aims to conduct inspections at least once in a two-year cycle at all correctional centres and remand detention facilities (correctional facilities).

For this quarter, a total of 36 inspections were conducted. Despite the challenges presented by the COVID-19 related state of national disaster and national lockdown and the restrictions thereof, JICS managed to conduct all its scheduled inspections. JICS's inspectors followed all COVID-19 related protocols during the inspections.

One inspection report (Kgosi Mampuru II Local) was still outstanding as on 31 March 2022 and will be carried over to the next performance cycle.

Inspections scheduled for the fourth quarter

The table below depicts a list of inspections conducted.

No.	Centre	Region	An inspection was conducted (Y/N)
1.	Henneman	CMR	Y
2.	Virginia	CMR	Y
3.	Polokwane	NMR	Y
4.	Kutama Sinthumule	NMR	Y
5.	Durban Female	KZNMNR	Y
6.	Nkandla	KZNMNR	Y
7.	Qalakabusha	KZNMNR	Y
8.	Pollsmoor Female	WCMR	Y
9.	Pollsmoor Max/RDF	WCMR	Y
10.	Somerset East	ECMR	Y
11.	Queenstown	ECMR	Y
12.	Cradock	ECMR	Y
13.	Victoria West	CMR	Y
14.	Richmond	CMR	Y
15.	Modderbee	NMR	Y
16.	Nigel	NMR	Y
17.	Durban Med A	KZNMNR	Y
18.	Mtunzini	KZNMNR	Y
19.	Grootvlei Maximum	CMR	Y
20.	Voorberg Med A	WCMR	Y
21.	Voorberg Med B	WCMR	Y
22.	Drakenstein Med A	WCMR	Y
23.	Port Elizabeth	ECMR	Y
24.	Grahamstown	ECMR	Y
25.	Harrismith	CMR	Y
26.	Heilbron	CMR	Y
27.	Devon	NMR	Y
28.	Kgosi Mampuru II Central	NMR	Y
29.	Kgosi Mampuru II Local	NMR	Y ¹
30.	Matatiele	KZNMNR	Y
31.	Kokstad	KZNMNR	Y
32.	Ebongweni	KZNMNR	Y
33.	Oudtshoorn Med A	WCMR	Y
34.	Oudtshoorn Med B (Female)	WCMR	Y
35.	Graaff-Reinet	ECMR	Y
36.	Middelburg (EC)	ECMR	Y

Table 1: Inspections scheduled for 1 January to 31 March 2022

Inspection reports

During this reporting period, 35 inspection reports were received and evaluated.

No.	Centre	Region	Scheduled	Inspection conducted	Rating
1.	Henneman	CMR	11/1/2022	5/1/2022	Satisfactory
2.	Virginia	CMR	12/1/2022	6/1/2022	Satisfactory
3.	Kutama Sinthumule	NMR	11-12/1/2022	11-12/1/2022	Good
4.	Polokwane	NMR	13/1/2022	13/1/2022	Satisfactory
5.	Nkandla	KZNMNR	11/1/2022	11/1/2022	Satisfactory
6.	Qalakabusha	KZNMNR	12-13/1/2022	12/1/2022	Satisfactory
7.	Mthunzini	KZNMNR	14/1/2022	14/1/2022	Satisfactory
8.	Pollsmoor Female	WCMR	11/1/2021	10/1/2022	Satisfactory

¹ Inspection was conducted on 3 and 4 March 2022 but the report was outstanding on 31 March 2022.

No.	Centre	Region	Scheduled	Inspection conducted	Rating
9.	Pollsmoor Max/RDF	WCMR	12-13/1/2021	18-15/1/2022	Satisfactory
10.	Somerset East	ECMR	11/1/2022	12/1/2022	Satisfactory
11.	Cradock	ECMR	12/1/2022	13/1/2022	Satisfactory
12.	Queenstown	ECMR	13/1/2022	14/1/2022	Satisfactory
13.	Victoria West	CMR	8/2/2021	8/2/2022	Satisfactory
14.	Richmond	CMR	9/2/2021	9/2/2022	Satisfactory
15.	Grootvlei Maximum	CMR	2-3/1/2022	15-16/2/2022	Unsatisfactory
16.	Modderbee	NMR	7-8/2/2022	14-15/2/2022	Satisfactory
17.	Nigel	NMR	9/2/2022	16/2/2022	Satisfactory
18.	Durban Med A	KZN	7-8/2/2022	8-9/2/2022	Satisfactory
19.	Durban Female	KZN	9/2/2022	10/2/2022	Satisfactory
20.	Voorberg Med A	KZNMR	7/2/2022	7/2/2022	Satisfactory
21.	Voorberg Med B	WCMR	8/2/2022	8/2/2022	Satisfactory
22.	Drakenstein Med A	KZNMR	9/2/2022	3/2/2022	Satisfactory
23.	Port Elizabeth	ECMR	7/2/2022	16/2/2022	Satisfactory
24.	Grahamstown	ECMR	8/2/2022	17/2/2022	Satisfactory
25.	Heilbron	CMR	1/3/2022	8/3/2022	Satisfactory
26.	Harrismith	CMR	2/3/2022	9/3/2022	Satisfactory
27.	Devon	NMR	1/3/2022	11/3/2022	Satisfactory
28.	Kgosi Mampuru Central	NMR	1-2/3/2022	14/3/2022	Satisfactory
29.	Matatiele	KZN	1/3/2022	1/3/2022	Satisfactory
30.	Kokstad Med B	KZN	2/3/2022	2/3/2022	Satisfactory
31.	Ebongweni Super Max	KZN	3-4/3/2022	3/3/2022	Satisfactory
32.	Oudtshoorn Med A	WCMR	1/3/2022	15/3/2022	Satisfactory
33.	Oudtshoorn Med B (Female)	WCMR	2/3/2022	14/3/2022	Satisfactory
34.	Graaff-Reinet	ECMR	2/3/2022	9/3/2022	Satisfactory
35.	Middelburg CP	ECMR	3/3/2022	9/3/2022	Satisfactory

Table 2: Inspection reports received and rating of Correctional Centres as at 31 March 2022

Ratings of correctional facilities inspected during the fourth quarter

Good	Satisfactory	Unsatisfactory	Total
4	30	1	35

Table 3: Inspected correctional centres rating

Centres rated unsatisfactory – main findings

a. Grootvlei Maximum – Free State Province (ECMR)

Inmate population – Unsatisfactory

- The centre was overcrowded by 99% on the date of the inspection.
- The approved accommodation is 806.
- The unlock total was 1 602.

Facilities – Unsatisfactory

- The condition of the facility was rated unsatisfactory.
- The structure was dilapidated.
- The ablution system was dysfunctional on the day of inspection.
- Inmates used water from the buckets to flush toilets.

Accommodation – Unsatisfactory

- Communal cells designed for 40 inmates were accommodating 50 to 60 inmates.
- Communal cells in the juvenile unit were very dirty.

Therefore, the centre was rated unsatisfactory based on overcrowding and unhygienic conditions.

Unannounced inspections

JICS embarked on a series of unannounced inspections during February 2022. A total of 18 inspections were conducted by nine inspection teams consisting of JICS managers.

Nine reports were received and evaluated during the quarter. Four reports were evaluated in March 2022 and five reports are yet to be evaluated.

The table represents the unannounced inspections conducted for this quarter.

No.	Inspection team	Centres	Province	Rating
1	Team 1	Umzinto	KZN	Satisfactory
		Sevontein		Satisfactory
2	Team 2	Malmesbury New	WC	Satisfactory
		Pollsmoor Female		Satisfactory
3	Team 3	Ladysmith	KZN	Unrated
		Glencoe		Unrated
4	Team 4	Johannesburg Medium C	GP	Satisfactory
		Kgosi Mampuru Central		Satisfactory
5	Team 5	Brandvlei Maximum	WC	Good
		Drakenstein Max		Satisfactory
6	Team 6	Bezzah Makathe Youth/ female	FS	Good
		Bezzah Makathe Med A		Satisfactory
7	Team 7	Kutama Sinthumule	Limpopo	Good
		Makhado		Unrated
8	Team 8	Port Elizabeth	EC	Unrated
		Patensie		Unrated
		Umtata Remand		Unsatisfactory
9	Team 9	Elliotdale	EC	Unsatisfactory

Table 4: Unannounced inspections conducted from 1 January to 31 March 2022

Rating of unannounced inspections conducted for the quarter.

Good	Satisfactory	Unsatisfactory	Total
3	8	2	13

Table 5: Ratings of the unannounced inspections for 1 January to 31 March 2022

Details of the correctional facilities found to be unsatisfactory

a. Elliotdale: Eastern Cape Province – (ECMR)

Facilities – Unsatisfactory

- The structure needed urgent attention.
- The walls were cracked, and the roof was disintegrating.
- Light bulbs were not functional.
- The ablution facility was dysfunctional in most cells.
- There was no record that the fire extinguishers were serviced.

Accommodation – Unsatisfactory

- The centre cannot be fully utilised due to the dilapidated infrastructure.
- Bed linen was not in a good condition.
- There was insufficient natural light in the cells due to excessive dirt on the windowpanes.

Rehabilitation programmes – Unsatisfactory

- The centre did not provide education programmes.

Nutrition – Unsatisfactory

- The kitchen was in a poor condition with worn tiles.
- The cold room was in an unsatisfactory condition.
- There was no functional freezer room and one stove needed to be disposed of.
- There were no fire blankets or fire hoses present in the kitchen.
- The date of service of firefighting equipment was not indicated on the container.
- The extractor oven, fan and tilting pots were out of order.
- There was no red meat in stock, only pork available.

b. Umtata Remand Centre – ECMR

Facilities – Unsatisfactory

- According to the Head of the Remand Detention Facility, the centre was constructed before 1980 and has never been renovated since then.
- The structure was dilapidated and in need of major renovations.
- Some parts of the centre become flooded when it rains.
- Inmates in some communal cells used water from buckets to flush toilets.
- Firefighting equipment was not serviced on the date of inspection.

Accommodation – Unsatisfactory

- The centre was extremely overcrowded.
- Beds were closely stacked together.
- The shower fittings were broken.
- There was a lack of natural light in some cells.
- The bed linen was worn out.

Nutrition – Unsatisfactory

- Infrastructure needs to be attended to immediately.
- There was a severe shortage of food supply due to the inconsistency of suppliers.
- Kitchen equipment such as the extractor fan, oven, and tilting pan was out of order.
- There were no fire blankets. The fire extinguishers were last serviced in November 2020.
- There was a shortage of meat.
- Meal intervals were not compliant with section 8(5) of the Correctional Services Act 111 of 1998 (CSA).

Inspections: Overview/Findings/Recommendations/Critical interventions

No critical interventions were identified.

Inspections by Inspecting Judge:

None

Inspections by other Judges:

None

Investigations

A total of 12 investigations were mandated and conducted during this quarter. As with inspections, investigations require physical visits to correctional facilities. The majority of investigations (four) were conducted in JICS's Northern Management Region (NMR) followed by three in the Kwa-Zulu Natal Management Region (KZNMR).

In all cases investigated, inmates died of unnatural causes.

The causes of death investigated were:

Suicide (hanging) – four

Assaults – seven

Arson – one

A total of 12 investigations were mandated as depicted in the table below.

No.	Investigation mandate	Centre	JICS region	Incident/allegations	Status
1	10/01/2022	Klerksdorp	NMR	Unnatural death of inmate A: On 1 January 2022, inmate A was attacked by another inmate, and he sustained several injuries to his head. He passed away despite efforts to resuscitate him.	Investigation ongoing.
2	10/01/2022	Kgosi Mampuru II Local	NMR	DCS reported that inmate B died as a result of arson.	Investigation ongoing.
3	14/01/2022	Mangaung PPP	CMR	It is alleged that inmate C was assaulted by inmate D. Inmate C allegedly assaulted inmate D with fists and kicked him in the head. Inmate D passed away a short while later.	Investigation ongoing.
4	18/01/2022	Middelburg (EC)	ECMR	Suicide of inmate E. (Hanging)	Investigation ongoing.
5	19/01/2022	Umtata	ECMR	Unnatural death of inmate F. Inmates attacked and stabbed DCS officials and fellow inmates. DCS officials used force to bring the situation under control. Inmate F was allegedly involved and died on 14 January 2022.	Investigation ongoing.
6	19/01/2022	Durban Medium A	KZNMR	Unnatural death of inmate G. DCS indicated that the inmate was allegedly assaulted. It was not clear from the report who allegedly assaulted inmate G.	Investigation ongoing.
7	31/01/2022	Malmesbury	WCMR	Suicide of inmate H. (Hanging)	Investigation ongoing.
8	21/02/2022	Kgosi Mampuru II Central	NMR	Suicide of inmate I.	Investigation ongoing.
9	03/03/2022	Boksburg	NMR	Unnatural death of inmate J. DCS reported that the inmate was referred to a public hospital with "multiple injuries".	Investigation ongoing.
10	07/03/2022	Tswelopele	CMR	DCS reported verbally that two inmates died and a third is being treated in hospital. The DCS Spokesperson confirmed that three inmates were involved in the attack against a correctional official.	Investigation ongoing.
11	16/03/2022	Durban Medium A	KZNMR	Suicide of inmate K. (Hanging)	Investigation ongoing.
12	30/03/2022	Pietermaritzburg Medium A	KZNMR	Use of force by correctional officials and the unnatural death of inmate L.	Investigation ongoing.

Table 6: Investigations conducted during this quarter

Investigations mandated for the 2021/2022 performance cycle

Notably, investigating incidents at correctional facilities may take months to complete. The completion of investigations depends on several factors beyond JICS's reach, including:

- i. The availability of DCS officials and other witnesses who may be on leave or isolated due to Covid-19 infection;
- ii. the autopsy reports;
- iii. medical records and other reports take time to become available;
- iv. DCS at times transfers inmates who are witnesses, transgressors, victims or survivors to other centres. JICS investigators may then have to travel, in some instances, to several centres to complete the investigations; and
- v. JICS also evaluates the DCS internal investigation report as part of its oversight function.
- vi. By the end of this reporting period, 46 investigations were mandated and conducted. Preliminary reports were received for 35 with seven investigation reports still outstanding.

The outstanding reports are as follows:

1. Drakenstein (WCMR)
2. Melmoth (KZN)
3. Durban Youth (KZN)
4. Kgosi Mampuru II Local (NMR)
5. Mangaung PPP (CMR)
6. Middelburg (EC)
7. Durban Medium A (KZN)

In all instances where final reports and annexures are not received from the respective investigators, the unit conducts follow-ups on those outstanding reports.

The table below shows all investigations conducted for the 2021/2022 performance cycle.

