

JUDICIAL INSPECTORATE FOR
CORRECTIONAL SERVICES
**FIRST QUARTERLY
PERFORMANCE
REPORT**

1 April – 30 June 2022



JICS

Judicial Inspectorate for
Correctional Services





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INSPECTING JUDGE:
JUSTICE EDWIN CAMERON

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LIST OF ABBREVIATIONS

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AC	Area Commissioner
CC	Correctional Centre
CEO	Chief Executive Officer
CF	Correctional Facility (Correctional Centre and Remand Detention Facility)
CFO	Chief Financial Officer
CMCs	Case Management Committees
CMR	Central Management Region
CPA	Criminal Procedure Act 51 of 1977
CPF	Community Policing Forum
CSA	Correctional Services Act 111 of 1998
COVID-19	Coronavirus infection or disease
CU	Complaints Unit
DCS	Department of Correctional Services
DLS	Directorate Legal Services
DMR	Directorate Management Regions
DoH	Department of Health
DPP	Director of Public Prosecutions
DSS	Directorate Support Services
EC	Eastern Cape
ECMR	Eastern Cape Management Region
EXCO	Executive Committee
FS/NC	Free State/Northern Cape Management Region
GITO	Government Information Technology Officer
GCIS	Government Communication Information System
GP	Gauteng Province
HCC	Head of Correctional Centre
ICCVs	Independent Correctional Centre Visitors
IJ	Inspecting Judge
ISS	Integrated Security System
IT	Information Technology
IU	Investigations Unit
JCPS	Justice, Crime Prevention and Security Cluster
JICS	Judicial Inspectorate for Correctional Services
KZNMR	KwaZulu-Natal Management Region
LGBTIQ+	Lesbian, Gay, Bisexual, Transgender, Intersex and Queer
MIS	Management Information System
MRU	Mandatory Reporting Unit
MSSD	Minimum Standard of Service Delivery
NMR	Northern Management Region
PCN	Public Calling for Nominations

PEEC	Provincial Efficiency and Enhancement Committee
PMDS	Performance Management Development System
PPE	Personal Protective Equipment
RDs	Remand Detainees
ROC	Record of Consultation
SA	South Africa
SAHRC	South African Human Rights Commission
SAPOHR	South African Prisoners Organisation for Human Rights
SCOA	Standard Chart of Accounts
SITA	State Information Technology Agency
SMR	Strategic Midterm Review
VC	Visitors' Committee
VCCOs	Visitors' Committee Coordinators
WCMR	Western Cape Management Region





EXECUTIVE SUMMARY BY THE CHIEF EXECUTIVE OFFICER

Following the lifting of the National State of Disaster as of 5 April 2022, during the first quarter of 2022/2023 JICS operated on a full staff compliment and all JICS's statutory mandates were complied with. Yet, the impediment that has been caused by COVID-19 has not only impacted individual organisations but the country at large. All planned inspections and investigations in the correctional centres and remand detention facilities (correctional facilities) were conducted in person, which is to inspect or arrange for the inspection of correctional facilities to report on the treatment of inmates and conditions and any corrupt or dishonest practices in correctional facilities.

To monitor the COVID-19 pandemic, ongoing engagements were held with JICS staff, to consider participation and share information on the importance of vaccination. It is laudable that all JICS officials, inmates, and Department of Correctional Services (DCS) officials were prioritised and included in the DCS COVID-19 vaccine rollout. During this quarter, 80% of JICS officials had been vaccinated. We continue to encourage all JICS officials to be fully vaccinated and to participate in the booster vaccination rollout. There were 36 inspections conducted as per Section 90(1) of the CSA and scheduled on the JICS national inspection plan. Of the 36, a total of 26 correctional centres were rated as satisfactory, four good and four unsatisfactory. Furthermore, JICS conducted 34 unannounced inspections.

Section 90(5) of the CSA stipulates that to investigate, the IJ may make any enquiry and hold hearings.

A total of 11 investigations were conducted in the first quarter. In terms of Section 94 of the CSA, 35 Visitors' Committee meetings were scheduled and held. There were eight vacant ICCV positions and 225 approved and funded fixed-term positions on the establishment, 78 permanent positions were filled and four vacant positions as at 30 June 2022.

This quarter JICS's Complaints Unit received 95 complaints. Many of these complaints dealt with assaults (inmate-on-inmate as well as official-on-inmate), parole-related issues, hunger strikes, healthcare, and attempted suicides.

Mandatory reports as contemplated in Sections 15, 30, 31, and 32 of the CSA were reported partly on the E-Corrections system and on a manual reporting system by DCS.

On mandatory reporting, the numbers were as follows:

- Unnatural deaths: 28 (19 were classified as unknown causes and four were suicide by hanging)
- Natural deaths: 126
- Segregations: 974 (three appeals)
- Mechanical restraints: 10 (no appeals)
- Use of force: 84

These numbers cannot be verified and are likely to be higher than what is reported, as DCS is still rolling out the E-Corrections system to all correctional facilities. There were three segregation appeals reported and finalised whilst no appeals on mechanical restraints were received for this quarter.

There were 15 343 non-national inmates (increased by 3124 from the previous quarter) and 123 declared state patients (increased by seven from the previous quarter) detained and incarcerated in South African correctional facilities.

JICS continues to engage with DCS, the Minister of Justice and Correctional Services (Minister), Deputy Minister of Correctional Services together with the Minister of National Treasury on the finalisation of its recommended organisational form as a National Government Component, specifically on the finalisation of the JICS funding model. Since December 2021, the IJ has written and engaged the Minister to finalise the JICS Draft Bill, amendments to the CSA. The JICS Draft Bill (version 20) will be deliberated by the Parliamentary Portfolio Committee on Justice and Correctional Services in September 2022, and JICS will present the first quarter report.

This report sets out JICS's performance outputs for the first quarter. I am most grateful to the IJ, executive management and all JICS officials for their unwavering commitment to ensuring JICS fulfil its statutory oversight function.



PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT

Performance information

Inspections

As per the approved National Inspection Plan, JICS aims to conduct inspections at least once in a two-year cycle at all correctional centres and remand detention facilities (correctional facilities).

For this quarter, a total of 36 announced inspections were planned and executed.

JICS implemented a project of unannounced inspections during the 2021/2022 performance cycle and continued with this project (Abahloli project) in the first quarter of the 2022/2023 performance cycle.

The purpose of the Abahloli (inspections) project is threefold:

Firstly, JICS is currently only able to employ eight permanent inspectors. The inspectors are responsible

for conducting investigations. This results in JICS not being able to effectively increase the number of inspections from its current performance indicator of 136. The Abahloli project enables JICS to increase its footprint regarding inspections as the inspections are conducted by JICS managers as an ad hoc task.

Secondly, the project exposes JICS managers to the practical activity of conducting inspections at the coalface.

Lastly, the fact that the inspections are unannounced gives JICS an insight into the day-to-day situation at correctional facilities and satisfies one of the conditions of inspections in terms of the Optional Protocol to the Convention Against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment (OP-CAT), namely that inspections at places of detention must be unannounced.

Announced inspections scheduled for the first quarter

The table below illustrates a list of inspections conducted.

	Facility	Region	Inspections conducted (Y/N)
1.	Bezzah Makhate Medium D (Youth)	CMR	Y
2.	Ficksburg	CMR	Y
3.	Sasolburg	CMR	Y
4.	Johannesburg Female	NMR	Y
5.	Johannesburg Medium A	NMR	Y
6.	Johannesburg Medium B	NMR	Y
7.	Johannesburg Medium C	NMR	Y
8.	Umzinto	KZN	Y
9.	Sevontein	KZN	Y
10.	Paardeberg	WC MR	Y
11.	Stellenbosch	WC MR	Y
12.	Patensie	EC MR	Y
13.	Kirkwood	EC MR	Y
14.	Odendaalsrus	CMR	Y
15.	Ventersburg	CMR	Y
16.	Carolina	NMR	Y
17.	Ermelo	NMR	Y
18.	Dundee	KZN MR	Y
19.	Estcourt	KZN MR	Y
20.	Worcester Female	WC MR	Y
21.	Brandvlei Juvenile	WC MR	Y
22.	Mount Free	EC MR	Y
23.	Mount Fletcher	EC MR	Y
24.	Flagstaff	EC MR	Y
25.	Winburg	CMR	Y
26.	Ladybrand	CMR	Y
27.	Zastron	CMR	Y
28.	Christiana	NMR	Y
29.	Wolmaranstad	NMR	Y
30.	Durban Juvenile	KZN MR	Y
31.	Durban Medium C	KZN MR	Y
32.	Drakenstein Maximum	WC MR	Y
33.	Drakenstein Medium B	WC MR	Y
34.	East London Medium A	EC MR	Y
35.	East London Medium B	EC MR	Y
36.	East London Medium C	EC MR	Y

Table 1: Inspections scheduled for 1 April to 30 June 2022

Inspection reports and ratings

During this reporting period, 34 announced inspection reports were received and evaluated. A total of three inspection reports¹ for the first quarter were outstanding on 30 June 2022. One inspection report (Kgosi Mampuru II Local) was carried over from the previous quarter.

All facilities inspected are rated as either good, satisfactory, or unsatisfactory.

JICS utilizes a set of fixed criteria when inspecting any facility – whether the inspection is announced or unannounced.

These criteria include overcrowding, professional staff, infrastructure, nutrition, medical services, the safety of inmates and DCS officials, and contact with the community.

Facilities rated as **"Good"** need little or no improvement and are generally professionally managed by the Head of Correctional Centre (HCC).

Facilities rated as **"Satisfactory"** have some areas for improvement noted by the inspection report but are in general managed by the HCC.

Facilities rated as **"Unsatisfactory"** need major improvements in all or most of the aspects evaluated during the inspection. Management of the facilities is usually not up to standard.

	Facility	Region	Scheduled	Inspection conducted	Rating (Good/Satisfactory/Unsatisfactory)
1.	Kgosi Mampuru II Local	NMR	3/3/2022	31/3/2022	Satisfactory
2	Bezzah Makhate Medium D (Youth)	CMR	12/4/2022	12/4/2022	Satisfactory
3	Ficksburg	CMR	13/4/2022	11/4/2022	Satisfactory
4	Sasolburg	CMR	14/4/2022	13/4/2022	Satisfactory
5	Johannesburg Female	NMR	11/4/2022	11/4/2022	Satisfactory
6	Johannesburg A	NMR	12/4/2022	12/4/2022	Satisfactory
7	Johannesburg B	NMR	13/4/2022	13/4/2022	Satisfactory
8	Johannesburg C	NMR	14/4/2022	26/4/2022	Satisfactory
9	Umzinto	KZN	12/4/2022	28/4/2022	Satisfactory
10	Sevontein	KZN	13/4/2022	29/4/2022	Satisfactory
11	Staart van Paardeberg	WCMR	11/1/2022	11/1/2022	Good
12	Stellenbosch	WCMR	12/4/2022	12/4/2022	Satisfactory
13	Patensie	ECMR	12/4/2022	6/4/2022	Satisfactory
14	Kirkwood	ECMR	13/4/2022	7/4/2022	Satisfactory
15	Odendaalsrus	CMR	10/5/2022	10/5/2022	Satisfactory
16	Ventersburg	CMR	11/5/2022	11/4/2022	Satisfactory
17	Carolina	NMR	10/5/2022	18/5/2022	Satisfactory
18	Ermelo	NMR	11/5/2022	19/5/2022	Satisfactory
19	Dundee	KZNMNR	10/5/2022	18/5/2022	Unsatisfactory
20	Estcourt	KZNMNR	11/5/2022	19/5/2022	Good
21	Worcester Female	WCMR	10/5/2022	11/5/2022	Satisfactory
22	Brandvlei Juvenile	WCMR	11/5/2022	11/4/2022	Satisfactory
23	Mount Free	ECMR	10/5/2022	19/5/2022	Unsatisfactory
24	Mount Fletcher	ECMR	11/5/2022	17/5/2022	Unsatisfactory
25	Flagstaff	ECMR	12/5/2022	20/5/2022	Unsatisfactory
26	Christiana	NMR	7/6/2022	7/6/2022	Satisfactory

¹ Ladybrand, Winburg and Zastron – (CMR)

	Facility	Region	Scheduled	Inspection conducted	Rating (Good/Satisfactory/Unsatisfactory)
27	Wolmaranstad	NMR	8/6/2022	8/6/2022	Satisfactory
28	Durban Juvenile	KZNMR	7/6/2022	7/6/2022	Satisfactory
29	Durban Medium C	KZNMR	8/6/2022	8/6/2022	Satisfactory
30	Drakenstein Maximum	WCMR	7/6/2022	7/6/2022	Good
31	Drakenstein Medium B	WCMR	8/6/2022	8/6/2022	Good
32	East London Medium A	ECMR	7/6/2022	13/6/2022	Satisfactory
33	East London Medium B	ECMR	8/6/2022	8/6/2022	Satisfactory
34	East London Medium C	ECMR	9/6/2022	10/6/2022	Satisfactory

Table 2: Inspection reports received and rating of correctional facilities as at 30 June 2022

Ratings of correctional facilities inspected during the first quarter

Good	Satisfactory	Unsatisfactory	Total
4	26	4	34

Table 3: Inspected correctional facilities' rating

Facilities rated unsatisfactory – main findings

- **Dundee – KZN**

- The facility was rated as unsatisfactory due to several concerns identified during the inspection. One of the concerns was the visiting area that is located near the inner security area (arsenal) of the centre which may lead to breaches in security.
- Health care, nutrition and the infrastructure of the facility were also found to be unsatisfactory.
- The Area Commissioner and Regional Commissioner must be informed of the risk that visitors, officials, and inmates are exposed to at Dundee Correctional Centre.