No.	Date of mandate	Facility	Region	Incident	Comments
1.	06/04/21	Losperfontein	CMR	Unnatural death (overdose) of inmate LN.	Investigation report received.
2.	07/04/21	Glencoe	KZNMR	Alleged homicide: Officials on inmate N.	Investigation report received.
3.	21/04/21	Odi	NMR	Unnatural death (burns) of inmate M.	Investigation report received.
4.	22/04/21	Pollsmoor RDF	WCMR	Stabbing of an official and assault of four inmates.	Preliminary investigation report received.
5.	22/04/21	Drakenstein Maximum	WCMR	Unnatural death (suicide) of inmate V.	Investigation report outstanding.
6.	05/05/21	Modimole public hospital	NMR	Unnatural death of inmate: M (smoke inhalation at the public hospital).	Investigation report received.
7.	10/7/21	Groenpunt Maximum	NMR	Unnatural death of inmate P (suicide).	Investigation report received.
8.	18/05/21	Umzinto	KZNMR	Unnatural death of inmate L (suicide).	Investigation report received and some annexures are outstanding.
9.	18/05/21	Leeuwkop	NMR	Unnatural death of inmate DB (suicide).	Investigation report received.
10.	1/05/21	St Albans	ECMR	Unnatural death of inmate B (suicide).	Preliminary investigation report received.
11.	18/05/21	Obiqua	ECMR	Assault/Use of force on seven inmates by officials.	Investigation report received.
12.	15/06/21	Durban Medium B	KZNMR	Unnatural death of inmate P (suicide).	Investigation report received.
13.	15/06/21	Tswelopele	CMR	Unnatural death of inmate M (suicide).	Investigation report received.

No.	Date of mandate	Facility	Region	Incident	Comments
14.	23/06/21	Melmoth	KZNMR	Unnatural death of inmate P.	Investigation report outstanding.
15.	16/07/21	Kgosi Mampuru II	NMR	Unnatural death of inmate M (suicide).	Investigation report received.
16.	21/07/21	Umzinto	KZNMR	Unnatural death: two inmates were shot while trying to escape.	Investigation report received.
17.	31/08/21	Durban Medium A	KZNMR	Unnatural death of inmate C (suicide).	Investigation report received, annexures to follow via courier.
18.	08/09/21	Modderbee	NMR	Unnatural death of inmate S (alleged assault).	Investigation report received.
19.	17/09/21	Pietermaritzburg Medium A	KZNMR	Unnatural death of inmate D (suicide).	Investigation report received.
20.	08/10/21	Pollsmoor Medium A	WCMR	Unnatural death of inmate K (suicide).	Investigation report received.
21.	08/10/21	Ncome Medium A	KZNMR	Unnatural death of inmate H (suicide).	Investigation report received.
22.	26/10/21	Durban Youth	KZNMR	Unnatural death of inmate K (suicide).	Investigation report outstanding,
23.	23/11/21	Baviaanspoort	NMR	Unnatural death of inmate G,	Investigation report received.
24.	05/11/21	Brandvlei Max	WCMR	Unnatural death of inmate P.	Preliminary and DCS investigation reports received.
25.	05/11/21	Groenpunt	CMR	Unnatural death of inmate M.	Investigation report received.
26.	15/11/21	Krugersdorp	NMR	Unnatural death of inmate L.	Investigation report received.
27.	15/11/21	Port Elizabeth	ECMR	Unnatural death of inmate M.	Preliminary investigation report received.
28.	15/11/21	Modderbee	NMR	Unnatural death of inmate M.	Report received, annexures outstanding.
29.	16/11/21	Mogwase	CMR	Unnatural death of inmate D	Investigation report received.
30.	13/12/21	Knysna	WCMR	Unnatural death of inmate K.	Investigation report received.
31.	15/12/21	Bethal	NMR	Unnatural death of inmate T.	Preliminary investigation report received.
32.	15/12/21	Durban Medium A	KZNMR	Complaints by remand detainees known as "The Phoenix Accused".	Preliminary report received.
33.	30/12/21	Richmond	CMR	Unnatural death of inmate A.	Investigation report received.
34.	30/12/21	Upington	CMR	Unnatural death of inmate J.	Investigation report received, annexures outstanding.
35.	10/01/22	Klerksdorp	CMR	Unnatural death of inmate M.	Preliminary investigation report received.
36.	10/01/22	Kgosi Mampuru II Local	NMR	Unnatural death of inmate M.	Investigation report outstanding.
37.	14/01/22	Mangaung PPP	CMR	Unnatural death of inmate S.	Investigation report outstanding.
38.	18/01/22	Middelburg	ECMR	Unnatural death of inmate F.	Investigation report outstanding.
39.	19/01/22	Umtata	ECMR	Unnatural death of inmate M.	Preliminary investigation report received.
40.	19/01/22	Durban Med A	KZNMR	Unnatural death of inmate M.	Investigation report outstanding.
41.	31/01/22	Malmesbury	WCMR	Unnatural death of inmate B.	Report and annexures received, affidavits outstanding.
42.	21/02/22	Kgosi Mampuru II Central	NMR	Unnatural death of inmate M.	Preliminary investigation report received.

No.	Date of mandate	Facility	Region	Incident	Comments
43.	03/03/22	Boksburg	NMR	Unnatural death of inmate Z.	New case.
44.	07/03/22	Tswelopele	CMR	Unnatural death of two inmates.	New case.
45.	16/03/22	Durban Med A	KZNMR	Unnatural death of inmate M.	New case.
46	30/3/22	Pietermaritzburg Medium A	KZN	DCS reported use of force incidents due to attacks on DCS officials as well as the unnatural death of inmate SN.	New case.

Table 7: Investigations conducted for the 2021/2022 performance cycle

JICS office notes issued for the quarter

After each investigation, an office note is compiled summarising the entire investigation. The office notes are generated to officially inform JICS's management and the Inspecting Judge of the outcome of the investigation, including findings and recommendations.

The administration and finalisation of the investigations (for example, engagements with DCS, the South African Police Services (SAPS) and the National Prosecuting Authority (NPA)) is a separate process.

The table below shows the six office notes that were compiled for the quarter.

No.	Ref no	Office note dated	Facility	JICS Region	Comments
1.	22/2021	14/1/2022	Groenpunt Maximum	CMR	"I would rather die" Suicide of inmate AP.
2.	1/2022	12/1/2022	Durban Medium A	KZN	"Deliberate indifference" Preliminary report on allegations of inhuman and degrading treatment of a group of awaiting trial detainees.
3.	2/2022	17/1/2022	Leeuwkop	CMR	"He went to the toilet" Suicide of inmate B.
4.	3/2022	18/1/2022	Durban Medium A	KZN	"Duty of care" Preliminary report on the death of inmate C.
5	4/2022	1/2/2022	Kgosi Mampuru II Local	NMR	"One day in, one day out" A newly admitted inmate (D) committed suicide by hanging.
6.	5-2022	30 March 2022	Durban Female	KZN	"No one in the cell?" Suicide by hanging of inmate E. The office note was received on 30 March 2022 and is in process of being evaluated and submitted to the CEO and the Inspecting Judge.

Table 8: Office notes compiled during this quarter

Complaints

Complaints received per category (139)

JICS received 139 complaints, an increase from the previous quarter (95 complaints). The categories of assault inmate-on-inmate and official-on-inmate, as well as parole and transfer requests, remain predominant during this quarter.

Categories	Internal	External	Total
Appeal	4	0	4
Assault (Inmate-on-Inmate)	30	1	31
Assault (Official-on-Inmate)	15	4	19
Assault (Sexual)	4	0	4
Attempted Suicide	4	1	5

Categories	Internal	External	Total
Bail	0	0	0
Communication with Family	0	0	0
Conditions	3	0	3
Confiscation of Possession	9	0	9
Conversion of Sentence	1	0	1
Corruption	1	0	1
Food	0	0	0
Healthcare	8	0	8
Hunger Strike	0	5	5
Inhuman Treatment	0	0	0
Legal Representation	0	0	0
Medical Release	1	0	1
Parole	16	1	17
Re-Classification	1	1	2
Rehabilitation Programmes	1	0	1
Remission	1	0	1
Torture	0	0	0
Transfers	17	0	17
Other	9	1	10
Total	125	14	139

Table 9: Categories of complaints received this quarter

Complaints referred to the Directorate: Management Regions (71):

The Complaints Unit (CU) refers non-urgent complaints to the Directorate: Management Regions (DMR).

Complaints relating to transfers, parole and healthcare were referred to DMR. It is deemed that ICCVs will be able to deal with these complaints more effectively at the coalface level.

DMR deals with each non-urgent complaint and provides feedback to the CU on the progress made in dealing with each matter.

The table below reflects the number of complaints referred per region.

CMR	ECMR	WCMR	KZNMR	NMR	Total
23	3	16	7	22	71

Table 10: Complaints referred to DMR

Finalised matters

After receiving substantial feedback from DCS, 19 matters were finalised during this quarter.

Current matters awaiting finalisation

As at 31 March 2022, eight matters are diarised for completion within 60 days after receiving the DCS investigation reports.

Calendar year	2020	2021	2022	Unresolved	Total
I/R received	37	28	1	4	70
Finalised	36	25	1		62
Outstanding matters	1	3	0	4	8

Table 11: Current matters in the complaints unit

The CU finalised an additional 41 matters. These complaints were pending, had DCS investigation reports outstanding, inmates were released from custody, or the complainant submitted insufficient details to proceed with the complaint.

Mandatory reporting

Unnatural deaths (24)

A total of 24 “unnatural deaths” were reported. The majority of these (13), were classified as “unnatural other”² and four were classified as suicides by hanging.

All cases categorised as “unnatural other” are enquired into by ICCVs. In addition, copies of the post-mortem and other medico-legal documents are also requested from DCS. Upon receipt of these documents, JICS will officially investigate the matter where necessary.

All unnatural deaths are officially investigated by JICS investigators except for some “unnatural other” where no foul play is suspected.

The table below shows a breakdown of the “unnatural deaths” reported during this quarter per category:

Category	Number
Assault	2
Assault: Inmate-on-Inmate	1
Suicide by Hanging	4
Unknown Causes (Alleged Assault)	3
Unknown Causes (Multiple Injuries)	1
Unknown Causes	13
Total	24

Table 12: Unnatural deaths reported from 1 January to 31 March 2022

Natural deaths (86)

DCS reported a total of 86 deaths from “natural causes”. The highest number of deaths recorded (27) were “natural causes other”. Gauteng had the highest number of deaths (23). The LMN Management Region recorded the lowest with nine incidents. Four deaths were COVID-19 related.

Deaths reported by DCS are also verified by JICS’s ICCVs via a record of confirmation (ROCs). These documents are submitted by JICS’s regions, which are afforded 60 days within which to submit them. In addition, copies of death certificates, post-mortem reports and other relevant documents are obtained and perused. JICS’s Investigations Unit (IU) will be requested to conduct an official investigation if necessary.

The table below shows the numbers and categories of natural deaths reported by DCS.

Categories	DCS Regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Acute bronchospasm	0	0	1	0	0	0	1
Acute respiratory distress	1	0	0	0	0	0	1
Advanced RVD, enhancing lesion on brain, hepatitis C and DVT (left leg)	0	0	1	0	0	0	1
Asthmatic, RVD	0	0	0	1	0	0	1
Bacterial TB meningitis, RVD positive, CD 4 count 184, GXP positive, Low level of consciousness, Covid-19 inconclusive	0	1	0	0	0	0	1
Broncho pneumonia	0	1	0	0	0	0	1
Cancer - Kaposi sarcoma	0	0	0	1	0	0	1
Cancer (tongue)	0	1	0	0	0	0	1
Cardia arrest (chronic illnesses)	0	0	0	0	0	1	1
Cardiac arrest	0	1	0	0	0	0	1
Cardiomyopathy	2	0	0	0	0	0	2
Cardiorespiratory failure, Post AKA, Diabetic illness	0	0	0	0	1	0	1
Chest pains	0	0	0	0	0	1	1

² “Unnatural Other” is where an apparently healthy inmate suddenly passes on and the cause of death is unknown.

Categories	DCS Regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Chronic obstructive pulmonary disease	0	0	0	0	1	0	1
Congestive cardiac failure	1	0	0	0	0	0	1
Covid-19 +	0	1	0	0	0	0	1
Covid-19 related	0	1	0	0	0	0	1
Disseminated TB	0	0	1	0	0	0	1
End stage renal failure	0	0	0	0	1	0	1
Epileptic, cerebella atrophy, paraparesis, temporal cortex hyperintensity	0	0	0	1	0	0	1
Fibro cavitory lung; respiratory failure	0	0	0	1	0	0	1
Gastroenteritis	0	0	1	0	0	0	1
Heart failure	1	1	0	0	0	0	2
HEP B, liver failure and advanced RVD.	0	0	1	0	0	0	1
HIV+	1	0	0	0	0	0	1
Hypertension	0	0	0	0	1	0	1
Hypertension and diabetic mellitus	0	0	0	0	1	0	1
Immunocompromised, pneumocystis, pneumonia	0	0	0	1	0	0	1
TB, flabella tepost	0	0	0	1	0	0	1
Loss of appetite	0	0	0	0	0	1	1
Lower respiratory tract infection	0	0	1	0	0	0	1
Lung infection	0	1	0	0	0	0	1
MDR TB	1	0	0	0	0	0	1
Medical condition: Septic shock (cancer)	0	0	0	0	1	0	1
Mesenteric ischemia	0	1	0	0	0	0	1
Metastatic head of pancreas (cancer)	1	0	0	0	0	0	1
Multi-lobar pneumonia	0	0	1	0	0	0	1
Natural causes	4	5	8	4	1	5	27
Natural causes (vomiting and abdominal pains)	0	0	1	0	0	0	1
Congestive heart failure, right ventricle	0	0	0	0	0	1	1
Pneumonia	0	0	0	1	0	0	1
Possible HIV related illnesses	0	0	0	0	0	1	1
Provisional cause of death; the remand detainee is a known ART patient on treatment, and had an abdominal mass: ascites.	0	0	1	0	0	0	1
Pulmonary embolism	0	0	1	0	0	0	1
Pulmonary TB and renal failure	0	0	0	0	1	0	1
Raptured abdominal arctic aneurysm	1	0	0	0	0	0	1
Renal failure	1	1	1	0	0	0	3
Respiratory failure	1	0	0	0	0	0	1
Respiratory failure, Covid-19 and pneumonia	0	0	0	0	1	0	1
RVD and lung cancer	0	0	1	0	0	0	1
RVD related	1	0	0	0	0	0	1
Septic shock	0	0	0	0	0	1	1
Severe weight loss and weakness	0	0	0	0	0	1	1
Shortness of breath and hypoglycaemia	0	0	1	0	0	0	1
TB, PCP	0	1	0	0	0	0	1
Thrombocytopenia	0	0	1	0	0	0	1
Viral meningitis	0	0	1	0	0	0	1
Total	16	16	23	10	9	12	86

Table 13: Natural deaths reported from 1 January to 31 March 2022

Segregations (1 160)

A total of 1 160 segregations were reported. Segregations concerning restriction of amenities were the highest (413) and the lowest was about escape (ten). The FS/NC region had the highest number of reports with 522 and the EC region recorded the lowest with 24 reports.

However, DCS's compliance with mandatory reporting remains a challenge. As the electronic system of reporting is still being rolled out to centres across the country, the accuracy and number of reports by DCS cannot be verified. Although a manual reporting system was introduced as a stopgap measure, DCS still fails to comply with all of its mandatory reporting obligations.

It is a major concern that no segregation appeals were received for the quarter.

Categories	DCS Regions						Total	DLS Internal	
	EC	FS/NC	GP	KZN	LMN	WC		Appeal	Finalised
S30(1)(a) Request of inmate	5	124	21	1	10	32	193	0	0
S30(1)(b) Restriction of amenities	4	118	156	53	58	24	413	0	0
S30(1)(c) Prescribed by the medical officer	11	210	6	1	18	57	303	0	0
S30(1)(d) Violence or is threatened with violence	4	65	60	6	31	45	211	0	0
S30(1)(e) Recaptured after escape	0	2	0	2	6	0	10	0	0
S30(1)(f) Request of the police	0	3	14	0	13	0	30	0	0
Total	24	522	257	63	136	158	1160	0	0

Table 14: Reports on segregation received from 1 January to 31 March 2022

Mechanical restraints (12)

A total of twelve cases of mechanical restraints were reported by DCS. No request to appeal a mechanical restraint was received.

As the electronic system of reporting is still not available at all centres, the accuracy and number of reports by DCS cannot be verified.

Categories	DCS Region						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Prevention of damage to property	0	0	1	0	1	1	3
Requested by court	0	0	0	0	0	0	0
Safety of another person	0	0	1	0	1	1	3
Safety of inmate	0	1	1	1	1	2	0
Suspicion exist of escape	0	0	0	0	0	0	0
Total	0	1	3	1	3	4	12

Table 15: Reports received on mechanical restraints from 1 January to 31 March 2022

Use of force (125)

For this quarter, 125 cases involving the use of force were reported to JICS.

Most reports received were in the defence of another person (an official or another inmate) in terms of section 32(1)(c)(ii) of the CSA.

Categories	DCS Region						Total
	EC	FS/NC	GP	KZN	LMN	WC	
S32(1)(c)(i) – self defence	0	5	9	0	2	7	23
S32(1)(c)(ii) – defence of any other person	9	42	16	7	14	9	97
S32(1)(c)(iii) – preventing an inmate from escaping	0	0	0	0	0	0	0
S32(1)(c)(iv) – protection of property	0	2	0	0	3	0	5
Total	9	49	25	7	19	16	125

Table 16: Reports received on the use of force from 1 January to 31 March 2022

Matters in court and with the NPA

JICS is following up on reported matters, which include the deaths of inmates at the hands of DCS officials.

JICS is also engaging the National Prosecuting Authority (NPA) about the prosecution of criminal and pending inquest matters.

The table below shows matters that are currently with the NPA and awaiting prosecutions in various courts in South Africa.

No.	Name	NPA status
1.	B – Brandvlei	The DPP instructed the Worcester senior public prosecutor to prosecute four in the regional court for murder. It was further instructed that two others be prosecuted for defeating the ends of justice. The matters are to be prosecuted separately. The matters are being followed up and there have not been any further developments reported thus far.
2.	C – Boksburg	The latest update provided was that DCS had concluded its disciplinary hearing. The warrant officer indicated he will be resubmitting the docket to the public prosecutor for consideration. The matter was followed up in March 2022 and the detective informed the Mandatory Reporting Unit (MRU) that he was requested to return the dockets to Boksburg SAPS. The matter will be handed over to another investigating officer to continue with the matter till finalisation. JICS is in the process of obtaining the contact details of the new official.

Table 17: Matters in Court/NPA as at 31 March 2022

Progress on criminal matters

Eastern Cape

The MRU made a follow up with the NPA. However, feedback is still outstanding on three matters.

Free State

The MRU followed up with the NPA. However, they were informed that three matters have not yet been finalised. Only one matter was finalised wherein the accused was found guilty and sentenced.

Gauteng

The MRU followed up with the NPA and was informed that one matter has not yet been finalised.

KZN

The MRU followed up and was informed that feedback is outstanding on nine matters.

Limpopo

The MRU followed up and was informed that one case has not yet been finalised.

Mpumalanga

The MRU followed up and was informed that one case was finalised wherein the prosecutor declined to prosecute.

Western Cape

The MRU followed up and was informed that feedback is still outstanding on seven cases.

Northern Cape and North West

There are no pending criminal matters in these provinces.

Progress on inquest matters

Eastern Cape

The MRU followed up and was informed that one inquest matter was finalised wherein there was no prosecution instituted, and eight matters are still awaiting feedback.

Free State

The MRU followed up and was informed that two inquest matters were finalised and no prosecutions were instituted. Two cases remain outstanding.

Northern Cape

The MRU followed up and was informed that feedback is still outstanding on three matters.

Gauteng

The MRU followed up and was informed that 32 matters are still awaiting feedback.

KZN

The MRU followed up and was informed that 17 matters are still awaiting feedback.

Limpopo

The MRU followed up and was informed that seven matters are still awaiting feedback.

Mpumalanga

The MRU followed up and was informed that four matters are still awaiting feedback.

North West

The MRU followed up and was informed that eight matters still await feedback.

Western Cape

The MRU followed up and was informed that three matters were finalised and no prosecution has been instituted. Five matters remain outstanding.

Litigation

The Directorate Legal Services (DLS) manages all litigation matters for and against JICS. Below are the active matters.

Name of litigation	Status
S v JICS	The closing arguments were heard on 14 March 2022. JICS awaits the court's ruling.
M v JICS	The state attorney sent the record of proceedings for transcription. JICS is following up with the office of the state attorney on the progress thereof.
N v JICS	The answering affidavit was sent to the state attorney for serving and filing. Proof of filing has been requested.
T v JICS	The state attorney was instructed to file a notice to abide and to monitor. The plaintiff's attorneys were informed of JICS's stance on the matter. JICS is following up on proof of filing.

Table 18: Litigation



PART B: DIRECTORATE MANAGEMENT REGIONS (DMR)

Independent Correctional Centre Visitors (ICCVs)

JICS employs ICCVs to ensure that daily oversight over the humane treatment of inmates and the dignified conditions of these centres are closely monitored. ICCVs are critical for JICS to discharge its mandate; they ensure that JICS is an ever-present, effective and accessible watchdog for all inmates and their communities.

A total of 218 ICCVs were deployed throughout correctional facilities across the country. Collectively, they attended to a total of 13 590 general and urgent complaints (this should be considered with the target of 13 080, which translates to 103.89%). With the easing of the national lockdown levels in the correctional facilities, JICS has observed a great improvement in the work performance of ICCVs during this quarter.

The table below shows the performances of ICCVs on general and urgent complaints as well as mandatory reporting.

Region	Notch level of ICCVs	Number of ICCVs on the notch	ROC: general and urgent complaints	ROC: mandatory reports	Total number of ROC/Interviews	Target per ICCV	Minimum number of ROC expected in total.	Was the target met?	If not, mitigating factor(s)/ Intervention
CMR	3/8	62	4 184	486	4 670	60	3 720	Yes	Target achieved.
ECMR	3/8	41	2 570	123	2 693	60	41 x 20 x 3 = 2 460	Yes	Target achieved.
KZNMNR								Yes	None. The ICCVs are to be encouraged to sustain the high-performance standard.
	3/8	40	2 147	440	2 587	60	60 x 40 = 2 400		
NMR	3/8	47	2 755	289	3 050	60	60 x 47 = 2 820	Yes	Target achieved.
WCMR	3/8	28	1 934	176	2 110	60	60 x 28 = 1 680	Yes	Target achieved.
DMR Total	3/8	218	13 590	1 514	15 110	60	60 x 218 = 13 080	Yes	Target achieved.

Table 19: Record of Consultation by ICCVs from 1 January to 31 March 2022

Complaints handled in regions

ICCVs aim to enhance accountability by closely monitoring the treatment of inmates and conditions in correctional facilities. During the daily site visits, ICCVs consult with inmates to register their complaints and requests, and the ICCVs report on all incidents that occurred in the correctional facilities.

During this quarter, a total of 13 753 complaints/requests were registered and dealt with by the ICCVs (compared to 11 999 from the previous quarter). This shows a significant increase in the complaints handled by the ICCVs during the quarter.

Most of the complaints received sufficient attention and were resolved and finalised by DCS at the centre level. Those complaints/requests that were deemed unresolved are escalated to the Office of the Inspecting Judge for final determination. Few complaints were referred to the Inspecting Judge for final determination. The complaints that were dealt with by ICCVs during their consultations with the inmates are reflected as follows:

General complaints managed in the regions

Nature of complaint and totals	CMR	ECMR	KZNMR	NMR	WCMR	Total
Appeal	89	57	274	105	52	577
Assault (Inmate- on-inmate)	100	74	36	69	30	309
Assault (Official-on-inmate)	65	57	23	26	16	187
Assault (Sexual)	6	1	3	6	2	18
Attempted Suicide	7	0	9	4	1	21
Bail	29	7	39	41	73	189
Communication with Family	321	264	217	212	98	1112
Conditions	36	93	15	108	177	429
Confiscation of Possession	6	4	5	17	1	33
Conversion of Sentence	0	3	2	8	13	26
Corruption	0	0	0	0	1	1
Food	47	52	47	32	164	342
Health	625	286	189	78	191	1369
Hunger Strike	9	0	1	12	4	26
Inhuman Treatment	2	0	0	0	0	2
Legal Representation	122	96	170	198	119	705
Medical Release	0	2	0	1	0	3
Parole	25	47	62	75	58	267
Re-classification	12	2	5	28	22	69
Rehabilitation Programmes	51	62	173	117	107	510
Remission	1	2	0	23	9	35
Request Social Worker	430	11	75	17	85	618
Torture	0	0	0	0	0	0
Transfer	618	380	370	342	144	1 854
Other	1575	996	432	1211	837	5 051
Total	4176	2496	2 147	2730	2204	13 753

Table 20: General complaints managed in regions from 1 January to 31 March 2022

Narrative on prevalent complaints per region

CMR

Other: ICCVs dealt with 1 575 cases, which entailed complaints and or requests for confirmation of physical addresses of inmates for parole purposes and for lodging criminal cases mostly against DCS officials and other inmates.

Healthcare: ICCVs dealt with 625 complaints, which entailed complaints and or requests for medication and to consult with medical practitioners.

Transfer: ICCVs dealt with 618 complaints. Inmates want to be transferred closer to their homes for their support system.

Request Social Worker: ICCVs dealt with 430 complaints that fall under the “Legal Representation” category. Inmates seek legal advice from Legal Aid South Africa (Legal Aid) during their weekly consultations.

Communication with family: ICCVs dealt with 321 cases, which entailed complaints and or requests from inmates who want to call their families for visitation and bail payouts.

ECMR

Healthcare: These matters include chest pains, asthma treatment, dental care, body aches, severe fever, and requests to do HIV tests due to non-stop runny stomachs and backache. One inmate was poisoned and requested to eat dry bread. Furthermore, complaints related to missing documents of inmates’ medical files and requesting a medical report from the centre’s hospital. One inmate requested that his family be informed of his health status.

Communication with family: Some of the issues regarding these complaints include a request for cosmetics from family as well as visits by family and kids during school holidays.

General complaints: These issues include inmates requesting a confirmation letter for proof of their trial date. Most of the requests are to consult with Legal Aid.

KZNMR

Other: A total of 2 147 complaints and or requests were registered by the ICCVs. Specific issues arising under this category of complaints include the following:

Requests to see the HCC for a specified reason that the inmate does not want to share with the DCS official or feels their complaint cannot be handled by anyone other than the HCC; inquiries on progress on their appeal applications; inmates that need to apply for identity documents through the Department of Home Affairs; confirmation of address; and inmates’ personal belongings being confiscated during their arrest by SAPS.

ICCVs facilitated the resolution of these complaints and or requests and HCCs attended to the inmates’ requests.

Transfer: A total of 370 transfer requests were received from inmates and processed by ICCVs during the reporting period. Many transfer requests are made because inmates want to be closer to their families. Some inmates received feedback. It is noteworthy that some inmates are transferred to other correctional centres due to their security classifications. Most of the transfer requests remain unresolved because of overcrowding at the requested centre.

Appeal: A total of 274 complaints and or requests were registered by ICCVs. The inmates inquired about the progress of applications that they have made to appeal against their sentences. In most instances, they complained about feedback that is not forthcoming from Legal Aid. During the meetings, representatives from Legal Aid advised that they will be sending out feedback to inmates and this activity has been re-activated after it stopped due to restrictions during the pandemic period.

Communication with family: ICCVs have dealt with 217. Inmates requested to call their families and inform them of their arrests or to pay bail. In addition, inmates requested to communicate with their families that were not visiting them or to rebuild their support system. In these cases, social workers are ordinarily involved to assist the inmates.

NMR

Transfers: Inmates often submit requests for transfers to other centres to be closer to families or to access certain programmes. The challenge is that not all their requests are approved, owing to the unavailability of space in centres where they have applied. Inmates are encouraged to re-apply after some time. A total of 342 complaints were recorded.

Communication: Inmates want to keep in touch with their families to inform them about their sentences and get assistance from their lawyers. A total of 212 complaints were recorded.

Legal representation: There is a high number of these requests and or complaints in the correctional facilities. A total of 198 complaints were recorded.

Other: Inmates often have other complaints that do not fall under the 25 categories of complaints and such complaints are categorised as "Other." A total of 1 211 complaints were recorded.

WCMR

Healthcare: Healthcare complaints remain a concern at Pollsmoor. The acting regional manager (ARM) engaged the DCS Director of Development and Care and the Healthcare Manager to address issues raised by ICCVs. ICCVs still experience challenges when they need to receive copies of medical documents from the nursing staff.

The Healthcare Manager at Pollsmoor requested ICCVs to forward all healthcare complaints for his attention. Two healthcare complaints were since referred to the Healthcare Manager by the ARM and inmates were seen by the medical officials.

Legal representation: Inmates at Helderstroom and Beaufort West correctional centres continuously raise concerns about legal representation by Legal Aid. The Visitors' Committee Coordinator (VCCO) met with the Legal Aid representative to discuss long outstanding cases.

Conditions: The conditions at Pollsmoor, Drakenstein and Allendale correctional centres remain a concern. The buildings are old and the centres are overcrowded, so continuous maintenance is required. Moreover, the new admissions from the court are housed in unit C2 and sleep on steel bed frames without mattresses. The cell windows are broken, toilets are not flushing, and shower taps are not functioning. ICCVs highlighted these concerns with the HCC and new mattresses were procured and placed in the necessary cells.

The conditions at Pollsmoor RDF admission units are a major concern. Inmates complain that the cells in C2 are completely dark when they are locked in the cells. Inmates recorded complaints of rape in these cells. ICCVs discussed the conditions at C2 and the rape challenges for newly admitted inmates.