- **Mount Fletcher, Flagstaff and Mount Frere - Eastern Cape (ECMR)**

The three facilities are remarkably similar and are all located in the northern part of the Eastern Cape Province

- The facilities were extremely overcrowded.
- Some inmates were found sleeping on the floor.
- The facilities featured small medical facilities.
- Inmates were exposed to communicable diseases due to overcrowding.
- There was a shortage of custody officials and professional staff.
- There was a lack of rehabilitation programmes.
- There was a lack of adequate water.
- The facilities were in a bad state and needed renovation. In Flagstaff, the drainage system was dysfunctional leading to a foul stench throughout the centre.

Recommendation

The facilities rated unsatisfactory should be included in the upcoming unannounced inspection which will be followed by a thematic inspection if necessary.

The situation with the three facilities in the Eastern Cape inspection is especially dire. Similar findings were also made regarding the nearby Bizana facility during an unannounced inspection that took place on 21 October 2021. There is a similar trend in that specific area.

Unannounced inspections - Abahloli (inspections) project

A total of 20 unannounced inspections were conducted during the quarter as an *ad hoc* task by JICS managers. Of those unannounced inspections conducted, eight reports were received on or before 30 June 2022.

A total of five unannounced inspection reports regarding inspections conducted in the fourth quarter of the 2021/2022 performance cycle were received and evaluated in the first quarter.

JICS evaluated a total of 13 reports received, including those carried over from the previous quarter.

The table below shows unannounced inspections conducted during the first quarter of the 2022/2023 performance cycle.

#	JICS management team	Facility	Province	Inspection dates	Report received (Y/N)	Rating (Good / Satisfactory / Unsatisfactory)
1.	Team 1	Groenpunt Juvenile	Free State	29/6/2022	N	Report in process
2.		Groenpunt Medium	Free State	30/6/2022	N	Report in process
3.	Team 2	Springbok	Northern Cape	7/6/2022	Y	Unsatisfactory
4.		Losperfontein	North West	3/6/2022	Y	Satisfactory
5.	Team 3	Witbank	Mpumalanga	14/6/2022	N	Report in process
6.		Middleburg (MP)	Mpumalanga	15/6/2022	N	Report in process
7.	Team 4	Edenburg	Free State	2/6/2022	Y	Satisfactory
8.		Fauriesmith	Free State	3/6/2022	Y	Unsatisfactory
9.	Team 5	De Aar	Northern Cape	1/6/2022	N	Report in process
10.		Colesburg	Northern Cape	31/5/2022	N	Report in process
11.	Team 6	Mosselbay	Western Cape	8/6/2022	Y	Good
12.		Knysna	Western Cape	9/6/2022	Y	Satisfactory
13.	Team 7	Odi	Gauteng	20/6/2022	Y	Satisfactory
14.		Attridgeville	Gauteng	21/6/2022	Y	Satisfactory
15.	Team 8	Zonderwater Medium A	Gauteng	7/6/2022	N	Report in process
16.		Zonderwater Medium B	Gauteng	8/6/2022	N	Report in process
17.	Team 9	Barberton Farm	Mpumalanga	31/5/2022	N	Report in process
18.		Nelspruit	Mpumalanga	1/6/2022	N	Report in process
19.		Barberton Maximum	Mpumalanga	2/6/2022	N	Report in process
20.		Barberton Medium B	Mpumalanga	3/6/2022	N	Report in process

Table 4: Unannounced inspections conducted from 1 April to 30 June 2022

Unannounced inspections carried over from the previous quarter

The following reports on unannounced inspections carried over from the previous quarter were received and evaluated in the first quarter of the 2022/2023 performance cycle. All facilities were rated as satisfactory by the JICS inspectors.

#	Centres	Province	Rating
1.	Ladysmith	KwaZulu-Natal	Satisfactory
2.	Glencoe	KwaZulu-Natal	Satisfactory
3.	Makado	Limpopo	Satisfactory
4.	Port Elizabeth	Eastern Cape	Satisfactory
5.	Patensie	Eastern Cape	Satisfactory

Table 5: Unannounced inspection reports carried over from the previous quarter

Ratings of all unannounced inspection reports received

Good	Satisfactory	Unsatisfactory	Total
1	10	2	13

Table 6: Ratings of unannounced inspection reports received

Facilities rated as unsatisfactory

Fauriesmith: Free State - (CMR)

- The physical condition of the facility, constructed in 1880, was found to be unsatisfactory.
- There was no running water and hot water was also not available.
- The electrical, plumbing and ventilation systems required extensive maintenance.
- The centre did not have a visiting area and visitors were accommodated on garden benches outside the centre.
- The public telephones were dysfunctional.

Springbok: Northern Cape - (CMR)

- The facility did not have a nurse or doctor permanently employed.
- Medical assessments were not conducted on inmates on admission causing officials and inmates to be at risk for communicable diseases.
- The facility was overcrowded and in general untidy and unhygienic.
- Inmates complained about the lack of cleaning material.

Inspections: Overview/Findings/Recommendations/Critical interventions

No critical interventions were identified.

Inspections by IJ:

None

Inspections by other Judges:

None

Investigations

A total of 11 investigations were mandated and conducted during this quarter. As with inspections, investigations require physical visits to correctional facilities. Most investigations (five) were conducted in JICS's Northern Management Region (NMR). No investigation was mandated for the JICS Eastern Cape Management Region.

Due to the practical difficulties involved in investigations (delays in receiving Medico-Legal documents, dealing with uncooperative DCS officials, visiting witnesses who were transferred after the incident to other centres etc.) investigations take approximately three months to be completed. In extreme and complex cases, investigations may take much longer to complete.

Investigations for the quarter were:

Unnatural death of an inmate (suicide, overdose, arson, and assault)	9
Corruption	1
Assault: Officials on inmates	1

#	Date of mandate	Investigation topic	Facility	JICS region
1	20/04/2022	Unnatural death of an inmate – suicide by hanging	Kgosi Mampuru II Local Remand Detainee Facility	NMR
2	20/04/2022	Unnatural death of an inmate – suicide by hanging	Johannesburg Medium A Remand Detainee Facility	NMR
3	21/04/2022	Assault on 14 inmates by DCS officials	Durban Med B	KZNMR
4	5/5/2022	Unnatural death of an inmate – suicide by setting his cell alight	Mangaung PPP	CMR
5	13/5/2022	Unnatural death of inmates – alleged assaults.	Leeuwkop	NMR

² Gauteng, North-West, Limpopo and Mpumalanga provinces

#	Date of mandate	Investigation topic	Facility	JICS region
6	17/5/2022	Unnatural death of an inmate – overdose	Odi	NMR
7	17/5/2022	Unnatural death of an inmate - suicide by hanging	Durban Med A	KZNMR
8	8/6/2022	Allegations of corruption	Pollsmoor Remand Detention Centre/ Goodwood	WCMR
9	13/6/2022	Unnatural death of an inmate – alleged assault	Pollsmoor Remand Detention	WCMR
10	28/6/2022	Unnatural death of an inmate - overdose	Ventersburg	CMR
11	28/6/2022	Unnatural death of an inmate – suicide hanging	Johannesburg Med A	NMR

Table 7: Investigations mandated during the quarter

Outstanding investigation reports – previous cycles

The schedule below represents the investigations carried over from the **previous** reporting cycles where no final reports were received to date. All outstanding requirements that prevent the reports from being finalised are periodically being followed up. In some cases, preliminary reports were received.

#	Date of mandate	Facility	Region	Incident	Comments
1.	25/9/2019	Pollsmoor Admission/ Max	WCMR	Assault – Officials on inmates	The final report and annexures remain outstanding.
2.	27/7/2020	Malmesbury	WCMR	A mass escape of detainees	Final report received – annexures remain outstanding
3.	22/04/21	Pollsmoor RDF	WCMR	Stabbing of an official and assault of four inmates	Preliminary investigation report received
4.	23/06/2021	Melmoth	KZNMR	Unnatural death of an inmate	Investigation report outstanding.
5.	10/01/2022	Kgosi Mampuru II Local	NMR	Unnatural death of an inmate	Investigation report outstanding.
6.	18/01/2022	Middleburg	ECMR	Unnatural death of an inmate	Preliminary investigation report received.
7.	19/01/2022	Durban Med A	KZNMR	Unnatural death of an inmate	Preliminary investigation report received.
6.	3/03/2022	Boksburg	NMR	Unnatural death of an inmate	Investigation report outstanding.
7.	30/03/2022	Pietermaritzburg Med A	KZNMR	Unnatural death of an inmate	Preliminary investigation report received

Table 8: Investigations of the previous cycles' outstanding

Finalised investigations – office notes

After the completion of each investigation, an office note is compiled summarising the entire investigation. The office notes are generated to officially inform JICS's management and the IJ of the outcome of the investigation, including findings and recommendations.

The administration and finalisation of the investigations (for example, engagements with DCS, the South African Police Services (SAPS) and the NPA) is a separate process.

The table below illustrates the two investigations that were compiled for the quarter.

In one instance an inmate passed on after being assaulted by fellow inmates for stealing instant porridge and in the other, an inmate committed suicide after he interacted with family members.

#	Office note dated	Facility	Region	Comments
1.	11/5/2022	Modderbee	NMR	Name of the report: "Morvite gives you more" Homicide: Inmate on inmate
2.	20/5/2022	Groenpunt	FS/NC	Report name: "Family is supposed to be our haven. Very often, it's the place where we found the deepest heartache" ³ Suicide of an inmate.

Table 9: Office notes compiled during this quarter

Complaints

Complaints received per category

Complaints on assaults remain predominant, in this quarter **22** complaints on official-on-inmate assaults were received and **15** complaints on inmate-on-inmate assaults were received. JICS also received **five** complaints of sexual assaults. There were no complaints received by the unit on inmate-on-official assaults.

Categories	Internal	External	Total
Appeal	3	0	3
Assault (Inmate on Inmate)	15	0	15
Assault (Official on Inmate)	19	3	22
Assault (Inmate on Official)	0	0	0
Assault (Sexual)	5	0	5
Attempted Suicide	4	0	4
Bail	0	0	0
Communication with Family	2	0	2
Conditions	2	0	2
Confiscation of Possession	1	0	1
Conversion of Sentence	0	0	0
Corruption	3	0	3
Food	1	0	1
Health Care	2	1	3
Hunger Strike	2	0	2
Inhumane Treatment	1	0	1
Legal Representation	0	0	0
Medical Release	0	0	0
Parole	10	0	10
Re-Classification	0	0	0
Rehabilitation Programmes	0	3	3
Remission	0	1	1
Torture	0	0	0
Transfers	9	1	10
Other	6	1	7
Total	85	10	95

Table 10: Complaints received per category

³ Iyanla Vanzant

Total number of complaints referred to DMR

The Complaints sub-directorate refers certain complaints to DMR. Complaints relating to transfers, parole and healthcare were referred to DMR in the quarter as it is deemed that ICCVs will be able to deal with them more effectively at the coalface.