Communication: Inmates complained about the lack of communication with their families. ICCVs noted that working telephones remain a challenge in correctional facilities.

Inmates with bail at Pollsmoor RDF are all housed in one unit (C1). However, they do not get the opportunity to call their families and friends to inform them of their bail amounts. The public phone in the unit is also not working.

Assaults Official-on-Inmate: EST raids in the correctional facilities remain a challenge as inmates are assaulted during these raids. Inmates cannot identify their attackers as all EST officials wear masks due to the Covid-19 regulations.

2.1.2. Urgent complaints handled by ICCVs

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: Inmate-on-inmate (309)	100	74	36	69	30
Remarks	<p>CMR Incidents of inmate-on-inmate assaults were reported in January (55), February (24) and March (21).</p> <p>ECMR A total of 74 incidents were reported.</p> <ul style="list-style-type: none"> • East London Max: reported several incidents where inmates accused each other of smuggling drugs, food, use of a toilet, the lost key from one of the cleaners, use of personal items and fighting where an inmate felt that he is being undermined by another inmate. An inmate accused another inmate of sexual assault while he was incarcerated at Mdantsane Correctional Centre. It resulted in a fight between the two inmates. • East London Med B: inmates became aggressive after being suspected of using drugs and started assaulting other inmates. • East London Med C (Female): inmates had fought for unknown reasons. • King Williams Town Correctional Centre: inmates fought over food and a place to sleep. <p>Instances of assaults occurred for various reasons. Some of the inmates fought about who must use the urinary system first, and this resulted in stabbing using a piece of broken tile. Inmates received medical assistance and they were also separated.</p> <p>KZNMR During the reporting period, a total of 23 incidents of assaults were reported.</p> <ul style="list-style-type: none"> • The incidents were reported from the various correctional centres: Durban Med A; Durban Med B; Pietermaritzburg Med A; Vryheid; Melmoth; Ladysmith; Waterval Med A; Escourt and Ncome. • Most of these incidents were prompted by gangsterism, which is prevalent in most correctional centres. Perpetrators would stab their victims with a metal piece wrapped with a cloth or hit them with an iron wrapped with cloth on the head or use sharp objects / self-made knives to attack their victims. These incidents occurred amongst remand detainees and a few incidents amongst sentenced inmates. DCS officials used minimum force to disarm the perpetrators. The victims and perpetrators were taken to internal hospitals and those who required intensive medical treatment were taken to outside hospitals. Internal disciplinary measures were taken by DCS against the perpetrators of violence. The victims were allowed to open a criminal case against the perpetrators. Those inmates who continue to display violence are segregated under section 30 of the CSA. <p>NMR A total of 69 incidents were reported. There were 30 incidents in January, 22 incidents in February and 17 incidents in March.</p> <ul style="list-style-type: none"> • Assault incidents were reported at the following Correctional Centres: Odi, Emthonjeni, Johannesburg Med A, Johannesburg Med C, Johannesburg female, Nigel, Polokwane, Leeuwkop Med A, Krugersdorp, Witbank, Modimolle, Bavi-aanspoort Max and Atteridgeville, Leeuwkop Med C, Belfast and Thohoyandou Juvenile. <p>Inmates fought for different reasons such as money, clothes, cigarettes, and food. Some fights were gang-related. The injured inmates received medical attention and were allowed to open criminal cases with SAPS.</p>				

	<p>WCMR A total of 30 incidents were reported.</p> <ul style="list-style-type: none"> • Drakenstein Max: three inmates were involved in a gang-related fight, they did not want to lay any criminal charges. An internal investigation is underway. • George CC: one inmate was assaulted by another inmate. One inmate accused the other inmate of stealing his belongings. None of the inmates wanted to lay a criminal case. A DCS investigation is underway. • Pollsmoor RDF: three inmates were involved in a fight. This was gang-related. None of the three inmates wanted to lay a criminal complaint. A DCS investigation is underway. • Incidents occurred at the following Correctional Centres: Pollsmoor (2), Knysna (1), Caledon (1) and Dwarsrivier (1). Inmates were involved in fights amongst each other and the injured received the necessary treatment. Injured inmates were allowed to lay criminal charges but decided against this due to their safety. 				
Nature of Complaint	CMR	ECMR	KZNMNR	NMR	WCMR
Assault: Official-on-inmate (187)	65	57	23	26	16
Remarks	<p>KZNMNR Allegations of assault reported by ICCVs from various correctional centres are as follows:</p> <ul style="list-style-type: none"> • Durban Med B Correctional Centre: an inmate alleged that he was assaulted by an EST officer on 25 November 2013 with a tonfa during a search and seizure operation. He indicated that he was also bitten by dogs. • Pietermaritzburg Med A Correctional Centre: according to the inmate, he suffered severe injuries as a result of an assault by an official leaving his left arm broken. The inmate wanted JICS to assist him to lodge a SAPS criminal case against the officer who assaulted him. The ICCV has been requested to obtain the inmate's medical report for further investigation. • Ebongweni Super-Maximum Correctional Centre: an inmate alleged he was searched on 31 December 2021, and his cell was ransacked by DCS officials on suspicion that he had a cellphone. In the process, he alleged that there were verbal and physical attacks by a DCS official without cause. The inmate alleged that he was assisted by another official who instructed the other official to remove his foot from the inmate's chest. JICS has requested DCS to provide its internal investigation report on the incident and further advice on disciplinary measures that were taken against the perpetrator of violence. • Durban Med A: a total of 20 incidents of official-on-inmate assaults allegedly took place. An inmate alleged that, during a random search at the centre, he was assaulted by an EST official for no apparent reason on 16 February 2022. The inmate reported that he was observed and given medical assistance and there were no injuries sustained. The inmate's proposed request is not clear, however, the ICCV has requested the HCC to investigate the incident and provide a copy of the preliminary investigation report. A total of 19 inmates were allegedly assaulted by the EST on 21 March 2022 during a search and seizure operation. The inmates received medical treatment and they want to lodge a criminal case against the officials who assaulted them. This matter was reported to JICS and is still under investigation. • Empangeni Correctional Centre: an inmate alleged that he was assaulted by DCS officials (nurses) at the centre hospital on 23 November 2021 without any known reason. He indicated that the incident was reported to the HCC and the inmate expressed his wish to press criminal charges against the officials who assaulted him, but he was not assisted. The inmate requested JICS to assist him to pursue this matter. The ICCV has indicated that the inmate was referred to DCS's Investigation Office to assist the inmate. • Ncome Med B Correctional Centre: the allegations of assault were reported and this matter is being investigated by DLS. • Escort Correctional Centre: the complaint was reported and tabled at the VC meeting. The HCC was requested to conduct an internal investigation and to provide JICS with feedback. The ICCV has been requested to make follow-ups on the matter and update the office. 				

NMR

A total of 26 incidents were reported in different centres. There were 14 incidents in January, six in February and six in March. Incidents occurred at the following Correctional Centres: Ermelo, Johannesburg Med A, Leeuwkop Med A, Witbank, Odi and Barberton.

The description of some of the incidents are as follows:

- Leeuwkop Med A: three inmates reported that they were assaulted by DCS officials as they accused the inmates of planning to escape. The inmates were transferred to Maximum pending the internal investigation. Inmates complained to the ICCV that they were not allowed to open cases with SAPS. At the VC meeting on 17 February 2022, where SAPS was in attendance, it was arranged that SAPS would attend to the inmates. In another incident, it was reported that an inmate was assaulted by a DCS official as the inmate was resisting getting into the cell. The inmate sustained an injury on his left arm. He was treated at the local hospital and did not want to open a criminal case. He said that all he wanted was to be considered for parole.
- In addition, another inmate alleges that he was assaulted on the head with a plate by a DCS official because he was complaining about the rotten bread. The incident occurred on 28 March 2022 at the B unit at around 09h00. The inmate was treated at a local hospital and he wants to open a criminal case with SAPS.
- Johannesburg Med A: on 14 March 2022, two inmates alleged they were assaulted by an unknown EST official with a tonfa during a search conducted in B-single cell 44. A SAPS case was opened. On 25 March 2022, another inmate alleges that he was assaulted by two officials known to him. The inmate was fighting with another inmate and the officials called them to the office and assaulted them with tonfas and fists. The officials reported the matter as "Use of Force", but the HCC declined to report the incident as "Use of Force". A SAPS case was opened.
- At Polokwane, two inmates alleged that they were assaulted by DCS officials on separate occasions. Both inmates are awaiting to open criminal cases with SAPS.

WCMR

A total of 16 incidents were reported.

- Pollsmoor Max: nine inmates were assaulted by EST members while conducting a search and seizure operation. An internal investigation is underway. Inmates were not allowed to lay criminal charges. The ICCV reported that two inmates did not want to open a case. The ICCV discussed these complaints with the HCC, who is compiling the necessary information and will provide feedback.
- Drakenstein Max: three inmates were assaulted during a search and seizure raid. Inmates were seen by the doctor and allowed to open a criminal case. However, the inmates indicated that they do not wish to open a case. An internal investigation is underway.
- Warmbokveld: incident (assault) was witnessed by the ICCV where an inmate was dragged out of the unit while being assaulted by DCS officials. The inmate assaulted an official before this incident.
- Drakenstein Juveniles: three inmates reported they were assaulted in three separate incidents in their single cells when officials came to search for unauthorised articles. Inmates were not taken to the hospital immediately. The inmates decided to withdraw the criminal charges against the officials.

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: Sexual (18)	6	1	3	6	2
Remarks	<p>CMR Several sexual assault incidents (6) were reported.</p> <p>ECMR An inmate at St Albans Med A accused another inmate of rape without protection. The case has been opened with SAPS but awaiting a case number and investigation.</p> <p>KZNMR Two incidents were reported from Durban Med A and another from Newcastle Correctional Centre:</p> <ul style="list-style-type: none"> • Durban Med A: a remand inmate consulted an ICCV on 29 March 2022. He alleged that he was being sexually assaulted every night by another inmate (remand detainee). He reported the incident to DCS officials who arranged for him to be taken to RK Khan Hospital for medical treatment. The inmate has seen the social worker and another session was scheduled in April. The inmate was allowed to open a criminal case against the perpetrator. In the meantime, the inmate has been moved to Durban Med B. It is reported that the inmate is happy with his current accommodation, and he feels safe. • Durban Med A: an inmate reported he was sexually assaulted (no penetration) by another inmate in March 2022. The incident was reported to DCS officials. The perpetrator is no longer in the same vicinity as the victim. The victim was given immediate counselling and his next consultation with the social worker was scheduled in April. • Newcastle Correctional Centre: an inmate alleged he was sexually assaulted by another on 1 February 2022, before his transfer to Waterval Med A. He further indicated that after reporting the incident, he was not referred for medical examination and treatment. Instead, he was referred to SAPS to open a criminal case with no success. He requested to be assisted. The matter has been referred to the HCC to assist him. <p>NMR Six incidents were reported during the fourth quarter.</p> <ul style="list-style-type: none"> • Three incidents were reported from Johannesburg Med A. In January, an inmate alleges that he was sexually assaulted by unknown inmates during the night. The second incident occurred on 6 February, when an inmate reported that he was sexually assaulted by another. The inmate was treated at the centre hospital and referred to the Hillbrow Crisis Centre for further treatment. A criminal case was also opened with SAPS. The third incident is of an inmate who reported he was raped by another on 26 February 2022. The inmate was treated at the centre hospital and referred to Hillbrow Crisis Centre for further treatment. A criminal case has been opened with SAPS. • Polokwane Correctional Centre: two incidents were reported. In the first incident, the inmate alleges that he was sexually assaulted at Lenyenye Police Station, and he never had an opportunity to see a doctor and open a criminal case. The inmate was booked to see the doctor and a social worker. In the second incident, the inmate alleges that inmate MT attempted to sexually assault him and injured him in the process. • Kgosi Mampuru II Correctional Centre: an inmate reported on 19 February 2022, at about 15h30, he was called by inmate SD who ordered him to undress, while threatening to assault him with a padlock. Inmate SD then sexually assaulted him. The inmate reported the incident the next day during the unlock and was referred to Tshwane District Hospital. He opened a criminal case. <p>WCMR</p> <ul style="list-style-type: none"> • Pollsmoor RDF: an inmate reported that he was raped in the admission unit (C2) on the day of admission to Pollsmoor. The inmate has been admitted to the hospital unit. The inmate does not want to lay criminal charges as he fears for his life. • Caledon CC: an inmate reported that he was raped by a fellow inmate and was scared to report the incident. The incident occurred by the same perpetrator on 27 February 2022 and again on 1 March 2022. The inmate received medical treatment and opened a criminal case with SAPS. 				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Attempted Suicide (21)	7	0	9	4	1
Remarks	<p>CMR Incidents of attempted suicide were reported in January (3) and March (4).</p> <p>ECMR None.</p> <p>KZNMR The incidents of attempted suicide were reported as follows:</p> <ul style="list-style-type: none"> • Umzinto Correctional Centre: it was alleged that an inmate tried to commit suicide by hanging himself in the cell on 21 January 2022. The inmate was rescued by his fellow inmates. It was reported that the inmate complained of being haunted by his past wrongdoings, seeing a visual hallucinatory figure of a person he murdered. In terms of the records, the inmate was taken to GJ Crookes Hospital for medical treatment and has been medicated for a mental disorder. The inmate was referred to a social worker and psychologist for counselling. • Durban Med A: during the quarter, there were five incidents of attempted suicide reported from the centre. The report received indicated that on 13 January 2022, the first inmate attempted to commit suicide in a single cell by breaking a windowpane and eating the broken pieces of glass. DCS officials immediately intervened and stopped him from further injuring himself. The inmate received medical treatment and was referred for counselling. On 9 March 2022, the second inmate attempted to commit suicide by overdosing on ARV medication (allegedly because of personal problems). The inmate was taken to a local prison hospital for medical treatment and was referred to the provincial hospital for further treatment and management. In the third incident on 17 March 2022, during lunch/supper service, DCS officials were alerted by other inmates of a sick inmate who was unable to go out of the cell. Upon investigation, it was found that the inmate had attempted to commit suicide by overdosing on another inmate's TB and HIV tablets of another inmate (who was attending a court case). The inmate was rushed to an internal hospital for medical treatment and later referred to King Edward Hospital. It is alleged an inmate attempted to commit suicide by hanging himself using a red shoelace in a toilet on 22 March 2022. His fellow inmates in a communal cell managed to untie him and escorted him to the hospital for medical treatment. He was also referred for counselling. In the fourth incident on 24 March 2022, an inmate attempted to commit suicide by hanging himself using a black shoelace tied to the cell window post. It is reported that the inmate was untied by his fellow inmates and taken to an internal hospital for medical treatment. Therapy was arranged for him and he is currently housed in the hospital section for monitoring purposes. • Escourt Correctional Centre: an inmate attempted to commit suicide on 25 March 2022, by overdosing on his medication. The inmate was referred to the provincial hospital for medical treatment and consulted with the social worker for counselling and to assist with his complaint (lack of support system from family). The social worker is liaising with the family of the inmate. • Durban Female Correctional Centre: on 7 February 2022, an inmate attempted to commit suicide by throwing herself off of the third floor of the centre. She was found and rescued by her fellow inmates. The inmate was put on anti-depressants and has been placed in the hospital section. • Durban Med B Correctional Centre: an inmate attempted to commit suicide on 1 February 2022 by overdosing on 90 ARV tablets. He was immediately taken to the hospital for medical treatment. He is under medical supervision and receiving therapeutic assistance. 				