DMR deals with the complaints and gives feedback to the complaints unit on the progress made in dealing with each complaint.

CMR	ECMR	WCMR	KZNMNR	NMR	Total
9	5	3	3	23	43

Table 11: Complaints referred to DMR

Finalised matters

The complaints unit received **15** investigation reports and finalised **seven** matters.

Calendar year	2020	2021	2022	Unresolved	Total
I/R received	38	34	7	4	83
Finalised	36	26	3	2	67
Outstanding matters	2	8	4	2	16

Table 12: Finalised matters

In addition, **142** matters were closed which were either pending, had DCS investigation reports outstanding, inmates were released from custody, or the complainant submitted insufficient detail to proceed with the complaint.

Mandatory reporting

Unnatural deaths reported

During the period under review, a total of **28** "unnatural deaths" were reported. The majority of these (19), were classified as unnatural others and (four) were classified as suicides by hanging. All cases categorised as "unnatural other"⁴ were enquired into and scrutinised by ICCVs. In addition, copies of the post-mortem and other medico-legal documents were also requested from DCS. Thereafter, where necessary, JICS will officially investigate these matters.

All unnatural deaths are officially investigated by JICS investigators except for some "unnatural other" where there seems to be no violence present.

The table below shows the categories of the "unnatural deaths" reported:

Category	DCS regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Burn wounds	0	1	0	0	0	0	1
Medication overdose	0	1	1	0	0	0	2
Suicide by hanging	0	0	3	1	0	0	4
Unknown causes (alleged assault)	0	0	2	0	0	0	2
Unnatural causes other	1	0	11	2	1	4	19
Total	1	2	17	3	1	4	28

Table 13: Unnatural deaths reported from 1 April – 30 June 2022

⁴ "Unnatural Other" is where an apparently healthy inmate suddenly passes on, and the cause of death is unknown.

Natural deaths reported per DCS region and the official cause of death

During this quarter, DCS reported a total of **126** deaths from "Natural Causes". The highest numbers of deaths recorded were "Natural Causes Other" with 40. Gauteng had the highest number of deaths with 50; the LMN region recorded the lowest with 11 natural deaths. In only four instances it was indicated that the deaths were COVID-19 related.

Deaths reported by DCS are also verified by JICS's ICCVs via a record of confirmation (ROCs), these documents are usually submitted by JICS's regions who are afforded 60 days within which to submit them. In addition, copies of death certificates, post-mortem reports and other documents are obtained and perused. If necessary, JICS's investigation unit is mandated to conduct an official investigation.

Categories	DCS regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Acute myocardial Infarction	1	0	0	0	0	0	1
ART related	0	1	0	0	0	0	1
Aspiration pneumonia	1	0	0	0	0	0	1
Asthmatic and HPT	0	0	1	0	0	0	1
Broncho pneumonia	0	0	1	0	0	0	1
CA lung	0	0	0	0	0	1	1
Ca oesophageal	0	1	0	0	0	0	1
Cardiac Arrest unspecified	0	0	0	0	0	1	1
Cardiac failure	0	0	0	0	1	0	1
Cardiac/ sarcoidosis ischaemic CMO	0	0	0	1	0	0	1
Cerebral vascular accident	0	1	0	1	0	0	2
Chronic kidney disease; hypertension; cataracts in both eyes	0	0	0	1	0	0	1
Chronic obstructive pulmonary disease	0	0	1	0	0	1	2
Covid pneumonia	0	0	1	0	0	0	1
Cryptococcal meningitis	0	0	0	0	0	1	1
Cryptogenic organizing pneumonia -shortness of breath	0	0	0	0	1	0	1
CVA; pulmonary oedema; renal failure and uncontrolled HPT/DM	0	0	0	0	1	0	1
Dehydration, RVD-related disease (ART defaulter).	0	0	1	0	0	0	1
Delirium-RDV-related disease.	0	0	1	0	0	0	1
Diabetic ketoacidosis + community-acquired pneumonia	0	0	1	0	0	0	1
Disseminated TB	0	0	1	1	0	0	2
Distended abdomen (cancer)	1	0	0	0	0	0	1
End-stage renal failure	0	0		1	0	0	1
Facial paralysis	0	0	1	0	0	0	1
Gastric carcinoma	0	0	0	0	0	1	1
Gastroenteritis and chest infection	0	0	0	1	0	0	1
Headache and severe backache	0	0	1	0	0	0	1
Heart attack	0	0	1	0	0	0	1
Hypertension	0	0	0	0	0	1	1
Hypertension due to raised intracranial pressure due to TB meningitis. Also associated with TB of the spine.	0	1	0	0	0	0	1
Hypertension heart disease, and chronic kidney failure.	0	0	1	0	0	0	1
Hypoxic pneumonia	0	0	1	0	0	0	1
Incarcerated hernia and sepsis	0	0	0	0	1	0	1

Categories	DCS regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
lower respiratory tract infection	0	0	1	0	0	0	1
LRTI (pneumonia)	1	0	0	0	0	0	1
LRTI/RVD-related disease	0	0	1	0	0	0	1
Lung cancer	0	1	0	1	0	0	2
Meningitis	0	0	1	0	0	0	1
Meningitis and pneumonia	0	0	1	0	0	0	1
Meningitis with sepsis	0	0	1	0	0	0	1
Metastasized rectal cancer	0	1	0	0	0	0	1
Multiple organ failure	1	0	0	0	0	0	1
Natural causes	4	6	19	2	2	7	40
Newly diagnosed hypertensive was complaining of shortness of breath and bloated stomach	0	0	1	0	0	0	1
The offender was a mental patient and had chronic obstructive pulmonary disease	0	0	0	0	0	1	1
Pneumonia	0	1	0	0	0	0	1
Possible stroke	0	0	0	0	0	1	1
Prostate cancer	0	0	0	0	1	0	1
PTP/PCP/COVID pneumonia/ RVD/HPT	0	0	0	1	0	0	1
Pulmonary oedema	0	0	0	1	1	0	2
Pulmonary TB	0	0	1	0	1	0	2
Respiratory failure	0	0	0	2	0	0	2
Respiratory failure	0	0	1	0	0	0	1
Respiratory failure, secondary to Gillian barre syndrome.	0	0	1	0	0	0	1
RVD related illness	0	0	4	0	2	0	6
RVD/PTB/LRTI	0	0	1	0	0	0	1
RVD/TB/psych	0	0	0	1	0	0	1
Schizophrenia, malnutrition, chorea	0	0	0	1	0	0	1
Sepsis (pneumonia) hypoglycaemia	0	1	0	0	0	0	1
Septic shock	0	0	1	0	0	0	1
Septicaemia	0	0	0	0	1	0	1
Severe orthostatic hypotension	0	1	0	0	0	0	1
Severe pneumonia	0	0	0	0	1	0	1
Shortness of breath	1	0	1	0	0	0	2
Stomach cancer	0	1	0	0	0	0	1
TB	0		1	0	0	0	1
TB disseminated and ALI (COVID-19 positive).	0	0	1	0	0	0	1
TB meningitis	1	1	0	0	0	0	2
TB symptoms, COVID-19 symptoms with underlying chronic diseases	0	0	0	0	0	1	1
TB with massive haemoptysis	0	0	0	0	0	1	1
TB, RVD, anaemia	0	0	0	1	0	0	1
TB of the spine, retroviral disease, oral cancer	0	0	0	1	0	0	1
Upper GIT bleeding, PUD	0	0	0	0	1	0	1
Total	11	17	50	17	14	17	126

Table 14: Natural deaths reported from 1 April – 30 June 2022

Reports received on segregations

A total of **974** segregations were reported for the quarter under review. Segregations in terms of section 30(1) (b) were the highest with 301 and the lowest being in terms of section 30(1) (e) with 10. The FS/NC region had the highest number of reports with (425) and the EC region recorded the lowest with nine reports for the quarter.

DCS's compliance with mandatory reporting remains a problem as the electronic system of reporting is currently being rolled out. The accuracy and number of reports by DCS cannot be verified. Although a manual reporting system was introduced as a stopgap measure, the number of reports by DCS has drastically declined in recent years and fluctuates quarter to quarter.

Categories	DCS regions							DLS internal	
	EC	FS/NC	GP	KZN	LMN	WC	Total	Appeal	Finalised
S30(1)(a) Request of inmate	0	98	19	4	16	68	205	0	0
S30(1)(b) Restriction of amenities	1	93	76	68	38	25	301	0	0
S30(1)(c) Prescribed by the medical officer	3	156	28	1	5	30	223	3	3
S30(1)(d) Violence or being threatened with violence	2	75	23	4	38	54	196	0	0
S30(1)(e) Recaptured after escape	3	3	1	0	0	3	10	0	0
S30(1)(f) Request of the police	0	0	11	0	22	6	39	0	0
Total	9	425	158	77	119	186	974	3	3

Table 15: Reports on segregation received from 1 April – 30 June 2022

Segregation appeals

JICS finalised **three** segregation appeals.

The table below contains details of the appeals received:

No	Correctional centre	Description of complaint/request	Findings
1.	Kgosi Mampuru C-Max	<p>On 18 May 2022, JICS received a segregation referral from attorneys on behalf of an inmate. It is alleged that on or about 9 December 2021, the inmate was found in possession of drugs after a search conducted by a correctional official. More specifically, the inmate was found in possession of 2.803 kg of dagga.</p> <p>The inmate later admitted the said facts. It was further alleged by the official that the inmate attempted to bribe him with R500.00. This specific allegation was denied by the inmate and R500.00 was not found in his possession. It is also alleged that, following the incident, the inmate was removed from Central Medium B and segregated at Pretoria C-Max, where he has been detained from 9 December 2021 to date. On 10 December 2021, the inmate was charged during a disciplinary hearing in terms of section 24(4) of the CSA.</p>	<p>JICS findings and recommendations:</p> <ol style="list-style-type: none"> 1. That the segregation of the inmate at Kgosi Mampuru C-Max does not appear to have violated section 30 of the CSA. 2. The inmate's placement at the C-Max Centre does not constitute segregation since the centre has only single cells for accommodation. According to DCS, this is considered normal accommodation for C-Max. 3. The Head of Centre (HCC) to indicate to the IJ if the inmate was notified in writing of his transfer from Central to C-Max and the timeframe he is expected to stay at C-Max. 4. The HCC to indicate measures put in place to report all mandatory statutory obligations to the IJ.

No	Correctional centre	Description of complaint/request	Findings
1.	Kgosi Mampuru C-Max	<p>The inmate pleaded guilty and was accordingly convicted as charged. The penalty handed down was 42 days with restriction of amenities, namely, visits and shop, effective from 10 December 2021 until 22 January 2022. It is also alleged that he was informed, on 10 December 2021, by a Case Management Committee (CMC) Chairperson that since he is now detained at C-Max, he will now fall under C-group 1 Section 30 of the CSA that regulates the permissibility of and challenges to segregation. Sub-section (7) provides that "An inmate who is subjected to segregation may refer the matter to the IJ who must decide thereon within 72 hours after receipt thereof" and cannot be considered for parole whilst detained at C-Max.</p> <p>Before the inmate's alleged segregation and detention at C-Max, he was informed by the CMC Chairperson that he was eligible for release on parole and only his renewed address confirmation was outstanding at the time. The inmate also alleged that he had served his time for his offence of dagga possession, namely the 42 days during which his visits and shop privileges were taken away. That order also did not justify his segregated detention in C-Max. Even if such separation was justified in terms of section 30(1)(b), the penalty expired on 22 January 2022.</p>	<p>5. The HCC is requested to confirm if the centre follows the Closed Maximum Procedures. If yes, indicate which of the Three-Phase Behaviour Modification the inmate is currently part of.</p> <p>6. The IJ may request a further investigation into the inmate's transfer to C-Max.</p>
2.	Kgosi Mampuru C-Max	<p>On 6 June 2022, JICS received a segregation appeal from an ICCV on behalf of an inmate. The inmate alleged that on or about 12 May 2022, he was placed in segregation after he was found in possession of three cell phones and dagga.</p> <p>The inmate also alleged that he had been placed in segregation since 12 May 2022. On 25 May 2022, the disciplinary hearing was held, and he was segregated for a further 30 days. He further alleged that he had already served 14 days and was questioning why a further 30 days were added.</p>	<p>JICS findings and recommendations:</p> <ol style="list-style-type: none"> 1. That the placement of the inmate in segregation for more than seven days is a violation of section 24(3) and section 30(4) of the CSA. 2. The referral of the inmates' segregation in terms of section 30(7) to the IJ is upheld. 3. The inmate's placement in segregation is to be terminated with immediate effect and the inmate should be moved to his normal accommodation as per section 7 of the CSA. 4. DCS is requested to sensitise its officials on the proper workings of sections 24 and 30 of the CSA. 5. JICS Central Management Regional Office and ICCV at the centre are to be given a copy of the signed recommendation. The inmate was removed from segregation after the recommendation was sent to the centre.

3.	Kutama-Sinthumule	<p>On 15 June 2022, JICS received a segregation appeal from an ICCV on behalf of an inmate. The inmate alleged that on or about 11 June 2022, he was placed in segregation after he called and participated in a radio talk show called The Talking Point on 23 May 2022. The inmate also alleged that he was not afforded a proper hearing and an opportunity to respond properly to the allegations levelled against him. At a disciplinary hearing, the inmate was given 42 days restriction of amenities starting on 11 June 2022 till 23 July 2022.</p>	<p>JICS findings and recommendations:</p> <ol style="list-style-type: none"> 1. The placement of the inmate in segregation is a violation of section 30(9) of the CSA as segregation was used as a form of punishment or disciplinary measure. 2. The referral of the inmates' segregation in terms of section 30(7) to the IJ is upheld. 3. The inmate's placement in segregation is to be terminated with immediate effect and the inmate should be moved back to his normal accommodation as per section 7 of the CSA. 4. JICS Northern Management Regional Office and ICCV at the centre are to be given a copy of the signed recommendation. 5. JICS Northern Management Regional Office and ICCV must ensure that the inmate is moved back to his normal accommodation. 6. To ensure that JICS can comply with the 72 hours deadline set out in section 30(7) of the CSA, the Centre's Management must share information concerning the referred segregation with JICS as a matter of urgency. 7. DCS must ensure officials are trained and aware of the sections of the CSA which cover segregations. 8. Inmate G was removed from segregation after the recommendation was sent to the centre.
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Table 16: Segregation appeals finalised between April - June 2022

Reports received on mechanical restraints

For the quarter, **ten** cases involving the use of mechanical restraints incidents were reported by DCS. No request to review a mechanical restraint was received.

Categories	DCS region						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Prevention of damage to property	0	0	0	0	0	0	0
Requested by court	0	0	0	0	0	0	0
Safety of another person	1	0	1	0	3	1	6
Safety of inmate	0	0	0	1	1	2	4
The suspicion exists of escape	0	0	0	0	0	0	0
Total	1	0	1	1	4	3	10

Table 17: Reports received on mechanical restraints from 1 April – 30 June 2022

Reports received on the use of force

For this quarter, **84** cases involving the use of force were reported to JICS. The accuracy and number of reports by DCS cannot be verified.

Most of the use of force reports received were for force used in the defence of another person (an official or another inmate) in terms of section 32(1)(c)(ii) of the CSA.

Categories	DCS region						Total
	EC	FS/NC	GP	KZN	LMN	WC	
S32(1)(c)(i) – self defence	0	2	5	0	3	1	11
S32(1)(c)(ii) – defence of any other person	2	31	6	13	12	5	69
S32(1)(c)(iii) – preventing an inmate from escaping	0	0	0	0	0	0	0
S32(1)(c)(iv) – protection of property	0	4	0	0	0	0	4
Total	2	37	11	13	15	6	84

Table 18: Reports received on the use of force from 1 April – 30 June 2022

Matters in Court/NPA

JICS is following up on matters that were reported, which include the deaths of inmates at the hands of DCS officials. JICS is also engaging the NPA in the prosecution of criminal matters. Below is a table showing matters that are currently with the NPA and awaiting prosecutions in various courts in South Africa.

#	Name	NPA status
	UB – Brandvlei (2015)	<p>The DPP instructed the Senior Public Prosecutor at Worcester to prosecute four in the regional court for murder, it was further instructed that two be prosecuted for defeating the ends of justice. Matters to be prosecuted separately.</p> <p>The matter was followed up in June 2022, the NPA indicated that the investigation into the matter was not finalised yet. There were medical documents from Tygerberg Hospital that remain outstanding. The prosecutor tasked with the matter indicated that he was in collaboration with the investigating officer and is in the process of obtaining the outstanding documents. Once the investigation is finalised the matter will be enrolled for trial in the regional court. The matter is still being followed up.</p>
	JS – Boksburg (2018)	<p>DCS indicated, that after an internal disciplinary hearing, six officials received a one-month suspension without salary for an assault that led to the death of an offender; four officials received written warnings for dereliction of duties; eight officials were acquitted for assault; four officials received final written warnings for the assault that led to the death of an offender.</p> <p>JICS has not been able to establish who the new investigator in the SAPS criminal matter is. JICS's mandatory unit monitors the criminal case.</p>

Table 19: Matters in Court/NPA as at 30 June 2022

Progress on criminal matters

Eastern Cape

The MRU followed up with the NPA. However, feedback is still outstanding on three matters.

Free State

The MRU followed up with the NPA. However, they were informed that three matters have not yet been finalised. Only one matter was finalised wherein the accused was found guilty and sentenced.

Gauteng

The MRU followed up with the NPA and was informed that one matter has not been finalised.

KZN

The MRU followed up and was informed that feedback is outstanding on nine matters.

Limpopo

The MRU followed up and was informed that one case has not been finalised.

Mpumalanga

The MRU followed up and was informed that one case was finalised wherein the prosecutor declined to prosecute.

Western Cape

The MRU followed up and was informed that feedback is still outstanding on seven cases.

Northern Cape and North West

There are no pending criminal matters in these provinces.

Progress on inquest matters

Eastern Cape

The MRU followed up and was informed that one inquest matter was finalised wherein there was no prosecution instituted, and eight matters are still awaiting feedback.

Free State

The MRU followed up and was informed that two inquest matters were finalised, and no prosecutions were instituted. Two cases remain outstanding.

Northern Cape

The MRU followed up and was informed that feedback is still outstanding on three matters.

Gauteng

The MRU followed up and was informed that 32 matters are still awaiting feedback.

KZN

The MRU followed up and was informed that 17 matters are still awaiting feedback.

Limpopo

The MRU followed up and was informed that seven matters are still awaiting feedback.

Mpumalanga

The MRU followed up and was informed that two matters were finalised, and the prosecution declined to prosecute. Two matters are still awaiting feedback.

North West

The MRU followed up and was informed that eight matters still await feedback.

Western Cape

The MRU followed up and was informed that three matters were finalised, and no prosecution has been instituted. Five matters remain outstanding.

Litigation

S vs JICS

JICS await the labour court's judgment in the matter.

M v JICS

The state attorney received an incomplete record of proceedings and is obtaining the complete record.

N vs JICS

The applicant's replying affidavit has been outstanding for a very long time. There have been no further steps taken by the applicant in pursuit of the matter.

T vs JICS

The state attorney was instructed to file a notice to abide and to keep a watching brief. The plaintiff's attorneys were informed of JICS's stance on the matter. No progress has been reported by the office of the state attorney.

N vs Minister of Justice.

JICS applied to be admitted as amicus. The matter was previously set down for 12 May 2022 and was postponed *sine die* after the court granted consolidation of this matter with another.

PART B: DIRECTORATE MANAGEMENT REGIONS (DMR)

Independent Correctional Centre Visitors (ICCVs)

JICS employs ICCVs to ensure that daily oversight over the humane treatment of inmates and the dignified conditions of these centres are closely monitored. ICCVs are critical for JICS to discharge its mandate; they ensure that JICS is an ever-present, effective, and accessible oversight body for all inmates and their communities.

A total of 213 ICCVs were deployed throughout correctional facilities across the country. Collectively, they attended to a total of 13 240 general and urgent complaints (this should be considered with the target of 12 780, which translates to 103.59%). With the easing of the national lockdown levels in the correctional facilities, JICS has observed a great improvement in the work performance of ICCVs during this quarter.

The table below shows the performance of ICCVs on general and urgent complaints as well as mandatory reporting.

Region	Notch level of ICCVs	Number of ICCVs on the notch	ROC: general and urgent complaints	ROC: mandatory reports	Total number of ROC/Interviews	Target per ICCV	Minimum number of ROC expected in total	Was the target met?	If not, mitigating factor(s)/ Intervention
CMR	3/8	46	2 901	428	3 329	60	2 760	Yes	N/A
ECMR	3/8	38	2 148	173	2 321	60	2 280	Yes	N/A
KZNMNR	3/8	39	2 233	587	3 000	60	2 340	Yes	N/A
NMR	3/8	62	4 032	482	4 516	60	3 720	Yes	N/A
WCMR	3/8	28	1 926	95	2 021	60	1 680	Yes	N/A
DMR Total	3/8	213	13 240	1 765	15 187	300	12 780	Yes	N/A

Table 20: Record of Consultation by ICCVs from 1 April to 30 June 2022

Complaints handled in regions

ICCVs have a statutory function to perform independent oversight on complaints and request management in the correctional centres. All complaints/requests that are recorded and dealt with by DCS in terms of section 21 of the CSA and DCS: SOP are closely monitored. The availability of ICCV mechanisms in the

correctional centres enhances inmates 'right to complain about any aspect of their treatment and conditions during incarceration and promotes transparency and accountability.

A clear situation for each correctional centre is portrayed through ICCV reports, reflecting a variety of security incidents and prevalent complaints. During this quarter, a total of 13 003 complaints/requests were filed and dealt with by ICCVs (compared to 12 823 from the previous quarter). This shows a significant increase in the complaints/requests that were dealt with by ICCVs.

Most complaints/requests received during the quarter were resolved through substantive intervention from DCS.

The table below shows the nature of complaints/requests that were dealt with by ICCVs:

Nature of complaint handled by regions	CMR	ECMR	KZNMR	NMR	WCMR	Total
Appeal	124	61	293	103	48	629
Assault (Inmate- on-inmate)	29	43	16	94	11	193
Assault (Official-on-inmate)	8	12	5	59	1	85
Assault (sexual)	2	0	3	5	0	10
Attempted suicide	4	0	2	14	2	22
Bail	54	9	22	84	80	249
Communication with family	278	244	270	406	40	1 238
Conditions	26	126	20	151	121	444
Confiscation of possession	1	34	10	15	0	60
Conversion of sentence	0	3	13	7	25	48
Corruption	2	0	0	2	1	5
Food	24	88	24	177	102	415
Healthcare	385	200	198	226	295	1 304
Hunger strike	0	0	1	14	0	15
Inhuman treatment	3	0	0	3	0	6
Legal representation	113	73	164	149	32	531
Medical release	0	2	0	7	1	10
Parole	14	39	37	44	16	150
Re-classification	10	4	49	30	53	146
Rehabilitation programmes	23	50	125	170	110	478
Remission	1	0	0	20	0	21
Request social worker	278	22	62	23	35	420
Torture	0	0	1	0	0	1
Transfer	327	279	318	431	97	1 452
Other	1 195	903	555	1 740	869	5 262
Total	2 901	2 192	2 188	3 783	1 939	13 003

Table 21: General complaints managed in regions from 1 April to 30 June 2022

Narrative on prevalent complaints per region

CMR

Other: These are complaints and requests that the ICCVs can resolve in a brief period after consulting with the inmates. ICCVs dealt with **1195** complaints and or requests related to consulting with the HCCs, CMC and SAPS matters and making phone calls. ICCVs engaged with HCCs/delegates to resolve these issues at the centre level.

Healthcare: ICCVs dealt with **385** healthcare-related matters. Inmates complained about the lack of care and requested to be seen by external doctors or health care providers. Some inmates were complaining about primary health care and requested medical assistance and medication from the hospital.

Transfers: A total of **327** complaints were reported and most of these complaints and or requests were about inmates who requested to be transferred from one region to another. Most of these requests are not approved due to the receiving correctional centres complaining that the centres are overcrowded. The disapproval and delay in responding to these requests causes inmates to be frustrated and some inmates even attempted to commit suicide.

Communication with family: ICCVs dealt with **278** requests. Several phones are not in working order, and this attributed that these requests became prevalent.

ECMR

Other: A total of **903** complaints were recorded. Most of the complaints in this category are from inmates requesting the supply of toiletries and consulting with the HCC.