	<p>NMR Four incidents were reported.</p> <ul style="list-style-type: none"> • Barberton Max: an inmate attempted to commit suicide because he was accused of selling drugs. • Johannesburg Med C: an inmate attempted to commit suicide on 27 February 2022 with paracetamol and ibuprofen tablets. He was referred to Chris Hani Baragwanath Academic Hospital for further treatment and the matter is under investigation. • Middelburg CC: an inmate attempted to commit suicide when he appeared before the Parole Board and was given a further profile. The inmate allegedly drank JIK and was hospitalised at a provincial hospital and was seen by healthcare professionals. In addition, on 14 March 2022, at around 14h45 in the B unit courtyard, an inmate attempted to commit suicide by hanging himself on the corner pole of the boxing stage. The inmate alleged that the Case Management Committee (CMC) is failing him, and they do not help him with anything. In addition, the inmate is having some family problems. The inmate was attended to by medical practitioners, and he was also seen by a psychologist. <p>WCMR The incident of attempted suicide was reported as follows:</p> <ul style="list-style-type: none"> • Drakenstein: an inmate cut himself with a razor blade after being segregated for assaulting a fellow inmate. The inmate was dissatisfied with being segregated for seven days before being placed before a disciplinary committee. 				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Corruption (1)	0	0	0	0	1
Remarks	<p>WCMR The inmate alleged that the items at the logistics section get reported as "stolen". However, the items have allegedly been taken by DCS officials to their homes.</p>				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Hunger Strike (26)	9	0	1	12	4
Remarks	<p>CMR Incidents of hunger strikes were reported in February (1) and March (8). These incidents took place at Mangaung, Kimberley, Wolmaransstad and Groenpunt correctional centres. The reasons for embarking on a hunger strike varied between complaints related to treatment and requests for transfers.</p> <p>KZNMR Port Shepstone Correctional Centre: the region received notification of a hunger strike on 20 January 2022. It is alleged that the inmate refused to take food and comply with his medical treatment. After intervention by the HCC and JICS, the inmate ended his hunger strike and resumed taking his medication. The inmate was referred to a social worker for counselling and to assist the inmate with the issues that triggered the hunger strike. This matter was resolved.</p> <p>NMR</p> <ul style="list-style-type: none"> • Heidelberg Correctional Centre: three inmates embarked on a hunger strike for safety reasons and wanted transfers to other centres to be close to their families. • Witbank Correctional Centre: an inmate embarked on a hunger strike as he wanted to be transferred to a centre in Gauteng. His transfer process is in progress, and he is no longer on hunger strike. • Middelburg and Boksburg correctional centres: two inmates at Middelburg CC and four inmates at Boksburg Juvenile embarked on a hunger strike as they wanted to be transferred to other centres. They were given feedback on their transfer applications, and they ceased the hunger strike. • Johannesburg Med C: an inmate assaulted an official. He was found guilty by the disciplinary committee and sentenced to 42 days without amenities. On 5 February 2022, the inmate embarked on a hunger strike as he was of the view that he was unfairly charged. • Middelburg CC: an inmate embarked on a hunger strike as he requested to be transferred to Witbank Correctional Centre. The inmate's application to Witbank is in progress. The inmate is no longer on hunger strike. 				

Remarks	WCMR <ul style="list-style-type: none"> • Pollsmoor RDF: an inmate went on a hunger strike as he is dependent on DCS officials to give him feedback from his legal representatives on his bail application. He further indicated that his bail application has been unnecessarily delayed. • Knysna Correctional Centre: Inmate gave notice to the HCC that he was going on a hunger strike as he is being threatened by gangsters at Knysna Correctional Centre. The HCC applied to transfer him to Uniondale Correctional Centre. The inmate withdrew his notice of the hunger strike after he was informed that he would be transferred from Knysna to Uniondale. Another inmate at Knysna gave notice to the HCC that he was going on hunger strike as he was not satisfied with the feedback of the Parole Board. He withdrew his notice after the HCC forwarded his appeal to the chairperson of the Parole Board. 				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Inhuman Treatment (3)	2	0	0	0	1
Remarks	CMR These allegations of inhuman treatment were received from Bizzah Makhate Correctional Centre. Inmates alleged that there is a DCS official who speaks rudely and arrogantly to the inmates. According to the official, this happens when the inmates refuse to obey instructions. The ICCVs are monitoring the situation closely.				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Torture (0)	0	0	0	0	0
Remarks	None				

Table 21: Urgent complaints managed in regions from 1 January to 31 March 2022

Complaints referrals to ICCVs and regions

Inmates' complaints are also referred to the regions by the Directorate: Legal Services (DLS).

In this quarter, 71 complaints were referred to the regions for ICCVs to consult with the inmates and engage with the HCCs to internally resolve these matters. A total of 53 pending complaints were referred to HCCs to investigate and provide feedback to JICS. The table below shows the complaints referred to the regions by DLS.

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
CMR	23	4 x Other 5 x Confiscation of possessions 2 x Appeal 2 x Conditions 1 x Reclassification 5 x Transfer 4 x Parole	13 The following complaints were finalised: Confiscation of possessions x 3, Other x 3, Appeal, Reclassification, Transfer and Parole	All pending complaints are attended to by ICCVs and VCCOs in the region. Feedback is provided to the respective inmates.
ECMR	4	3 x Parole 1 x Rehabilitation	2	One inmate was seen by the Parole Board. The Parole Board gave a further profile due to outstanding reports (social worker, victim input, and education).
KZNMR	7	1 x Rehabilitation programme/ Parole 1 x Transfer 2 x Other (loss of his bank card & document transmit) 1 x Condition 1 x Parole 1 x Appeal	5	Two complaints were resolved and five complaints are pending.

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
NMR	22	5 x Parole 4 x Transfer 3 x Confiscation of possessions 2 x Other 2 x Healthcare 2 x Appeal 1 x Reclassification 1x Remission	18	Four complaints were finalised and 18 complaints are pending.
WCMR	15	3 x Transfer 2 x Other 6 x Healthcare 1 x Confiscation of possessions 2 x Parole 1 x Appeal	15	The complaints have been dealt with during VC meetings and VCCOs and ICCVs are also handling them.
Total	71	-	53	-

Table 22: Complaints referred to DMR by DLS from 1 January to 31 March 2022

Stakeholders' engagements/Visitors' Committee (VC) meetings

To ensure efficient and effective oversight, JICS holds regular meetings with various stakeholders in the criminal justice sphere. Quarterly VC meetings are held where unresolved complaints are discussed for resolution and/or further escalation to the Inspecting Judge.

A total of 34 VC meetings were convened in terms of section 94 of the CSA. During these meetings, various issues were tabled, as depicted below:

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
CMR	9	9	<ul style="list-style-type: none"> • Vereeniging CC: Availability of space for ICCVs as they are being chased out of the office where they were stationed at. • DCS requesting for the escapes to be reported as mandatory or urgent complaints. • Inmates from Parys CC are complaining about the food scale at Sasolburg as they indicate that in Parys they were getting more. HCC is concerned and claims that this will lead to challenges. • Clarity of the recording of complaints and requests from JICS (as the ICCV takes every request and records them as complaints). • SAPS stated they are also facing infrastructural/equipment challenges, which makes them struggle to attend to inmates' complaints. 	None	None

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<ul style="list-style-type: none"> The shortage of nurses in the management area, especially in Ficksburg, is a challenge. The nurse from Senekal is requested to attend to Ficksburg inmates leaving Senekal without a nurse on certain days. This causes severe challenges for inmates who are on chronic medication (such as ARVs), and it is a serious security risk. SAPS matters: SAP 62 and 69, Participation of SAPS at CSPB, DPWI projects and maintenance. JICS referral to Legal Aid SA, state patients and IPID. 		
ECMR	5	4	<p>East London VC</p> <ul style="list-style-type: none"> Challenges in obtaining SAP 62 and SAP 69. <p>Resolution – Court and SAPS to be engaged and bring the documents when inmates are sent to CCs.</p> <ul style="list-style-type: none"> The increasing number of assaults in East London Max and East London Med B. <p>Resolution – Assault prevention strategies, workshops and debriefing sessions must be in place.</p> <p>Renovations at Fort Beaufort</p> <p>Resolution – slow progress and shortage of space is a problem. The new contractor has been appointed.</p> <p>St Albans VC</p> <ul style="list-style-type: none"> 49G Applications: Slow movement and lack of progress reports. <p>Resolution –The applications will be directed to the DPPs’ office until there is progress.</p> <ul style="list-style-type: none"> Mentally ill: There are challenges when it comes to the healthcare of the mentally ill. Role of ICCVs in the correctional centre: some of the officials in the units show resistance to supporting the ICCVs. <p>Resolution – HCC to engage with officials and do awareness training.</p> <p>Kirkwood</p> <p>Skills development for inmates: Inmates who are working on renovation projects have started receiving formal accreditations.</p>	All planned meetings were held.	

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<p>Kirkwood, St Abans, Mthatha, Amathole Department of Social Development (DSD): request for invitations and involvement on issues concerning victims of crime before parole considerations.</p> <p>Resolution – JICS was asked to engage DSD and ensure that they form part of the meetings.</p> <p>Sada State Patients There must be an outreach programme conducted by the Department of Health, which will include DCS officials. A project must be introduced in correctional centres for the Department of Health to visit the correctional centres to provide treatment to the mentally ill and state patients to stabilise them.</p> <p>Resolution The meeting tasked the EC Department of Health to do an outreach programme with correctional centres that accommodates the mentally ill and state patients namely, Butterworth and Burgersdorp before the next VC Meeting (which will be in May 2022). JICS tasked with engaging the DSD to ensure that they form part of the meetings.</p> <p>Support for Victims of Crime DSD is required to attend the meetings to clarify the area of intervention for victims of crime and who must take responsibility to provide psychological assistance. It was agreed that DSD must be approached at a provincial level.</p> <p>49G Applications A detailed progress report was tabled by NPA Senior Prosecutor, and the meeting was satisfied with the progress made. It was further requested by NPA that DCS must provide the report with the latest information. It has been noted that some of the accused were released. DCS must specify the court where the application is made.</p> <p>Resolution The area of Komani must be requested to come on board to assist in the process.</p>		

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<p>Report from the CPF From the community perspective, CPF Secretary tabled that victims are not happy. There are challenges around contraband. Measures should be in place as contraband was brought to the correctional facilities during the lockdown period. At the time, no community members were visiting the centres.</p> <p>Victim Offender Dialogue (VOD) Needs to be revived, and proper measures put in place to ensure those who are required to do VOD are allowed to do so.</p> <p>Resolution The matter is to be tabled with management.</p>		
KZNMR	7	7	<p>Empangeni VC</p> <ul style="list-style-type: none"> Condition: the asbestos roofing of Stanger CC and the potential health hazards it poses to those who are in custody was discussed. <p>Resolution It was resolved that the matter will be escalated to the RC: Facility Unit to ascertain why renovations have not been done. Furthermore, the region has registered this concern to JICS Management in a quest for intervention.</p> <ul style="list-style-type: none"> Inmates serving life sentences (lifers) were raised during the meeting. The meeting was also assured of the intervention by the Inspecting Judge, such as engaging with the relevant stakeholders. Involuntary healthcare users (mentally ill inmates) and the challenges that DCS officials are facing in managing the particular group of inmates. The region contemplated inviting the Department of Health to their next meeting to consider training for both DCS officials and ICCVs. Legal Representation: some complaints were referred to Legal Aid for substantive intervention. Feedback was provided to the ICCVs. 	None	None

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<p>Kokstad VC</p> <ul style="list-style-type: none"> Other: it is alleged SAPS is failing to attend to the complaints that are reported to them by DCS officials on behalf of the inmates. SAPS is not visiting the correctional centre. <p>Resolution</p> <p>The VC to extend an invitation to SAPS and JICS to engage with the station commander.</p> <ul style="list-style-type: none"> Transfer: complaints of inmates transferred from Manguang Correctional Centre to Ebongweni Super Maximum Correctional Centre without any substantive evidence to support the reasons for the transfers. The matter is to be referred to DLS. <p>Ncome VC</p> <ul style="list-style-type: none"> Other: loss of the inmate's cellphone from his kitbag. DCS was requested to conduct an internal investigation and make its findings and informed recommendations/decisions available. The region will monitor this matter further. Other: degrading – an inmate was allegedly caught with crystal meth, whoonga and mandrax. He was degraded to the B group and transferred to a maximum facility. There was a disciplinary hearing that decided on the action (degrading). The matter was considered closed. Legal Representation: a complaint of an inmate who is unable to appeal his case because it was discovered that his court case number reflects the details of another inmate that he does not know. This impedes him from proceeding with his appeal/or condonation. This matter is under investigation by Legal Aid. The matter is pending. 		

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<p>Glencoe VC</p> <ul style="list-style-type: none"> • Transfer: inmate requested to be transferred to another centre either Pietermaritzburg MB or New Hanover Correctional Centre, but his applications were rejected by both centres. It was reported that he had a stroke and was referred to a public hospital for medical examination, but was cleared without any findings of stroke symptoms. The inmate was discharged back to the centre without any prescription. He is under observation by the centre's professional nurse whilst the management area HCCs are devising means to resolve the matter. • Communication: the issue relates to the dysfunctional telephones at Kranskop and Dundee correctional centres. DCS has issued an internal communication about the procurement of the services to assist with the re-installation of telephones in the correctional centres. • Assault: the allegation of an official-on-inmate assault was reported by an ICCV who is based at Estcourt Correctional Centre. The newly appointed HCC requested to be allowed to look into the matter and provide feedback. <p>Waterval VC</p> <ul style="list-style-type: none"> • Other: inmates requesting to be assisted to obtain their identity documents. The HCC has requested all the names of the inmates to be submitted to her office, and she will communicate further with the Department of Home Affairs for intervention. • Rehabilitation: it is alleged that VOD is a prerequisite for any person to be considered for placement on parole. The ICCV was requested to submit the appropriate ROCs with HCC responses. Thereafter, JICS will look into this matter. • Other: The inmate requested to be assisted with the retrial of his rape case since the complainant cleared him during the VOD session. The matter was referred by the meeting to Legal Aid for a professional legal opinion and proper guidance for the inmate. 		