Healthcare: In the female centres, complaints (**200**) consisted mostly of the availability of sanitary towels, and in other centres, health issues included symptoms of fever, headaches, and toothache. These are mostly caused by the poor conditions of the centre during the cold season.

Communication with family: Inmates have been requesting visits (**244**) from their families since the lifting of COVID-19 restrictions.

Transfers: Since inmates want to be placed closer to their families, a total of **279** transfer complaints were registered.

KZNMR

Other: A total of **555** complaints/requests were registered with the ICCVs at various correctional centres. The complaints recorded in this category included inmates requesting updates on the progress of confirmation of addresses; denied visits despite prior arrangements being made; visitors not treated respectfully; requesting to see the CMC or to be included in work teams. Most of the complaints/requests are immediately resolved at the centre level without escalating them to another level.

Transfers: Transfer requests amounted to **318** and remain a prevalent complaint at various correctional centres. Most of the requests are from inmates premised on s43(1) of the CSA as inmates requested to be placed closer to their families. Other motivating reasons include the intention to enrol for certain academic courses and not getting visits. The request came from inmates who are incarcerated in rural correctional centres where transportation is challenging for family visits. Overcrowding in the correctional system harms DCS's vision to keep inmates in correctional centres closer to their families. However, inmates are attended to and those whose requests are declined are provided reasons. Many transfer requests also came from inmates who were transferred to Ebongweni CC.

Appeal: The ICCVs recorded a total of **293** requests/complaints relating to appeal. Many complaints/requests were recorded at Pietermaritzburg Med A, Empangeni, Stanger, Durban Med B, Kokstad Med and Eshowe. The inmates requested follow-ups on their appeal applications or requested assistance to begin an appeal application or condonation. Legal Aid SA practitioners attended various VC meetings and the requests were referred to the entity for intervention.

Communication with families: A total of **270** requests/complaints were dealt with by ICCVs and a high rate of the requests were lodged by inmates from correctional centres such as Durban Med A & Med B, Stanger, Maphumulo, Ncome Med A & Med B. Inmates requested assistance to contact their families either to inform them about their arrest or incarceration, to pay their bail, to get new clothes in preparation for their release etc. ICCVs with the assistance of HCCs or delegates facilitate the resolution of the requests brought forward by inmates. This complaint category remains prevalent as the telephones in most correctional centres are not working. Management areas like Kokstad, Empangeni and Ncome have contracted the services of CallSafe to provide telephones at their centres.

Healthcare: A total of **198** requests/complaints relating to medical treatment were dealt with by ICCVs. Some of the highlighted complaints were from Ladysmith; Durban Med A, B, & Youth Centre; Nkandla and Ncome Med A. The requests/complaints recorded, ranged from requests to see a nurse at the hospital for medical consultation; headaches, stomach aches, to be taken to an external hospital as per appointment or complaints of a shortage of medication, and to collect medication etc. The complaints/requests were resolved through the assistance of the HCCs and medical personnel from the centre's hospital. Those cases that could not be resolved are referred to an external hospital.

NMR

Other: A total of **1740** complaints were recorded under this category for the first quarter. In this category, inmates wanted follow-ups on SAP69, SAPS cases, requests for toiletries, requests to see the HCC etc.

Communication with family: Most of the centres have challenges with faulty telephone lines and inmates want to be in contact with their family members. For the first quarter, **406** complaints were recorded.

Transfers: Inmates often request to be transferred to other centres to be closer to family and have access to rehabilitation programs. In some instances, the applications for transfers are not approved due to lack of space/overcrowding at centres where they have applied. A total of **431** complaints were recorded.

WCMR

Conditions: The region recorded **121** complaints related to conditions in correctional centres. These complaints mostly related to the infrastructure in the centres, toilets not flushing, taps and showers, pipes leaking and water coming through the walls and ceilings in winter. Inmates complained that they do not have hot water as many of the geysers need to be replaced.

Healthcare: Healthcare remains a major issue of contention in the facilities. The ICCV at Beaufort West reported high numbers of inmates presenting flu-like symptoms, inmates just received medical treatment for flu, and no inmate was assessed for COVID-19.

Urgent complaints handled by ICCVs

Nature of complaint	CMR	ECMR	KZNMNR	NMR	WCMR
Assault: 193 Inmate-on-inmate	29	43	16	94	11
Remarks	<p>CMR Most of these complaints (29) were reported from Groenpunt, Bizzah Makhate, Goedemoed and Grootvlei correctional centres. Inmates harm each other during fist fights and use padlocks and sharp objects. Some of the arguments are gang-related, about previous grudges and inmates forcing and utilizing items of others.</p> <p>Bethulie Correctional Centre: An inmate complained about an assault that occurred on 20 June 2022. He was allegedly assaulted with a padlock because of accusations of stealing bread from other inmates. The inmate received the necessary medical attention and did not want to open a SAPS criminal case.</p> <p>ECMR Cradock CC: An inmate was assaulted for disturbing a board game. East London, Med B: Nine incidents of inmate-on-inmate assaults were reported for different reasons including trading with a hand-made bomb (a kettle they use for boiling water), one inmate was working for a security company before he was detained and they felt he was a barrier when they wanted to rob the company he was working for, for breaking a cell window, three inmates for stealing tobacco, gossiping and over a plate of food. East London Max: A gang-related assault and a non-gang-related assault where inmates were arguing over the queue to get food.</p>				

Nature of complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: 193 Inmate-on-inmate	29	43	16	94	11
Remarks	<p>The following centres reported incidents: Mdantsane, East London (EL) Max, EL Med C, King Williams Town, EL Med B and Mthatha Medium. Eleven of these assaults are from EL Med B which is a remand centre. Some of the inmates were already released. At EL Med C inmates who were dating assaulted each other due to their misunderstanding. At other centres, inmates were fighting for various reasons.</p> <p>Incidents of inmate-on-inmate assaults were reported from Ngcobo CC, Cofimvaba CC, Middleburg, EL Med C, EL Medium B, EL Max, and King Williams Town. Most of these cases were instigated by arguments concerning matters from outside the prison. KWT CC: An inmate was using vulgar language and the other one flushed the cloth that was used as a belt by a fellow inmate.</p> <p>KZNMR A total of 16 incidents were reported and occurred at the following centres: Dundee, Ingwavuma, Pietermaritzburg Med A, Durban Youth Centre; Durban Med A, Ebongweni, Estcourt and Waterval Med A. Most of the incidents were gang-related and those with injuries received medical treatment. DCS internal investigations are in progress. SAPS was called for inmates who wished to open cases.</p> <p>NMR Incidents were reported at the following centres: Johannesburg Med A, Devon, Losperfontein, Leeuwkop, Odi, Kgosi Mampuru Female and Kgosi Mampuru Local, Johannesburg Med B, Johannesburg Med C, Johannesburg Female, Potchefstroom, Rooigrond, Witbank, Krugersdorp, Leeuwkop B, Leeuwkop Max, Zonderwater A, Kgosi Mampuru Central, Baviaanspoort, Zonderwater, Polokwane, Potchefstroom, Zeerust and Devon. Inmates fought for different reasons e.g., theft, cigarettes, and money. The injured inmates received medical attention.</p> <p>WCMR Incidents occurred in Caledon, George, Oudtshoorn Female, Malmesbury, Dwarsrivier, Pollsmoor, Drakenstein and Knysna CCs. Inmates received the necessary treatment however decided against opening criminal cases against perpetrators.</p>				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: 85 Official-on-inmate	8	12	5	59	1
Remarks	<p>CMR Goedemoed CC: An inmate reported being assaulted by an official who denied him to make a phone call. Groenpunt CC: An official allegedly pushed an inmate several times with his fists. The alleged official accused the inmate of having a cellular phone and a charger. Kimberley CC: An alleged assault occurred on an inmate who was suspected of having drugs and a cell phone in his possession and was allegedly assaulted by being beaten with a baton. At the same centre, an inmate was being beaten and verbally abused without good reason. In another incident, an alleged official-on-inmate assault took place with a key holder/belt and the inmate was slapped in the face because the inmate was sleeping during cell cleaning time. De Aar CC: An assault incident occurred where an inmate was slapped and kicked by the EST after it was alleged that the inmate was not cooperating with the routine search that was administered. Goedemoed CC: An inmate was allegedly assaulted by five officials using Tonfas after the inmate allegedly fought with a fellow inmate. Ventersburg CC: An alleged assault occurred because money was found in the body lotion when an inmate returned from court.</p>				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: 85 Official-on-inmate	8	12	5	59	1
Remarks	<p>ECMR</p> <p>EL Med B: An inmate was assaulted for informing an official that he does not like the name he is being called. In the same centre, an inmate was assaulted by officials for throwing a plate of food in the courtyard. In another incident, an inmate was punished for entering a dining hall wearing a hat, while at EL Max, an inmate was assaulted for having money totalling R700 which he refused to disclose.</p> <p>Mthatha Med: An inmate alleged that he was assaulted by officials at unit 2 on 23/04/2022. He was found with dagga in his possession. Follow-up is in progress to ensure that there is an investigation report. The incident was not reported to JICS but picked up by an ICCV at the centre. In another incident, an inmate was assaulted by officials for an unknown reason, and he sustained a leg injury.</p> <p>East London Max: Three inmates were assaulted by officials (EST members wearing private clothes), another inmate was assaulted by an official for stepping on a wet floor while it was being cleaned and the 3rd one was assaulted for delaying packing his things while being moved to another cell.</p> <p>East London Med B: An inmate was assaulted for having a letter with him that he refused to hand over to the officials.</p> <p>KZNMR</p> <p>Five incidents were reported during the quarter and occurred at the following centres: Umzinto, Waterval Med B, Estcourt, Dbn Med B and Stanger. The inmates received medical treatment and DCS internal investigations are in progress. SAPS was called for inmates who wished to open cases.</p> <p>NMR</p> <p>Incidents were reported at the following centres: Rooigrond, Potchefstroom, Mogwase, C-Max, Zonderwater Med A & B, Kgosi Mampuru Central, Johannesburg Med A, Witbank, Leeuwkop Med C, Leeuwkop Med A, Zonderwater, Kgosi Mampuru Local and Baviaanspoort. Polokwane, Klerksdorp, Losperfontein, Johannesburg Med A, Devon, and Leeuwkop Max.</p> <p>Below is the description of some of the incidents:</p> <p>Johannesburg Med A: On 21 May 2022 at D unit, at approximately 12h00, an inmate was allegedly slapped with a hand on the back of his neck by an official. There were no visible injuries and he opted not to go to the hospital. On 2 May 2022 at B Unit two inmates were allegedly fighting over a jacket. An official tried to separate them, using a tonfa and in the process, one inmate got injured.</p> <p>Barberton Max: On the 12 May 2022 inmate SF alleged that he was assaulted with a tonfa by an official for being in the corridor.</p> <p>Rooigrond: Three inmates were assaulted by EST officials during searches, and they are still waiting to open cases with SAPS.</p> <p>JHB Med A: On 16 June 2022 in the B1 Unit, an inmate was allegedly pushed and slapped by an official, and as a result, he fell and wounded an existing injury and was referred to Chris Hani Hospital for further treatment. On 19 June 2022, another inmate was allegedly assaulted by an official. The inmate now complains about pain in his spinal cord. He was treated at the centre hospital and does not want to open a case.</p> <p>Leeuwkop Max: An inmate alleges that he was assaulted by an official on 22 June 2022. The inmate was treated at the centre hospital and has not yet decided if he wants to open a case or not.</p> <p>Witbank CC: An inmate alleges that he was assaulted by an official accusing him of having nyaope drugs. The inmate was treated at the centre hospital and would like to be assisted with opening a case, however, the inmate is now out on parole.</p> <p>In some incidents, inmates are alleging that they were assaulted during search operations where contraband was allegedly found. The injured inmates were treated at the centre hospital. Some inmates did not want to open cases with SAPS.</p>				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: 85 Official-on-inmate	8	12	5	59	1
	WCMR George CC: An inmate alleged that the official assaulted him after they argued, the official wanted to place him in a cell. The matter is currently under investigation, with no visible injuries. He opened a SAPS case.				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: 10 Sexual	2	0	3	5	
Remarks	CMR Vereeniging CC: A remand detainee was allegedly sexually assaulted by another remand detainee. He is unable to say when the incident took place because he has speech problems. The victim was referred to Kopanong Hospital. SAPS case will be opened as soon as the medical report has been received. DCS is investigating. Grootvlei CC: An alleged sexual assault of a state patient. Another inmate sexually assaulted the state patient. The perpetrator was removed from the hospital unit and placed in the A/B Unit. The victim was referred to an outside hospital for medical treatment and was provided with social and psychological support. DCS is investigating. KZNMR Three incidents were reported and occurred at the following centres: Newcastle CC, Dbn Med A and Dbn Med B. The victims received medical treatment and trauma counselling. SAPS was also called in for the victims to open criminal cases. NMR: Incidents that were reported are as follows: Johannesburg Med B: An inmate alleged that he was sodomised during the night while he was sleeping, and the perpetrator is unknown to him. The inmate was taken to an internal hospital for treatment. Roigrond Med B: An inmate alleged that he was sexually assaulted by another on 27/02/2022. The centre contacted SAPS to assist the inmate. The last incident was reported from Zonderwater Med B.				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Attempted Suicide: 22	4	0	2	14	2
Remarks	CMR There were four incidents of attempted suicide: an inmate attempted to hang himself with a piece of a torn t-shirt, an inmate allegedly attempted to boil himself with hot water because he is struggling to get his asthma medication, and another inmate overdosed on his medication because he wants to be transferred to Eastern Cape and another allegedly attempted suicide by trying to hang himself with a torn sheet to a shower pipe because he did not want to be in prison and that he needs extra food. All these inmates received medical attention. DCS is conducting investigations. KZNMR Two incidents occurred during the quarter. Durban Med C: An inmate attempted to overdose on his medication. He alleged that he was not getting assistance with his address. The inmate was referred to the psychologist and is accommodated at the centre hospital. Matatiele CC: An inmate attempted to hang himself using his shoe laces, while he was in a single cell after embarking on a hunger strike in protest, demanding to be transferred. The inmate was referred to the nurse and the social worker for intervention. He was further referred to a spiritual worker as well. He will also be referred to a psychologist. A suicide prevention plan was discussed with officials and the inmate concerned. The attending social worker telephonically contacted his father.				