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
			<p>Pietermaritzburg and Durban VCs</p> <ul style="list-style-type: none"> • Other: inmate declared deceased in terms of Home Affairs records. The matter was referred to HCC to engage SAPS and the Department of Home Affairs. • Condition: cold water at Pietermaritzburg Med B – inmates have no access to hot water. The matter was discussed and it was resolved that it will be referred to the area commissioner for substantive intervention. • Healthcare: an inmate requested to be taken to an outside hospital to have a knee operation; requested to be provided with false teeth and spectacles to aid his vision, which has drastically deteriorated. It was recommended that the inmate must be medically assessed and ascertain if his knee requires an operation; must be referred to a dentist for false teeth and to an optometrist for spectacles. This will be treated in terms of DCS SOP on Development and Healthcare. • Food: complained about the quantity of the food they get; allegations of food being sold by the cooks. An inmate requested to get permission to receive milk (amasi) from his family. It was recommended that the inmate must be referred for medical assessment and a determination be made if he qualifies for a special diet. • Complaint about SAPS who are not coming to the centre (Durban) to investigate cases of assault of official-on-inmate. • Remand detainees with a bail of less than R1 000 and mandatory reports submitted in terms of sections 15; 30; 31 and 32 of the CSA remain a standing item for discussion in all VC meetings. 		

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
NMR	7	7	<ul style="list-style-type: none"> • Delays in DNA results for sexual assault cases that occur at the centres. • SAPS challenges: SAPS not coming to the centre when called, a problem with obtaining case numbers when SAPS opens cases at the centres, and cases are not being investigated. • At Johannesburg Female: ICCV reported that mothers do not receive certain/sufficient items for their infants. The HCC indicated that the centre does provide the basic needs and that they also have limited resources and at times they depend on donations. She also mentioned that at times mothers prioritise themselves in getting cosmetic items for themselves from families, rather than items required for the babies. • It was reported that movements were restricted at Baviaanspoort Med B in January due to the rise of gang-related incidents. • A shortage of psychologists was reported at the Leeuwkop VC. • Johannesburg Management Area is still experiencing a challenge with doctors. The four centres are sharing a doctor from Med C. It was reported that the recruitment process was underway. • Lifers were on "tools down" at Boksborg due to the delays in feedback on their profiles from the NCCS. They were engaged by the centre's management, and they resumed work. • The contracts of the parole board members are coming to an end, and it is still uncertain if they will be extended or not. There may be challenges if they are not renewed. • Transfers from the private prison were discussed at Makhado VC and this issue will be monitored closely. 	N/A	N/A

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
WCMR	6	<p>Voorberg/ Malmesbury 09/02/2022</p> <p>Brandvlei/ Breede River 10/02/2022</p> <p>Pollsmoor/ Goodwood 11/02/2022</p> <p>Drakenstein Allendale 8/02/2022</p> <p>Southern Cape 16/02/2022</p>	<ul style="list-style-type: none"> • ICCVs raised concerns about official-on-inmate assaults and the outcome of the police investigations. SAPS station commander was invited to attend and explain the investigation process. • Outstanding feedback on lifers, no feedback from NCCS. • Meeting attended by various community organisations. The rehabilitation and skills training of inmates in the preparation for release into society. • DCS officials stated that SAPS registers cases but does not follow up with investigations. Kirstenhoff SAPS Commander to be invited to next VC meeting. • Pollsmoor health manager attended the VC meeting and requested that all health-care-related complaints be forwarded to his office. • Dragging of cases and the extended time inmates are detained in remand. HCC submits 49G matters to court with no feedback from the court. Legal Aid and the NPA to be invited to the next VC meeting. 	N/A	N/A
DMR Total	34	34	-	-	-

Table 23: VC meetings held from 1 January to 31 March 2022

The Justice Crime and Prevention Security (JCPS) Cluster interventions, Case Flow Management Forum, Performance Enhancement and Efficiency Committees (PEEC) and Director of Public Prosecutions (DPP)

Productive engagements and collaborations took place with the provincial offices of the South African Human Rights Commission (SAHRC) in KwaZulu-Natal and Northern Cape as well as meetings and dialogue with the Performance Enhancement and Efficiency Committees (PEEC) in the Eastern Cape. These engagements allowed JICS to present its mandate and to report on the treatment of inmates in the various management regions. In the meetings, specific issues and areas of collaboration were identified.

The table below depicts the engagements with the JCPS cluster per region.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
CMR	Stakeholder Engagement SAHRC Northern Cape	18/01/22 1/322 4/3/22	<ul style="list-style-type: none"> • JICS mandate • SAHRC mandate • Uppington Correctional Centre complaints and requests over a site visit. • Compliance with conditions of human dignity and dealing with incidents of ill-treatment of sentenced inmates and remand detainees by DCS. • Non-nationals in correctional centres and remand detention facilities. • Assault categories in correctional centres and remand detention facilities and assault statistics in correctional centres and remand detention facilities. 	JICS and SAHRC will conduct separate enquiries regarding the complaints received by the Inspecting Judge from the inmates. Each institution will report its findings on 8 February 2022 and agree on the way forward.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
ECMR	DEEC	24/2/22	<ul style="list-style-type: none"> • Backlog of cases due to renovations of the cells. • Inmates are not attending cases. • Inmates who arrive late for court. Delays are caused by SAPS and DCS. • Errors by the judiciary when signing J7 (e.g. omitting the description of the crime). 	<p>The project is still in progress.</p> <p>SAPS to discuss ways to tackle this problem as they are understaffed at the moment.</p> <p>DCS and SAPS to resolve the issue.</p> <p>Judiciary will look into that.</p>
	PEEC	18/2/22	<ul style="list-style-type: none"> • DPWI reported extensively on the statuses of the magistrate's courts. • 49Gs were discussed. • Consideration of the creation of two extra Judges' posts for Mthatha High Court. • All attendees received JICS's annual report. • The JP promoted the use of case flow management and attendance of the meetings by the relevant role players. 	All stakeholders to support the process.
	DEEC	18/3/22	<ul style="list-style-type: none"> • Challenges with Venda and Shona Interpreters. • Challenges of backlog due to recording machines, renovations taking place at East London Magistrates Court, and courts not sitting for the full day. • A meeting was to be scheduled between DCS and SAPS for inmates who arrive late for court. Delays are caused by SAPS and DCS. • Backlog meeting takes place on Tuesdays at 14h00. DCS does not attend meetings. The report is generated daily for all relevant stakeholders. • Second bail attorney from Legal Aid. Funding has been made available, waiting for the recruitment process. • Correctional centre visits by judicial officers to increase oversight. It was cited in the meeting that visits were taking place. Security and safety measures were a concern for these officers. There are procedures in place to deal with this. There are concerns that the judiciary needs to be made aware of. 	<p>The matter will be revisited to find a solution.</p> <p>All stakeholders must provide solutions in the next meeting and administrative assistance from the court manager and the area court manager.</p> <p>The matter was referred back to both stakeholders to meet and ensure that inmates are in court by 08h30.</p> <p>Resolution: Invitation to be submitted to the Area Commissioner for the meetings.</p> <p>The matter will be finalised once the appointment has been made.</p> <p>The matter will be discussed further in the next meeting.</p>
KZNMR	SAHRC and JICS virtual meeting (Stakeholder Engagement)	26/1/22	<ul style="list-style-type: none"> • Role and mandate of both the SAHRC and JICS. • National Preventive Mechanism. • Creating sustainable working relations and identifying areas for collaboration. • Participation of SAHRC in the VC meeting and conducting joint oversight visits to correctional centres. • Identification of nodal persons for referral of complaints from inmates at the regional level. 	<ul style="list-style-type: none"> • JICS and SAHRC will continue to have bilateral meetings to discuss matters of common interest. • SAHRC to offer training to ICCVs and VCCOs on constitutional rights of vulnerable groups such as LGBT+ as articulated in the September vs Subramoney judgment.
NMR	None	None	None	None
WCMR	None	None	None	None
Total	8	-	-	-

Table 24: Stakeholder engagement meetings held from 1 January to 31 March 2022

Declared state patients incarcerated

Declared state patients are sent directly to correctional facilities from courts due to a severe shortage of bed space or a limited number of psychiatric hospitals in the country. Alarming, some declared state patients are indefinitely detained in correctional facilities in some of the provinces. JICS's view is that declared state patients, as a vulnerable group, must be protected from any form of indignity or inhuman treatment. It must be noted that the incarceration of state patients at correctional facilities is inimical to their dignity. It is inevitable that correctional officials and fellow inmates are not suitably equipped or trained to deal with declared state patients.

As compared to the previous quarter, there are notable achievements made by the regions that jointly engaged with the relevant stakeholders. However, the total for this quarter reflects a slight increase of eight from the previous quarter, with a total of 116 state patients reported.

The table below depicts the number of declared state patients incarcerated.

Region	Number of male state patients	Number of female state patients	Total	Remarks
CMR	63	1	64	Grootvlei Med A CC: Reported 41 state patients in March 2022. In December 2021, an additional state patient was referred to the centre. Kimberly CC: Reported 20 state patients. There were 18 state patients in November 2021, one state patient was referred to the psychiatric hospital. Upington CC: Reported 3 state patients. The number has remained the same for months.
ECMR	15	0	15	There is currently an increase in the number of state patients in the EC correctional centres. The numbers are, however, still relatively low due to the constant monitoring and engagement with the relevant stakeholders.
KZNMR	9	0	9	The state patients in KZN are accommodated at the following correctional facilities: <ul style="list-style-type: none"> • Durban Med A: five • Pietermaritzburg Med A: four The patients are still awaiting bed space at designated psychiatric hospitals under the KZN region.
NMR	34	2	36	The breakdown is as follows: <ul style="list-style-type: none"> • Witbank: 13 • Ermelo: 5 (4 male adults + 1 juvenile) • Bethal: 1 (female) • Nelspruit: 7 • Thohoyandou: 1 • Kgosi Mampuru II Local: 6 • Kgosi Mampuru II Female: 1 • Modderbee: 2
WCMR	0	0	0	N/A
Total	121	3	124	-

Table 25: Declared state patients incarcerated from 1 January to 31 March 2022

Non-nationals (sentenced and remand detainees) in correctional facilities

JICS's oversight mandate extends to ensure dignified conditions of detention and incarceration for all inmates in South African correctional facilities, including non-nationals. Notably, non-national inmates have specific needs (language requirements, food, healthcare, and access to their families and embassies).

During the quarter, a total of 12 219 non-national inmates were in custody, a slight increase from the previous reporting period (527).

The table below depicts the non-nationals incarcerated, the nature of the crimes committed and their countries of origin.

Regions	Number of non-nationals incarcerated					Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Sentenced		Remand detainees						
	Male	Female	Male	Female					
CMR	349	88	717	59	1213	Immigration law, dealing in drugs, kidnapping, murder and extortion, fraud & forgery, narcotics, immigration law, murder, rape, stock theft, immigration law, robbery aggravating, theft, assault, possession of a firearm, & ammunition, housebreaking, rape, assault, robbery, murder, narcotics, gemstones, robbery aggravating, illegal immigrant, fraud & forgery, dealing in drugs, housebreaking, malicious damage to property and theft.	There are 437 sentenced inmates and the length of the sentence is not specified. There are 776 remand detainees.	Angola, Bangladesh, Bulgaria, Burundi, Cameroon, Uganda, China, Congo, Denmark, Ethiopia, Lesotho, Malawi, Mozambique, Namibia, Nigeria, Niger, Pakistan, Senegal, Somalia, Swaziland, Tanzania, Venezuela, and Zimbabwe.	
ECMR	131	3	0	0	134	Theft of motor vehicle, rape, murder, fraud, possession of firearm and ammunition, dealing with drugs, capable homicide and assault, housebreaking, and invalid permits.	Max: 24 years Min: 4 Months	Bangladesh, Brazil, Burundi, China, Congo, Ethiopia, Germany, Ghana, India, Kenya, Lesotho, Malawi, Mozambique, Namibia, Nigeria, Pakistan, Russia, Somalia, Tanzania, Uganda, USA and Zimbabwe.	

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
KZNMNR	272	5	122	1	400	Violation of Immigration Act No. 13 of 1982; assault/robbery, rape, murder, possession of stolen goods, fraud, possession of drugs, rape.	Ranging from 30 days to life sentences.	Mozambique, Lesotho, Tanzania, Malawi, Zimbabwe, Swaziland, Congo, Burundi, Nigeria, Botswana, Zambia, Kenya, Ethiopia, Somalia, India, Italy, Uganda, Bangladesh, and Pakistan.
NMR	4789	199	4760	152	9900	Theft, robbery, murder, rape, drug dealing, illegal immigration, kidnapping, and assault to cause grievous bodily harm.	Three months to life sentences	Botswana, Namibia, Mozambique, Zimbabwe, Lesotho, Zambia, Malawi, Swaziland, Nigeria, Congo, Ghana, China, Czech Republic, Pakistan, Somalia, Tanzania, Uganda, Ethiopia, Angola, Sudan, Bangladesh, Cameroon, Senegal, Kenya, Brazil, Morocco, Paraguay, India, Jordan, Peru, Marshal Island, Mauritius, Mexico, Argentina, New Zealand, Portugal, Seychelles, Thailand, Afghanistan, and Equatorial Guinea.
WCMR	370	17	171	14	572	Theft, fraud, assault, housebreaking, immigration, drugs, rape, and murder.	Not all are specified.	Burundi, Angola, Congo, Mozambique, Namibia, Nigeria, Niger, Somalia, Tanzania, Malawi, Burundi, Bangladesh, Uganda, Zimbabwe, Lesotho, Kenya, Cameroon, China, Brazil, Ghana, Uganda, Ethiopia, China, Malawi, Venezuela, Bangladesh, Caribbean Federation, Taiwan, United Kingdom, Pakistan, Spain, Peru, Japan, Rwanda, Italy, Iraq, Sudan, Korea, Swaziland and Zaire.
Total	5911	312	5770	226	12219			

Table 26: Non-nationals in correctional centres from 1 January to 31 March 2022

Total number of non-national lifers: March 2022

Region	Total non-national lifers	Nationalities
CMR	14	Lesotho (11), Mozambique (2) and Zimbabwe (1).
ECMR	28	Bangladesh (4), Ethiopia (1), Germany (1), India (1), Lesotho (2), Malawi (3), Mozambique (2), Namibia (1), Nigeria (5), Pakistan (1), Somalia (1), Tanzania (1), USA (1), and Zimbabwe (4).
KZNMNR	16	Malawi (3), Zimbabwe (3), Mozambique (3), India (1); Botswana (2); Lesotho (1) Swaziland (2), and Congo (1).
NMR	385	Mozambique (129), Lesotho (33), Zimbabwe (185), Malawi (9), Nigeria (13), Swaziland (6), Congo (2), Somalia (1), Argentina (1), Angola (3), Ethiopia (1), Ghana (1), and Namibia (1).
WCMR	13	Mozambique (3), Malawi (2), Angola (1), Burundi (1), Namibia (1), Somalia (1), Zimbabwe (4), and Angola (1)
DMR Total	456	-

Table 27: Non-national Lifers in correctional centres from 1 January to 31 March 2022

COVID-19 reporting

During this quarter, the regions have continued to monitor the impact of the COVID-19 pandemic in correctional facilities across the country. This is done to ensure that measures are in place to protect inmates from the spread of the virus in line with the regulations, coupled with ensuring humane and dignified conditions of detention and incarceration.