Nature of Complaint	CMR	ECMR	KZNMNR	NMR	WCMR
Attempted Suicide: 22	4	0	2	14	2
Remarks	<p>NMR</p> <p>Christiana CC: An inmate attempted suicide because he believes that his sentence is due, and he is supposed to be released.</p> <p>Losperfontein CC: An inmate attempted suicide by overdosing on his medication on 8/4/2022. He complained about being kept in a single cell. He received medical care and was referred to a social worker and a psychologist. An internal investigation was conducted.</p> <p>Mogwase CC: An inmate alleges that another inmate forced him to tell the officials that he flushed a knife whereas he did not. He hit his forehead against the window and took an overdose of pills trying to kill himself. The inmate was seen by a psychiatrist and social worker.</p> <p>Johannesburg Med A: Two incidents were reported, the first on 20 April 2022 at approximately 22h30, an inmate attempted to commit suicide by overdosing on pills. The inmate was taken to the internal hospital for treatment. (2) On 12 April 2022 at approximately 07h00, an inmate attempted suicide by hanging himself. The inmate was taken to the centre hospital for treatment.</p> <p>Johannesburg Med B: On 18/04/2022 at about 10h15, an inmate allegedly took an overdose of medication. The inmate was taken to an external hospital for treatment.</p> <p>Barberton Max: An inmate attempted suicide by eating the glass from a bulb, he was treated at the hospital. Other incidents were reported from Atteridgeville and Kgosi Mampuru.</p> <p>Mogwase CC: It was reported that an inmate cut himself with a razor alleging that he was angry that officials want to keep him in the further charge unit. The inmate indicated that he broke his parole conditions and does not want to be kept at a further charge unit before he goes to court. The inmate is now kept at the school unit where he wanted to be and was seen by health care professionals.</p> <p>Rooigrond Med B: An inmate attempted to commit suicide by overdosing on his medication and he was referred to an external hospital.</p> <p>Odi CC: An inmate attempted suicide by overdosing on ARV pills, he received medical attention.</p> <p>Leeuwkop Max: It was reported that an inmate attempted suicide by overdosing on his medication and he did not want to disclose the reasons. He received medical attention and was also seen by the social worker.</p> <p>WCMR</p> <p>Knysna CC: An inmate tried to hang himself while in a communal cell, and two fellow inmates found him hanging in the bathroom. They loosened the rope and called the night duty official who came to their assistance. The inmate was transferred to the public hospital and is currently referred to a social worker and psychologist. The ICCV consulted the inmate however he can't recall the incident.</p> <p>Voorberg Medium B: An inmate took an overdose of tablets while incarcerated in the hospital unit, he was transferred to the public hospital and was referred to a social worker and psychologist.</p>				
Nature of Complaint	CMR	ECMR	KZNMNR	NMR	WCMR
Corruption: 5	2	0	0	2	1
Remarks	<p>CMR</p> <p>Bizzah Makhate CC: An inmate alleged an official received money from his family and never gave the inmate the money. Another inmate alleged an official received a Shoprite voucher to go and collect the money but never gave the inmate the money after cashing it. Both matters are under DCS investigation.</p> <p>NMR</p> <p>Rooigrond Med A: Three inmates alleged that officials were involved with the smuggling of drugs at the centre.</p> <p>Johannesburg Med A: An inmate alleges that in November 2021 an official whose name is known to him sold him a Samsung A2-Core Cell phone for an amount of R1200.00. He declares that since the transaction, the official has been collecting money from him and threatening him that if he does not give him money, he will take the phone from him.</p>				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Corruption: 5	2	0	0	2	1
	WCMR Pollsmoor RDF: An inmate alleges that officials bring contraband into the unit and request him to deliver the articles to inmates in the unit who deal in drugs.				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Hunger Strike: 24	0	9	1	14	0
Remarks	ECMR Flagstaff CC: Inmates complained about a lack of service delivery at the centre. Some of the complaints included no electric lights in the cells, no running hot water, the clinic not assisting with quality health care and a lack of transportation to the local hospital during an emergency. The centre provided feedback that the conditions were reported to the management area.				
	KZNMR Matatiele CC: An inmate embarked on a hunger strike on 19 June 2022 after his request to transfer to Ncome CC to attend training on N3 engineering was not approved but deferred to Mid-July 2022 so that he can be able to register for the course. But because there were inmates who were taken to Ncome for vegetable production training the inmate demanded to be transferred, thus he embarked on a hunger strike and was subsequently placed in a single cell to be closely monitored.				
	NMR C-Max: One inmate embarked on a hunger strike because he wanted to be transferred to another centre. He was engaged by the centre management, and he stopped the hunger strike.				
	Belfast CC: An inmate embarked on a hunger strike because he wanted to be transferred to another centre.				
	Atteridgeville CC: A total of 12 non-nationals housed at the B-section embarked on a hunger strike on 05/06/2022. They argued that they had reached half of their sentence and wanted to be placed out on parole. It was explained to them that all sentenced non-nationals will serve their SED before Home Affairs deports them, but they were not happy. The consequences of the hunger strike were explained.				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Inhumane Treatment: 6	3	0	0	3	0
Remarks	CMR Mangaung CC: An inmate alleged ill-treatment by G4s officials by forcefully keeping him at the maximum-security unit without him knowing his sentence. The inmate requested assistance to open a SAPS case against DCS/G4s and currently is on the waiting list to open a case.				
	Groenpunt CC: Two inmates complained of being ill-treated by a nurse who was speaking rudely when requesting medical assistance.				
	NMR Nelspruit CC: The inmate alleges he was not treated fairly by an official in the unit.				
	Johannesburg Med A: An inmate alleged that when coming from court on the 28 of April 2022, he was asked to be stripped naked and made to squat at the reception. The EST official inserted a finger into his anus to search him.				
	Leeuwkop Max: An inmate complained that he was kept in isolation in a steel cage. The Inmate was transferred from Med C to Maximum. After raising the complaint with the centre management, the inmate was removed from the cage and placed in another cell.				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Torture: 1	0	0	1	0	0
Remarks	KZNMR Durban Med A: A remand detainee complained to the ICCV on 21 June 2022, alleging on 23 rd May 2022 on the day of his arrest the SAPS officials incited the police dog to attack him at the property where the crime was committed. As a result, the inmate sustained lacerations from the dog bites on his legs. This matter is still under investigation by JICS, and after proper documentation is obtained from DCS it will be referred to a competent agency, such as IPID, for further investigation.				

Table 22: Urgent complaints managed in regions from 1 April to 1 June 2022

Complaints referrals to ICCVs and regions

JICS has an effective complaint management system to ensure that inmates' rights are respected and their complaints are promptly dealt with under the legal prescripts. Inmates can either complain through the ICCVs or directly contact the JICS office specifically the DLS or IJ's office and such complaints are referred to the ICCVs to facilitate resolution.

A total of 54 complaints were referred to the regions for ICCVs to consult with the inmates and referred for further investigation by HCCs to internally resolve them. Only nine complaints were adjudicated and resolved, and 45 pending investigations are yet to be finalized.

The table below shows the complaints referred to the regions by DLS:

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
CMR	9	Appeal x 1 Health Care x 1 Other x 4 Parole x 2 Transfer x 1	9	These complaints are pending and within the agreed time frames.
ECMR	5	Other x 3 Transfer x 2	3	Two matters are receiving attention, consultations have been done and one matter has been referred to the VC meeting as unresolved. One complaint is awaiting investigation reports. ICCVs consulted with the inmates and feedback will be provided.
KZNMR	3	Parole x1 Transfer x2	2	The complainants were consulted by the ICCVs, and due to the nature of their complaints, the investigation is still in progress.
NMR	23	Transfer x 7 Parole x 5 Healthcare x 2 Communication x 1 Other x 1 Rehabilitation x 2 Conditions x 2 Remission x 1 Food x 1 Appeal x 1	16	Some complaints are still pending and others still awaiting feedback from the ICCVs.

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
WCMR	3	Parole x 2 Rehabilitation programmes x 1	3	The complaints have been dealt with during VC meetings and VCCOs and ICCVs are also handling them.
Total	43	-	33	-

Table 23: Complaints referred to DMR by DLS from 1 April to 30 June 2022

Stakeholders' engagements/Visitors' Committee (VC) meetings

JICS holds regular meetings with various stakeholders in the criminal justice cluster to ensure that inmates' complaints are effectively and efficiently addressed. Quarterly VC meetings are held where unresolved complaints are discussed for resolution and/or further escalation to the IJ. Stakeholders' meetings are the best operational mechanism to keep stakeholders accountable and synergize shared services. Ideas are generated at VC meetings and "best practices" within provinces are shared in the resolution of complaints. JICS has invested efforts in ensuring that VC meetings are taking place on pre-scheduled dates and stakeholders are duly invited.

A total of 35 VC meetings were convened in terms of section 94 of the CSA. During these meetings, various issues were tabled, as illustrated below:

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
CMR	8	8	<p>Audio Visual Remand (AVR) system: There was a discussion and request that the utilization of the AVR system assists with processing cases enrolled especially those which will be postponed for a date in future. JICS and DCS were requested to approach the Chief Magistrate in Upington and promote the idea of the utilization of the system.</p> <p>Referral of complaints amongst the stakeholders, especially between JICS, South African Human Rights Commission and Legal Aid South Africa.</p> <p>SAP 62 and 69 were again discussed in these meetings. The absence of these documents affects the consideration of parole processes and even the transferring of inmates between correctional centres. State patients: JICS and DCS are disappointed by the delay in the upgrading of a ward to accommodate state patients at the Psychiatric Hospital in Bloemfontein.</p> <p>Incidents of cruelty and inhumane and degrading treatment were discussed. ICCVs were reminded that they need to report these incidents to the office for escalation to DLS.</p>	N/A	N/A

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
ECMR	5	5	<p>Amathole VC Mentally ill held at DCS. Challenge with food rations and suppliers that cannot deliver. Uniforms for kitchen staff. East London Med C structure has roof leaks whenever it rains.</p> <p>Kirkwood VC A workshop with regards to the management of mentally ill inmates is a necessity. A workshop on the management of victims of crime is a priority for the region.</p> <p>Sada VC Offenders returned from correctional centres to SAPS due to administrative errors. Matter to be referred to the DEEC Meeting at Komani (Queenstown). State patients require speedy referrals to psychiatric hospitals. Department of Health offered outreaches to provide guidance and engage with DCS officials. NCCS and lifers – slow progress on feedback from the Minister.</p> <p>Mthatha VC Mentally ill offenders – SAPS was requested to obtain information on treatment for continuation and proper placement at the centre. Visits by Judiciary at the correctional centres – The matter is discussed in all VC meetings to encourage members of the Judiciary to visit correctional centres. Community outreach for VODs – revisit the VOD process and assess the need and where necessary. Transfers to other regions – Matter to be discussed further with details and possible recommendations. RDs with new injuries from SAPS – Members of SAPS will be sensitised by station commanders.</p> <p>St Albans VC Late arrivals of inmates at New Law Court and Uitenhage Court. Acceptance of inmates at the centre after hours. Shortages of clothing, food, and beds for inmates. No transportation for visitors from the gate to the centre. Contraband being thrown over the fence. No doctor or dentist and no twelve-day menu.</p>		

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
KZNMR	7	7	<p>Pietermaritzburg VC Complaints tabled at the VC meeting related to - access to hot water for bathing and breakages in correctional centres under PMB Management Area; the shortage of prison uniforms for female offenders at New Hanover CC; Telkom landlines that are faulty in CCs were discussed; access and sufficient time for consultation of inmates by Legal Aid SA; transfer requests of inmates; parole and mandatory reports.</p> <p>Ncome VC Mandatory matters - deaths; segregations; use of force; mechanical restraints notification and compliance of DCS; rehabilitation – and meritorious behaviour of inmates, report on lifers and intervention by JICS, and transfer requests. Presentation by Head of Legal Aid SA: Vryheid –the application of s49(g) and on responsibilities of each party and legal implications for failure to adhere to the CSA.</p> <p>Glencoe VC Rehabilitation and challenges to get the Department of Home Affairs to render their services at the centre, and conditions at Ladysmith & Pomeroy correctional centres. Infrastructure challenges, storage facilities and equipment not working at these centres, and mandatory matters – compliance with the provision of the CSA was emphasised.</p> <p>Waterval VC Mandatory matters, a sexual assault complaint lodged, parole and the significance of the VOD for inmates, complaints related to RDs and bail applications.</p> <p>Kokstad VC Transfers of inmates to Ebongweni from other centres without disciplinary minutes or a transfer memo, special remission application of an inmate, communication: inmate not receiving their mail from the post box, health-related complaint/s.</p> <p>Empangeni VC Quality and storage conditions for food, request for telephones from CallSafe service provider, transfer requests, and appeals.</p> <p>Durban VC Quantity of food that is received by inmates, eligibility of parole of foreign national inmates, failure of SAPS to attend complaints of assaults by inmates in Durban.</p>	None	N/A

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
NMR	9	9	<p>Visits: new SOP on bookings for visits</p> <p>Uniforms: Challenges with shortages.</p> <p>SAPS: They do not come to the centres to assist inmates with cases.</p> <p>Transcripts: Challenges with obtaining transcripts from courts.</p> <p>Service Providers: LASA reported in VC Meetings that service providers for courts are not remunerated. VCCOs were requested to consult court administrators. Backlog on VOD.</p> <p>Non-nationals: Deportations challenges with Home Affairs.</p> <p>Lifers: Delayed feedback on Lifer's profiles.</p>	None	N/A
WCMR	6	6	<p>Overberg VC: Treatment of inmates who were sexually assaulted.</p> <p>Southern Cape VC: 49G application by HCCs and failure by NPA to provide feedback.</p> <p>Pollsmoor/Goodwood VC: Conditions at the centre, feedback to inmates on criminal investigations by Kirstenhof SAPS. Community involvement in correctional matters Victory Outreach, Gangstar Cafe rendering services to drug addicts and former gangsters. Parolees are being trained as baristas. Human Rights Commission share challenges to getting access to correctional centres.</p> <p>Drakenstein VC: SAPS cases were withdrawn without informing inmates. Conditions in the kitchen, inmates must carry buckets of hot water to bathe. Refocussing JICS reporting on assaults on DCS officials by inmates.</p> <p>Voorberg: Delay in VOD as officials refused to conclude the process because of unpaid overtime. Complaints by inmates as they are verbally abused by the chairperson of the parole board. Matter investigated. Delay in finalising parole as the newly appointed company can't render effective services in obtaining sentence remarks timeously from the service provider. Granting parole at Voorberg is very difficult. ICCV dissatisfaction with members escorting them in the units, newly appointed HCC will deal with concerns. Two officials were assaulted/stabbed by inmates in Voorberg in Med A and Medium B.</p>	n/a	

Region	Planned VC meetings for this quarter	The actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings are not achieved
WCMR	6	6	Breede Valley: Legal Aid discussed the 49G matters that they report on monthly to their Head Office. Inmates must be brought before the court every six months for the court to reconsider their incarceration. Brandvlei Juveniles do not have hot water, contractor was appointed for repairs however they can't fix the problem. New parts are more expensive than a new system. Company engaging Public Works. Inmates transferred from Mosselbay must be reassessed when admitted to Brandvlei Juveniles for schooling, inmates raised concerns that they must repeat certain classes as the syllabus is not the same. Inmate transferred from Mosselbay rather want to be transferred back. Female inmates at Worcester don't get issued with lotion, roll-on and toothpaste as received at Oudtshoorn Female Centre. The Head of Centre will discuss this with logistics. Feedback from NCCS still a challenge, only one female lifer was released on parole.	n/a	
DMR Total	35	35	-	N/A	N/A

Table 24: VC meetings held from 1 April to 30 June 2022

The table above shows that inmates have a shortage of uniforms and a backlog of lifer's profile bottlenecking between NCCS and the Minister's office. Access to public telephones has been a common challenge and JICS has liaised with Telkom/ Openserve and DCS National Office in an endeavour to resolve this matter. Telkom has committed to installing 800 public telephone units in all correctional centres across RSA.

The Justice Crime and Prevention Security (JCPS) Cluster interventions, Case Flow Management Forum, Performance Enhancement and Efficiency Committees (PEEC) and Director of Public Prosecutions (DPP)

Continued productive engagements and collaborations took place in all regions with various stakeholders. These engagements allowed JICS to present its mandate and to report on the treatment of inmates in the various management regions. In the meetings, specific issues and areas of collaboration were identified and further engagements will continue.

The table below shows the engagements with the JCPS cluster per region.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
CMR	Stakeholder engagement with Legal Aid South Africa – Free State Province.	5 May and 1 June 2022	CMR submitted a formal referral to Legal Aid South Africa on the matter of inmate BM incarcerated at Mangaung Correctional Centre. The inmate requested legal assistance on the appeal of his sentence. It was reported that this matter was referred to the Eastern Cape Justice Centre for further handling and the inmate was given feedback by Legal Aid South Africa. Furthermore, CMR referred 40 complaints to Legal Aid South Africa.	JICS and Legal Aid South Africa agreed to meet every quarter and the next meetings are scheduled as follows: 23 August 2022, 22 November 2022, and 22 February 2023.
ECMR	DEEC	21 April 2022	<p>Late arrival of inmates from correctional centres.</p> <p>Victim Support/Empowerment Programme</p> <p>Venda/Shona Interpreter matter resolved.</p> <p>Case Blockages: Some of the cases are delayed by witnesses and the accused not appearing in court.</p> <p>Dockets that are not brought to court on time cause limited time for prosecutors to prepare. Liaison officers between the court and SAPS must be revisited.</p> <p>Community involvement and Victim Support Program: Matter to be revisited by DSD to provide services for Victim Support.</p> <p>Visits by Judicial Officers at Correctional facilities to increase oversight.</p> <p>Case Flow Management: Shortage of Judicial Officers and shortage of foreign language interpreters.</p> <p>Visits by Judicial Officers at CCs</p>	<p>The matter was referred to the VC for further discussion and it was resolved.</p> <p>An invitation to Social Development to be extended. Matter resolved.</p> <p>Decisions: Witnesses and accused must be warned if they don't appear in court.</p> <p>The matter is to be discussed at the VC meeting as well. Matter to be discussed with SAPS Head Office.</p> <p>The matter is to be brought to the attention of DSD for further discussions.</p> <p>Magistrates to see the overcrowding conditions. Judicial Officers are concerned about their safety and security when visiting the centres.</p> <p>Matter to be referred to the Superiors and the Judge President for approval.</p> <p>To increase oversight and assist Judicial Officers to have an insight into the correctional centre environment and overcrowding conditions.</p>

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
ECMR	Gqeberha DEEC	24 May 2022	<p>Victims of Crime: A gap was identified by the parole board in various areas of the Eastern Cape that there is limited psychological assistance to the victims of crimes between the period of incarceration and parole consideration. All stakeholders have been encouraged to attend weekly meetings at the court to resolve challenges. Proper planning is done to avoid fruitless expenditure.</p> <p>The Acting Chief Magistrate decided that Senior Magistrates from Gqeberha will visit St Albans Correctional Centres.</p> <p>Judiciary will invite DSD to the next meeting.</p> <p>Court Performances: There has been an improvement noted from the reports although Komani is affected by power outages from time to time even before load shedding.</p> <p>Alternative Sentencing: Application of 62 (f) to be explored</p> <p>Bail Applications: The slow process of bail applications impacts negatively on overcrowding in correctional centres.</p> <p>Visit by Judicial Officers at correctional centres: Judicial Officers were encouraged to visit correctional facilities to increase oversight, provide an independent view of conditions, visibility to experience overcrowded conditions.</p>	<p>Victims are expected to give input for parole consideration whereas they have not received any counselling to overcome the trauma they might have experienced. Some of the victims are not interested in giving any input before parole. ECMR has been trying to engage with the Department of Social Development to find solutions to the challenges. There hasn't been any success so far.</p> <p>A date will be identified.</p> <p>The procurement of a generator must be explored, and bail applications should continue to be heard.</p> <p>Judiciary to look at cases where the accused can be released on warning.</p> <p>The matter will be discussed by the Chief Magistrate at platforms.</p> <p>The Chief Magistrate committed to visiting Sada and Queenstown correctional centres in July 2022.</p>
	Komani DEEC	23 June 2022	<p>Contraband from the court: A discussion will be held between DCS, SAPS and DOJ with regards to contraband that is found daily from inmates returning from court. Officials are reportedly involved.</p>	<p>A meeting will be held between the three stakeholders to provide solutions to the matter. The Brigadier will discuss the matter with the station commanders.</p>