The table below shows the current cumulative status since the commencement of the pandemic, inclusive of JICS officials, DCS officials and inmates who tested positive as well as the total COVID-19 related deaths that occurred.

Regions	JICS officials and recoveries	DCS officials	Inmates	Recoveries (DCS officials and inmates)	DCS official deaths	Inmates deaths	JICS Official deaths
Eastern Cape	2	1514	1547	3011	35	15	1
Free-State and Northern Cape	18	1892	995	2841	33	13	0
Gauteng	10	2458	3044	5406	47	48	0
KwaZulu-Natal	3	1705	1110	2757	45	13	0
Limpopo, Mpumalanga and North West	0	1838	1367	3154	36	12	0
Western Cape Region and CT Office	11 (Three regional office staff & 8 ICCVs). Four CT office staff.	2363	1719	4018	45	14	0
DCS Head Office	0	273	0	272	1	0	0
JICS Head Office Staff	2	0	0	0	0	0	0
Total	50	12043	9782	21459	242	115	1

Table 28: Report on COVID-19 from March 2020 until March 2022

The table includes the COVID-19 pandemic breakdown for the fourth quarter. A cumulative total of 12 043 officials, 9 782 inmates and 50 JICS officials tested positive for COVID-19. A cumulative total of 242 DCS officials, 115 inmates and one JICS official have succumbed to the virus as at 31 March 2022.

COVID-19 vaccination status as at 31 March 2022

There are safe, effective and accessible vaccines to curb the COVID-19 pandemic. JICS encourages all its staff members to get vaccinated to protect their loved ones, fellow employees and the inmates whom JICS employees interact with daily. JICS has monitored the vaccination rate to determine whether herd immunity within the organisation can be reached, even though there are vaccine-hesitant employees. The table below depicts the vaccination status per region/JICS office:

Region	Total no. of officials	Total vaccinated	Total vaccine-hesitant	Percentage vaccinated	Total outstanding	Comments
CMR	71	65	6	91%	6	As of March 2022, six ICCVs have not vaccinated.
ECMR	51	41	10	80%	10	Ten hesitant officials.
KZNMR	49	41	8	84%	8	The region continues with the awareness campaign and engages those hesitant ICCVs on the importance of getting vaccinated.
NMR	58	55	3	95%	3	Three hesitant ICCVs.
WCMR	34	19	15	56%	15	There are 15 hesitant officials (13 ICCVs and two staff members).
JICS H/O	27	24	3	89%	3	Three hesitant officials. The awareness campaign is ongoing.
Cape Town office	30	12	18	40%	18	There are 18 hesitant officials. The awareness campaign is ongoing.
Total	320	257	63	80%	63	Policy on mandatory vaccination will be implemented once approved.

Table 29: Report on vaccination status within JICS as at 31 March 2022

Parole violation report as at 31 March 2022

The Special Parole Dispensation Project was announced by the Minister of Justice and Correctional Services on 8 May 2020 and came to an end on 30 September 2020.

The regions have monitored the Project as well as the frequency of parole violations of those who benefitted from this system. As some commit crimes, while they are still on parole, repeat offenders are a concern. The current statistics are reflected below:

Region	No. of repeat offenders from Jan - March 2022	No. of re-arrests in March	Nature of crime committed for the re-arrest	Total
CMR	49	0	Violation of parole due to cases of theft, housebreaking and robberies.	49
ECMR	31	9	January - robbery, rape, assault, murder and theft. February - parole violation, robbery, assault, murder and theft. March - parole violation, robbery, assault, murder and theft.	40
KZNMR	59	4	Violation of parole conditions; loss of support system, theft, housebreaking, possession of stolen goods, assaults.	63
NMR	106	4	Violation of parole conditions, economic crimes, aggressiveness.	110
WCMR			Statistics not available from DCS.	
DMR Total	245	17		262

Table 30: Parole violation from 1 January to 31 March 2022

Remand detainees with bail less than R1000

Many remand detention facilities are overcrowded with inmates that cannot afford bail. JICS is concerned that these inmates are mere “prisoners of poverty”.

The ICCVs have been tasked to identify inmates who have been granted a bail of less than R1 000 and cannot afford it. ICCVs should engage the HCCs to consider provisions stipulated in section 63A of the Criminal Procedures Act.

The information below shows the number of inmates with a bail of equal to or less than R1 000:

Region	No. of RDs with bail less than R1000	No. of RDs not affording bail of R1000 and less	No. of RDs released on bail less than R1000	Comments
CMR	124	124	0	None
ECMR	292	0	68	None
KZNMR	143	143	0	The report received from the DCS regional office reflects a total of 143 remand detainees in custody with bail of less than R1 000.00.
NMR	288	288	0	None
WCMR	466	466	0	Totals are not representative of the entire Region, DCS only records bails of R300
DMR Total	1 313	1 021	68	The regions to intensify the engagements with the correctional facilities to obtain accurate information for reporting purposes.

Table 31: Remand Detainees with bail less than R1000 from 1 January to 31 March 2022

Supervisory meetings held

Visitors’ Committee Coordinators (VCCOs) have regular meetings with the ICCVs to mentor, coach and equip them for effective service delivery. During these meetings, operational and human resource matters are discussed and addressed to improve and enhance the performance of ICCVs.

The table below depicts the total meetings that took place during this quarter:

Region	Planned meetings for the quarter	Number of meetings conducted	PMDS process meetings	Names of VC where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.	Total of PMDS meetings
CMR (3 VCCOs)	7	7	63 Operational matters and compliance were discussed.	Colesburg 20/1/2022 Bethlehem on the 25/0/2022 Groenpunt on the 26/01/2022 Grootvlei CC 28/01/2022 Goedemoed 7/2/2022 Klerksdorp CC 18/02/2022 Bizzah Makhate 10/02/2022	7	None	63

Region	Planned meetings for the quarter	Number of meetings conducted	PMDS process meetings	Names of VC where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.	Total of PMDS meetings
ECMR (3 VCCOs)	5	5	Operational matters and compliance were discussed.	Mthatha 17/02/2022 St Albans 19/01/2022 Kirkwood 20/01/2022 East London 21/02/ 2022 Sada 9/03/2022	5	All Supervisory Meetings have taken place.	
KZNMR (3 VCCOs)	5	5	33 Discussions involved operational matters and adherence to ICCV performance standards	Durban 16/02/2022 Waterval & Glencoe VCs combined 9/02/2022 Ncome VC 10/02/2022 Empangeni 17/02/2022 Kokstad 1/03/2022	5	The VCCO to finalise the signing of performance agreements with the seven newly appointed ICCVs who commence their employment on 1 January 2022.	33
NMR (4 VCCOs)	10	10	0	Boksburg 21/01/2022 Kutama-Sinthumule 25/01/2022 Johannesburg 19/01/2022 Barberton 25/01/2022 Leeuwkop 20/01/2022 Witbank 27-28/01/2022 Kgosi-Mampuru 21/01/2022 Baviaanspoort 20/01/2022 Bethal/Ermelo/Standerton 25 – 28/01/2022	10	None	0

Region	Planned meetings for the quarter	Number of meetings conducted	PMDS process meetings	Names of VC where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.	Total of PMDS meetings
WCMR (3 VCCOs)	3	3	0	Breede River 28/01/2022 Southern Cape 27/01/2022 Drakenstein VC 4/03/2022	3	None.	
DMR Total	30	30	-	-	30	None	

Table 32: Supervisory meetings held for the quarter from 1 January to 31 March 2022

DMR highlights

CMR

CMR hosted the IJ during his engagements with the ICCVs on 28 February 2022 in Bloemfontein. This event was well attended and received by all ICCVs. Matters of concern and other operational issues were discussed and addressed by the IJ, CEO and directors.

Unannounced inspection: The regional manager and assistant regional manager in different teams conducted unannounced inspections in the Eastern and Western management regions, respectively.

ECMR

Conducted ICCV Orientation Training from 22-24 March 2022 for three ICCVs and training was conducted in line with the ICCV Training Manual.

Unannounced Inspections: The regional manager conducted two inspections at Glencoe and Ladysmith Correctional Centres on 14 and 15 March 2022.

VCCO Meeting: The acting regional manager attended the monthly virtual VCCO meeting on 23 March 2022, where one of the VCCOs presented feedback from the region.

Disciplinary Procedures: A disciplinary hearing was attended by four of the regional office staff with regards to the misconduct of an ICCV from 28 February to 3 March 2022.

DMR/DLS Workshop: The regional manager and acting regional manager attended the workshop that was held in Durban from 16-18 March 2022. The workshop aimed to enhance the working relationship between the two directorates.

KZNMR

During the week of 17-21 January 2022, the region participated in an investigation led by the NMR regional manager, which inquired into the allegations of inhuman treatment and sexual assault reported by inmates, known as "the Phoenix accused". The investigation is still in progress.

Unannounced inspections: The regional manager conducted unannounced inspections in NMR at two correctional centres, Johannesburg Med C and Kgosi Mampuru Central correctional centres on 14-18 February 2022.

The assistant regional manager was in a group that conducted unannounced inspections in ECMR at Elliotdale and Mthatha Medium Correctional Centres on 14-18 February 2022.

Inspecting Judge meeting with the KZN ICCVs: An informative meeting between JICS senior management and a total of 40 KZN ICCVs was successfully held on 24 February 2022 in Durban, Mayville.

DMR and DLS Workshop on 16-18 March 2022: The region hosted the DMR and DLS Workshop on 16-18 March 2022 at the Durban Westville Correctional Centre. The workshop aimed to synergise the working relationship between the two directorates (DMR and DLS) for the enhancement of effective and efficient service delivery. It provided an opportunity to robustly resolve all inherent issues that hampered service delivery in effectively dealing with inmates' complaints and mandatory reports.

NMR

A meeting was convened between the IJ and the ICCVs on 8 February 2022 at Kgosi Mampuru Correctional Centre.

The assistant regional manager was part of the delegation that conducted unannounced inspections at WCMR. The following centres were inspected: Malmesbury on 8-9 February 2022 and Pollsmoor Female on 10 February 2022. The delegation also attended the Pollsmoor VC meeting on 11 February 2022.

The regional manager conducted unannounced inspections at KZNMR on 22-24 February 2022 at Mzinto and Sevontein Correctional Centres.

Training on sexual assaults was convened on 9-10 March 2022 and was facilitated by Just Detention SA International (JDI-SA). The training was attended by the ICCVs, VCCOs and the regional manager.

On 17 March 2022, the Department of Justice arranged a symposium to celebrate the 25th Anniversary of the Constitution under the theme "One Constitution, One Nation". The invitation was extended to JICS and one of the VCCOs was nominated to attend.

The Minister of Justice and Correctional Service delivered the keynote address stating milestones which South Africa has achieved in 25 years through the enactment of the Constitution. A panel discussion was held on the topics "The role of the Constitution in advancing socio-economic rights of vulnerable groups" and "The role of oversight institutions in advancing constitutional democracy". There was a robust discussion reflecting on the injustice to women in the workplace and the home. While at the same time, the role of Chapter Nine and Chapter Ten institutions serve as oversight to ensure good governance.

The region conducted training for new ICCVs as well as for the North West ICCVs who will be part of NMR from 1 April 2022. The training was from 28 March-1 April 2022.

WCMR

The region was visited by the IJ, senior management and other officials from head office to present the 2020/2021 JICS annual report and meet with the ICCVs. The events were held over two days, with the CEO covering the annual report presentation on 21 February 2022 and the IJ's meeting with the ICCVs on 22 February 2022.

Both sessions were very well represented. All attendees participated in the proceedings and were pleased with the outreach to the region. ICCVs were able to raise their challenges and requests directly to top management.

A VCCO virtual meeting was held with the director DMR on 23 February 2022. Discussions centred on the operations of the VCCO and ICCV targets.

On 17-18 March, the region hosted a training session on rape and sexual abuse presented by JDI-SA for regional staff. ICCVs reported that the information was of great value.



PART C: HUMAN RESOURCES

Organisational establishment structure

Approved establishment structure

As at 31 March 2022, there were 86 permanent approved and funded positions on the fixed establishment. A total of 82 posts were filled and four vacant posts (4.65% vacancy rate).

The table below shows the current vacancy rate:

No.	Level	Description	Status
1.	Level 5	Auxiliary Clerk (NMR)	Advertised, closing date 4/3/2022.
2.	Level 5	Administration Clerk	To be advertised.
3.	Level 7	VCCO – CMR	Advertised, closing date 4/4/2022.
4.	Level 8	Regional Inspector (KZNMR)	Advertised, closing date 4/3/2022.

Table 33: Four vacancies as at 31 March 2022

ICCVs

There are currently 46 vacant ICCV positions as at 31 March 2022 (7.69%), the vacancies are not filled due to CoE budget shortfall. The allocation of the CoE budget for the aforementioned posts will bring the vacancy rate below the acceptable norm.

Filled posts	225/82.42%
Vacant posts	46/16.85%
Correctional Centres under construction	2/0.73%
Total number of ICCV posts	273

Table 34: ICCV post establishment as at 31 March 2022

Employment equity

The table below shows the number of employees in each occupational category as at 31 March 2022:

Level	Males				Females				Total
	Black	Coloured	Indian	White	Black	Coloured	Indian	White	
Senior management (Level 13 – 14)	-	-	1	1	2	-	-	-	4
Professionally qualified and mid-management (Level 11 – 12)	3	1	-	1	2	1	-	-	8
Skilled technical and academically qualified workers, junior management supervisors, (Level 7 – 10)	15	7	-	-	19	3	1	1	46
Semi-skilled and discretionary decision making (Level 3 – 6)	6	-	-	-	12	5	-	-	23
Unskilled and defined decision making (Level 1 – 2)	1	-	-	-	-	-	-	-	1
Permanent	25	8	1	2	35	9	1	1	82
Non-permanent	2	-	-	1	8	2	-	1	14
ICCVs	86	13	1	1	106	15	3	-	225
Total	113	21	2	4	149	26	4	2	321

Table 35: Employment equity statistics as at 31 March 2022

The table below shows the employment equity percentages (including employees with disabilities) within JICS:

Black		Coloured		Indian		White		People with disabilities	
Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
112 (34.89%)	149 (45.17%)	21 (6.54%)	26 (8.1%)	4 (1.25%)	4 (1.25%)	4 (1.25%)	2 (0.62%)	1 (0.31%)	-

Table 36: Employment equity percentages as at 31 March 2022

Performance agreements

The 2019-2020 performance assessments

Moderations of all levels have been finalised. The pay progression and performance rewards for levels 1-12 have been captured and approved, following approval by DCS's CDC Human Resources.

Labour relations

Outstanding misconduct cases

Two

Grievances for the period 1 January– 31 March 2022

None

Unresolved grievances from the 2021/2022 performance cycle

None

Labour disputes and litigation

The grievance lodged on 25 January 2019 remains unresolved. The matter was heard in the Cape Town Labour Court on 5 and 6 August 2021. Written closing arguments were submitted on 2 September 2021 and oral arguments took place (virtually) on 9 September 2021. The matter was finally heard (closing arguments) on 16 March 2022 and judgment was reserved.

Two referrals by ICCVs were made to the GPSSBC. This is a dispute about an alleged unfair dismissal after the contract expired on 31 October 2021. A certificate of no conciliation was issued and the matter was referred for arbitration. The date of arbitration is awaited.

An ICCV referred a dispute of unfair dismissal after the offer of employment was withdrawn upon discovery that he was previously dismissed from JICS, and he did not disclose this in his employment documents. The referral was made outside of the stipulated timeframes and he had to apply for condonation. The condonation application was successfully opposed and the matter was dismissed. It was also reported that the person passed away unexpectedly. The matter is regarded as finalised.

Nationwide lockdown and COVID-19 pandemic

The following interventions were implemented during the nationwide lockdown in compliance with the COVID-19 pandemic and alert levels during the quarter:

- (JICS) Protocol to deal with positive COVID-19 cases; and
- Guidelines on absences for COVID-19 vaccination.



PART D: FINANCE AND SCM

Budget

Budget for 2021/2022 financial year

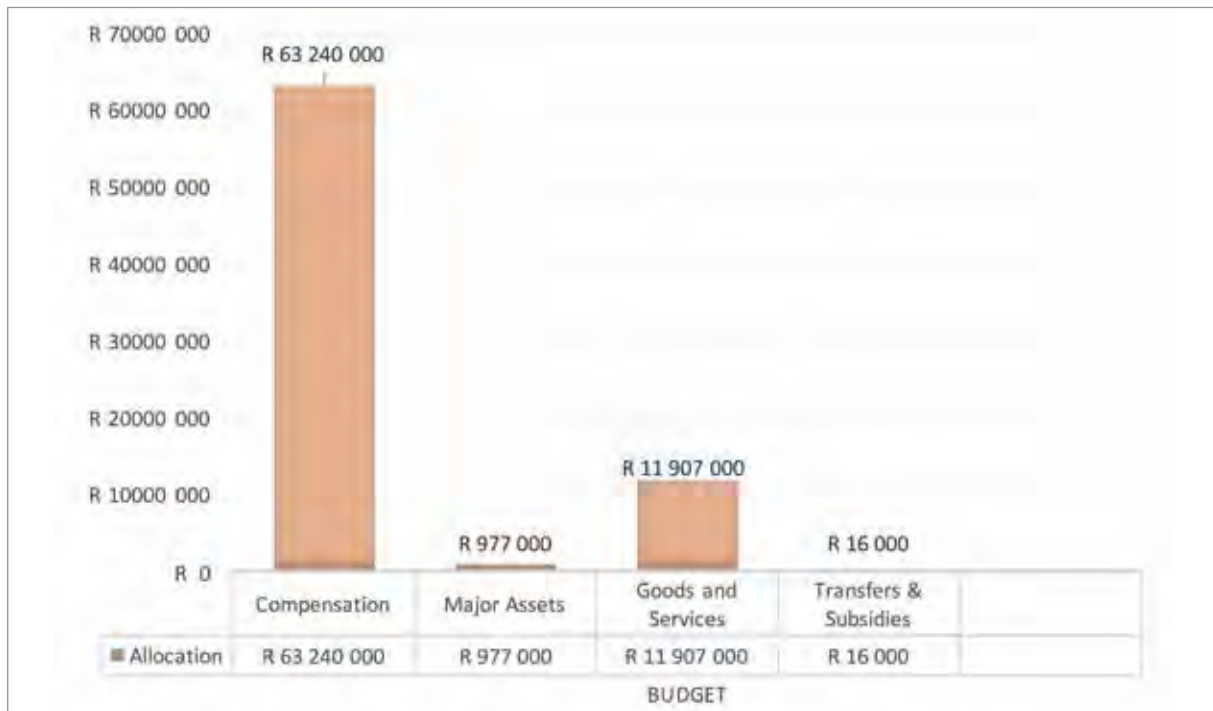


Figure 1: Budget for the 2021/2022 financial year

Expenditure

Overall expenditure from 1 April 2021 to 31 March 2022 is shown below:

Expenditure excluding commitments	Expenditure including commitments	Commitments
R 80 961 459.65	R 83 057 210.65	R 2 095 751.00

Table 37: Expenditure as at 31 March 2022

Reasons for overspending by 6.59% on SCOA items

Compensation of Employees	Ideal	Deviation
109.56%	100.00%	-9.56

Table 38: Compensation of employees

Overspending is due to insufficient allocation for the financial year 2021/2022.

Goods and Services	Ideal	Deviation
108.29	100.00	-8.29%

Table 39: Goods and Services

Overspending due to an amount of R724 000 that was shifted from goods and services (minor assets) to major assets (other machinery and equipment) for the procurement of office furniture in February 2022.

Transfers and Subsidies	Ideal	Deviation
401.24%	100.00%	-301.24%

Table 40: Transfers and Subsidies

Overspending due to leave gratuities paid to officials who resigned from the organisation.

Capital Assets	Ideal	Deviation
98.07%	100.00%	1.93%

Table 41: Capital Assets

Expenditure is in line with the ideal as the deviation is 1.93%.

The table below shows JICS's asset register as at 31 March 2022.

Asset Description	Date	Total
Major Closing	31.03.2022	R 14 484 738.90
Minor Closing	31.03.2022	R 2 577 113.57

Table 42: Asset register as at 31 March 2022

Fleet/transport management

The table below depicts the allocations of JICS's state vehicles to the offices and regions as at 31 March 2022.

Management Region / Location	Total Vehicles
Pretoria Head Office	3
Northern Management Region	5
Central Management Region	6
KZN Management Region	7
Eastern Cape Management Region	6
Western Cape Management Region	5
Total Fleet	32

Table 43: JICS fleet and allocation per region as at 31 March 2022

The table below shows the total number of vehicles to be disposed of due to high mileage and or beyond economical repair.

Registration	Model/Make	Kilometres	Status	Location
CA 566-933	2014 Toyota Quest	123 409	BER	CMR
CA 543-090	2008 Ford Fiesta	100 981	BER	KZNMR

Table 44: JICS fleet to be disposed of as at 31 March 2022

Property and facilities management

Current leases on property

Physical Address	Type of Agreement	Status on 31 December 2021	Monthly Rental
Western Cape Management Region: 9th Floor, Standard Bank Building, 1 Thibault Square, Cnr Long and Hans Strijdom Avenue, Cape Town	Lease agreement	The lease agreement was approved on 1/08/2020 for three years, expiring 31/07/2023.	R 188 542.50
Central Management Region: 3rd floor, 62 Andrew Street, Bloemfontein	Lease agreement	The lease agreement was approved, expiring 31/05/2024.	R 31 262.41
Northern Management Area: 265 West Ave, Tuinhof, Karee (West Block) Centurion	Month to month	The lease agreement expired on 30/06/2007.	R 35 645.27
KZN Management Region: 8th floor, 275 Anton Lembede Street, Durban	Month to month	The lease agreement was approved for three years and expired on 31/12/2021.	R46 117.63

Table 45: JICS property leases as at 31 March 2022

- Pretoria Head Office is still temporarily accommodated at SALU Building Pretoria at no cost to JICS;
- Eastern Cape Management Region is temporarily accommodated at the East London Magistrate Court at no cost to JICS;
- The Department of Public Works and Infrastructure (DPWI), is in the process to procure alternative accommodation for Pretoria Head Office, NMR and ECMR.
- DCS is in the process of renewing the lease agreement for KZNMR for five years.



PART E: INFORMATION TECHNOLOGY

Distribution of computers for ICCVs in correctional facilities

ICCVs do not have access to computers at all correctional facilities. JICS's desktop roll-out project commenced in October 2021 to equip all ICCVs with the tools of the trade. This will enable ICCVs to submit real-time (online) reports to the respective regional offices for action. A total of 50 desktops were installed at various correctional facilities across the country.

Development and Integration of JICS MIS into DCS E-Corrections.

The new DCS, E-Corrections system is currently being rolled out. The E-Corrections reporting system is enhancing DCS's reporting competence, especially on mandatory reporting of deaths, mechanical restraints, segregation, and the use of force. A total number of 47 JICS officials have been registered on the JICS domain.

Development of JICS mail server and website

The domain jics.gov.za was registered for JICS's email exchange and website by SITA. A new server has been installed and configured for the hosting of a separate JICS domain, email exchange, and website, independent of DCS.

A total of 258 user profiles and mailboxes on Active Directory under the jics.gov.za domain have been created and set up. User profiles and email addresses have been activated and are operational for JICS users. Given JICS's commitment to independence, it is a huge achievement for JICS to have its domain separate from DCS.



PART F: MEDIA AND COMMUNICATIONS

Post-Pandemic Communication Continued

The rise of hybrid working reached its peak and organisations around the world grappled with mass changes to the way people work. Yet, we will all need to return to work, and a new adjustment period of once again adapting to our work environments awaits us.

Any change, even though it was something we had previously been used to, can be unsettling, uncomfortable and even cause stress and anxiety.

Technology has taken a greater hold on the day-to-day functioning of work, and by all accounts, it is done so successfully. Internal communications played a key role in managing this change. With more digital tools at our fingertips than ever before, the IT and communications sector has an opportunity to reach, engage, and align employees.

In JICS we stand at a bold new vista with the launch of our Twitter account and we call on our staff to be brand ambassadors for the organisation. This is an opportunity not just to inform the public about what JICS is doing and what its mandate truly is, but it allows the organisation to involve our employees in the messaging that we send out.

We appeal to the staff to embrace this opportunity boldly, in adherence to our policies, and send their content to our JICS Twitter email specifically created for staff engagement. Participative and evolving employees are our organisation’s greatest assets.

Media

JICS engaged in several media activities namely: media releases/alerts, requests and responses in the fourth quarter (January – March) of the 2021/2022 financial year.

The media enquired on several matters as stated below:

For this quarter the media concentrated on:

- Mthatha Correctional Centre: Stabbing incident
- Solitary Confinement
- Inmate deaths at Tswelopele
- Bosasa
- KZN inmate death

Internal Communication

JICS internal communication is maintained through its various communication portals, which include emails and the WhatsApp group system to ensure that JICS staff are updated on all internal processes to ensure transparency and build a culture of inclusivity and responsiveness.

The communication mix includes various communication products (for example, social media graphic messages, emails, videos and e-deskdrops). A variety of tools will continue to keep the target audience engaged and make communication effective.

The Communications Unit has a designated email address, where all internal communication is disseminated, including WhatsApp Groupings for all staff across the country to ensure live and instantaneous communication.

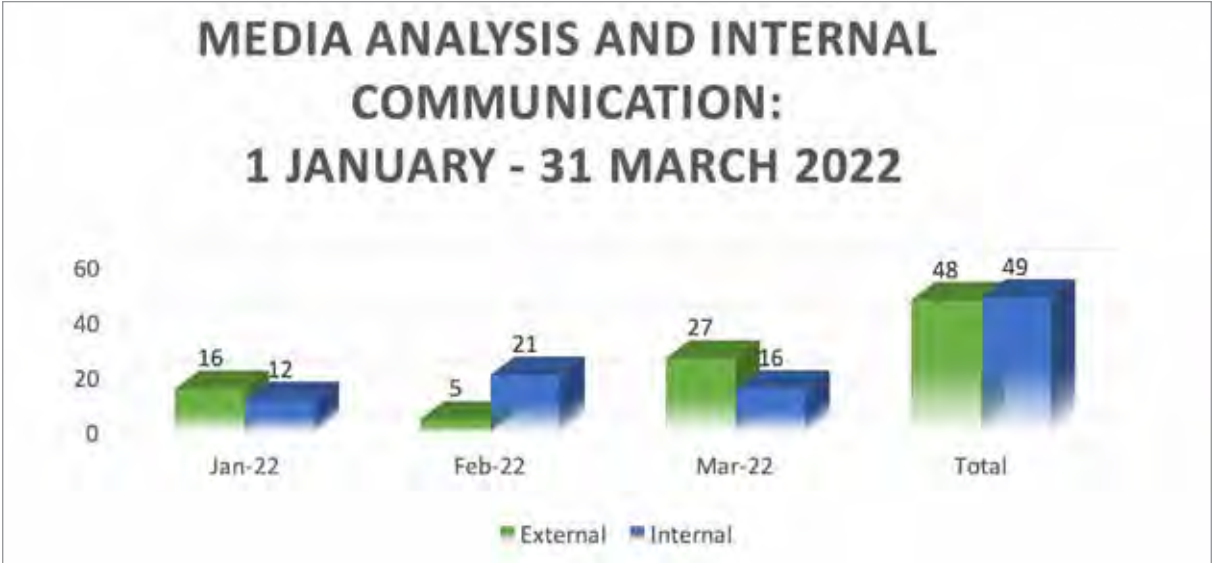


Figure 2: JICS Media Analysis and Internal Communications (1 January to 31 March 2022)

The figure above shows the media engagement and internal communication during this quarter.

Matters Reported

Reports and publications

- The new name changes of ICCVs and Visitors' Committees were adopted by MANCO and were incorporated into the JICS Draft Bill as "Correctional Centre Monitors" and "Stakeholders' Committees," respectively.
- The QR3 was finalised and released in March 2022.

The Office of the Inspecting Judge's Complaints Register

- The Complaints emails are working effectively, and the feedback according to the CU's SOP is timeous. Some inmates and family members still feel that we are not getting back to them or assisting them timeously. They sometimes believe that we do not wish to do more than our mandate allows. One of the major issues is transfers and parole.

Branding

- The Service Delivery Charter poster was approved.
- The business cards were received in March and dispatched.
- The Social and Digital Media Policy and Social Media Standard Operating Procedure were adopted and released.
- The Twitter account was launched on 1 March 2022.

Twitter

JICS's Twitter account was launched on 1 March 2022. The Social and Digital Media Policy and the Social Media Standard Operating Procedure were adopted and released before the launch of the Twitter account.

Twitter analytics

The analytics will be incorporated into the monthly reports as of the end of March 2022.

Campaigns

- COVID-messaging: a reminder of health protocol behaviour reinforcement.
- JICS Books Campaign #JICSBooksForDignity.
- Women in incarceration
- Women in incarceration – arrangements were made to go to Kgosi Mampuru on 11 March 2022 to interact with women incarcerated at Kgosi Mampuru Female as part of the initiative to start the campaign. The committee was well received at the centre and a report of the visit was released on 28 March 2022. This report will form part of a documentary that is being created as part of the Women in Incarceration campaign.