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
	East London DEEC	23 June 2022	<p>Foreign Language Interpreters: There is a shortage of FLI at the court, especially Ghanian.</p> <p>SAPS Assistance: DOJ requested assistance from SAPS during protests.</p> <p>Visits from Judiciary to correctional centres: The matter was discussed, but safety was still a concern.</p>	<p>Prior booking arrangements to be made with the FLI.</p> <p>SAPS requested to be informed of high-profile cases or when known protests are to take place.</p> <p>JICS will provide support and accompany the members of the Judiciary when visits are planned.</p>
KZNMR	SAHRC engagement: Bangkok Prison Rules for Women	28 April 2022	The engagement was virtually attended by the region. The meeting discussed the implementation of the Bangkok Rules for women detained at correctional facilities. A draft consultation document was shared with the attendees.	The survey tool was provided to consult a sample of female inmates at female centres.
	Oversight visits to Durban Female Centre	3 rd May 2022	JICS delegation was joined by the Provincial SAHRC team to conduct an oversight visit to Durban Female Centre and the Mother and Child Unit. The delegation surveyed a random selection of inmates regarding the implementation of the Bangkok Rules at the centre.	The analysis of the survey and report will be released once approved.
	Meeting with Lawyers for Human Rights	2 nd June 2022	Collaboration between LHR & JICS in respect of monitoring centres designated to detain migrants, refugees, and asylum seekers. Person of interest is those detainees who are awaiting deportation or serving sentences on charges related to the provisions of the Immigration Act.	Attending VC meetings and joint oversight visits to correctional centres housing non-nationals and targeting those sentenced in terms of the Immigration Act, and LHR to offer training to JICS personnel that are currently stationed at the correctional centres – the training will centre around the Immigration Act, Refugee Law and timeframes related to the detention of migrants in so far as deportation is concerned.
	Prevention of torture & ill-treatment Webinar	23 rd June 2022	The focus was on the challenges and identification measures to prevent torture in the context of public assemblies. Presenters shared insights about their work and highlighted the importance of law enforcement training, accountability, and independent oversight in preventing torture in the context of public assemblies.	Sharing good best practice key resources with the participants for empowerment to curb torture and enhance accountability.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
KZNMR	Virtual meeting with SAHRC	24 th June 2022	The SAHRC to conduct a provincial inquiry on access to water in KZN. Poor or no access to water remains a current day-to-day challenge for residents, communities, schools, and other structures across the province. Identifying opportunities for collaborations; strengthening networks; identifying and discussing systemic issues in the province; developing an action plan on the identified issues and areas of collaboration.	Joint efforts and collaboration of stakeholders to host the International Human Rights Day.
NMR	Weskoppies	6 May 2022	Availability of beds for state patients.	A resolution was taken that the Superintendent will be invited to attend the VC meeting – RM NMR will meet Weskoppies Medical Superintendent in person concerning bed space.
WCMR	Legal Aid SA	20 April 2022	Engage Legal Aid SA in the administrative process to assist inmates with appeals.	Legal Aid will schedule clinics at centres in Helderstroom and provide an improvement in communication with clients.
	Legal Aid SA	21 April 2022	Engage Legal Aid SA in Southern Cape on their representation on the application of 49G application in court. Legal Aid South Africa represents all their clients and has a database of all inmates they represent. The NPA did not attend the engagement to provide clarity on the process.	The NPA and Court Management are to be invited to the next engagement.
	DPP	19 May 2022	Engage Oudtshoorn Magistrate, Chief Prosecutor and Court Manager on the administrative process of receiving and dealing with 49G applications. Heads of Centres don't get feedback on the outcome of these submissions from the court.	Court Management to attend VC meeting to engage HCCs to finalise a process.
	Buffelsjag CC	25 May 2022	Acting RM attended the opening of a rehabilitation centre at Buffelsjag CC. The centre will be operated by an external stakeholder (Community Action Partnership) that operates a rehabilitation programme in Swellendam. Inmates serving less than two years will be enrolled to participate in the drug addiction programmes.	The July VC meeting will be conducted in Buffelsjag to obtain feedback reports on progress at the drug rehabilitation centre and first-hand feedback from stakeholders.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
WCMR	DCS Regional Management Forum	9 June 2022	First engagement with DCS Regional Management Forum. Mandatory reporting by HCCs to the region and DLS, Address Heads of Centres on submitting detailed information when reporting on incidents at Centres, and consultations with ICCVs to obtain feedback. Request from DCS to forward the communication to HCCs via the Area Commissioners' office, referred to the content of the CSA - HCC responsibilities.	JICS continuous attendance at Management Forum.
Total	17		-	-

Table 25: Stakeholder engagement meetings held from 1 April to 30 June 2022

Declared state patients incarcerated

As of the end of June 2022, there were 118 males and five females who were certified as state patients within correctional centres. Although the Health Care Act 17 of 2002 stipulates that they must be transferred to health care or psychiatric facilities, there is an internal arrangement that the Judiciary may refer the state patients to the Department of Correctional Services until bed space is available at the health care or psychiatric facilities of the Department of Health.

In many of the correctional centres, these state patients are incarcerated in overcrowded centres and DCS does not have the necessary competencies to deal with state patients. ICCVs have handled or dealt with incidents of violence amongst the state patients. It is difficult to resolve or deal with these matters due to the mental capacity of the state patients.

Correctional centres are not suitable for the incarceration of state patients. Psychiatric institutions must modify their business models to increase the admission of state patients. State patients form part of a vulnerable group of inmates and the fact that these inmates are "non-compos mentis" places unfair responsibility on the Department, as specialized care must be provided by DCS considering that the Department does not have the pre-requisite skills and resources.

The table below shows the number of declared state patients incarcerated.

Region	Number of male state patients	Number of female state patients	Total	Remarks
CMR	59	3	62	The challenges caused by the incarceration of state patients at Grootvlei Correctional Centre were discussed at the Visitors Committee. It was raised as a concern that these numbers are not decreasing, they are fluctuating, and serious problems are experienced by the incarceration of these inmates. The Department of Health is unresponsive and not keeping its promises of increasing bed space and transferring the state patients to their facilities.

Region	Number of male state patients	Number of female state patients	Total	Remarks
ECMR	24	1	25	The region is attending to the matter of state patients continuously at the Visitor's Committee meetings. The number of State patients is increasing in the region, we have noted that it's mostly new admissions except at Burgersdorp and Butterworth. Continuous engagements are taking place in the region including outreaches by the Department of Health at Butterworth and Burgersdorp. Further engagements will take place to ensure that all stakeholders are assisting. The Department of Health in the EC indicated a shortage of specialists in psychiatric hospitals.
KZNMR	7	0	7	The patients are housed at the following centres: Pietermaritzburg Med A: 2 Durban Med A: 4 Ladysmith: 1 The region continues to engage with all stakeholders to address the plight of state patients. Much progress has been made, however, the lack of bed space and 24-hour security for state patients at Fort Napier Hospital poses challenges.
NMR	28	1	29	The patients are housed at the following centres: Kgosi Mampuru Local – 1 Modderbee – 1 Nigel – 1 Nelspruit – 7 Bethal – 1 Bethal female – 1 Ermelo – 2 Witbank – 12 Middelburg – 3 A meeting was convened with the superintendent of Weskoppies Hospital in May about the availability of bed space for state patients. The region will continue to engage them to address the current state of patients' challenges within the correctional centres.
WCMR	0	0	0	N/A
Total	118	5	123	Continuous engagements with stakeholders to address the challenges with the management of state patients are taking place.

Table 26: Declared state patients incarcerated from 1 April to 30 June 2022

Non-nationals (sentenced and remand detainees) in correctional facilities

Non-national inmates have specific needs, which are language requirements, food, healthcare, and access to their families and embassies.

The highest numbers of non-national incarcerated citizens are from Mozambique, Lesotho, and Tanzania. The table below shows the non-nationals incarcerated, the nature of the crimes committed and their countries of origin.

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
CMR	346	80	822	47	1 295	Theft, rape, murder, robbery, drugs, housebreaking, immigration law, tampering with state infrastructure, fraud and forgery, etc.	Three months to a life sentence.	Angola, Bangladesh, Bulgaria, Burundi, Cameroon, China, Congo, Denmark, Ethiopia, Lesotho, Malawi, Mozambique, Namibia, Niger, Nigeria, Pakistan, Senegal, Somalia, Swaziland, Tanzania, Uganda, Venezuela and Zimbabwe.
ECMR	491	9	0	0	500	Theft, rape, murder, robbery, drugs, immigration law, tampering with state infrastructure, fraud forgery, possession of stolen goods, unlawful fishing, assault, GBH, and damage to property etc.	Three months to a life sentence.	Bangladesh, Brazil, Burundi, China, Congo, Ethiopia, Germany, Ghana, India, Kenya, Lesotho, Malawi, Mozambique, Namibia, Nigeria, Pakistan, Russia, Somalia, Swaziland, Tanzania, Uganda, USA, Zimbabwe,
KZNM	402	8	36	2	448	Theft, robbery, murder, rape, drug dealing, illegal immigration, kidnapping, assault to cause grievous bodily harm, etc.	Three months to a life sentence.	Malawi, Lesotho, Congo, Ethiopia, Mozambique, Zimbabwe, Swaziland, Nigeria, Kenya, Tanzania, and Botswana.

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
NMR	5777	279	5841	202	12 099	Theft, robbery, murder, rape, drug dealing, illegal immigration, kidnapping, assault to cause grievous bodily harm etc.	Three months to a life sentence.	Botswana, Namibia, Mozambique, Zimbabwe, Lesotho, Zambia, Malawi, Swaziland, Nigeria, Congo, Ghana, China, Czech Republic, Pakistan, Somalia, Tanzania, Uganda, Ethiopia, Angola, Sudan, Bangladesh, Cameroon, Senegal, Kenya, Brazil, Morocco, Paraguay, India, Jordan, Macho Pichu, Marshal Island, Mauritius, Mexico, and Argentina.
WCMR	455	24	500	22	1001	Murder, attempted murder, theft, burglary, possession of drugs, extortion, motor vehicle theft, rape, and family violence.	Maximum of life sentences.	Tanzania, Zimbabwe, Malawi, Congo, Ethiopia, China, Angola, Pakistan, Equatorial Guinea, Afghanistan, New Zealand, Somalia, India, Sudan, Morocco, Tanzania, Sudan, and Bangladesh.
Total	7 471	400	7199	273	15 343	-	-	-

Table 27: Non-nationals in correctional centres from 1 April to 30 June 2022

Total number of non-national lifers: June 2022

Region	Total non-national lifers	Nationalities
CMR	14	Lesotho (11), Mozambique (2) and Zimbabwe (1).
ECMR	29	Mozambique (2), Ethiopia (1), Zimbabwe (6), Bangladesh (4), Malawi (2), Lesotho (6), Nigeria (5), Tanzania (1), Pakistan (1), Germany (1).
KZNMR	30	Congo (1), Malawi (6), Mozambique (7), Zimbabwe (6), Lesotho (4), Tanzania (1), Botswana (1), India (1), Swaziland (2) and Unknown (1).
NMR	385	Mozambique (129), Lesotho (33), Zimbabwe (185), Malawi (9), Nigeria (13), Swaziland (6), Congo (2), Somalia (1), Argentina (1), Angola (3), Ethiopia (1), Ghana (1), Namibia (1)
WCMR	13	Burundi (2), Zimbabwean (4), Namibian (1), Mozambique (3), Burundi (2), Somalia (1)
DMR Total	471	-

Table 28: Non-national Lifers in correctional centres from 1 April to 30 June 2022

COVID-19 reporting

JICS has been monitoring the impact of COVID-19 on staff, inmates as well as DCS officials since the onset of the pandemic to ensure that staff members work under a protected working environment, and humane conditions of detention remain for inmates. Together with the monitoring function at correctional centres, special measures were therefore put in place to ensure staff members are protected against the spread of the virus in line with the applicable regulations.

The table below shows the current cumulative status since the onset of COVID-19, including JICS officials, DCS officials and inmates who tested positive as well as the total COVID-19-related deaths that occurred under each category.

Regions	JICS officials and recoveries	DCS officials	Inmates	Recoveries (DCS officials and inmates)	DCS official deaths	Inmates' deaths	JICS official deaths
Eastern Cape	2	1 528	1 565	3035	35	15	1
Free-State and Northern Cape	18	1952	1022	2 913	33	13	0
Gauteng	10	2 508	3 086	5 483	47	53	0
KwaZulu-Natal	3	1 764	1 120	2 825	45	13	0
Limpopo, Mpumalanga, and North West	0	1 857	1 376	3 183	36	13	0
Western Cape Region	20	2421	1723	4037	45	14	0
DCS Head Office	0	294	0	293	1	0	0
JICS Head Office Staff and Cape Town	3	0	0	0			
Total	54	12 346	9 886	21 840	242	121	1

Table 29: Report on COVID-19 from March 2020 until June 2022

The table shows the COVID-19 pandemic breakdown for the first quarter. A cumulative total of 12 346 DCS officials, 9 886 inmates and 54 JICS officials tested positive for COVID-19. A cumulative total of 242 DCS officials, 121 inmates and one JICS official have succumbed to the virus as at 30 June 2022.

COVID-19 vaccination status as at 30 June 2022

Since the countrywide availability of vaccines, JICS consistently encouraged staff members to vaccinate to protect themselves as well as their families, colleagues, and inmates against the virus. This also assisted JICS to monitor the rate against which we were able to reach herd immunity. It needs to be acknowledged that despite consistent encouragement, some employees are unwilling to be vaccinated.

The table below shows the vaccination status per region/JICS office:

Region	Total no. of officials	Total vaccinated	Total vaccine-hesitant	Percentage vaccinated	Total outstanding	Comments
CMR	55	50	5	91%	5	Five ICCVs are hesitant and therefore not vaccinated.
ECMR	48	38	10	79%	10	Officials are continuously encouraged in all meetings and gatherings to vaccinate.
KZNMNR	49	41	8	84%	8	The region continues with an awareness campaign targeting specifically those ICCVs who are still hesitant.

Region	Total no. of officials	Total vaccinated	Total vaccine-hesitant	Percentage vaccinated	Total outstanding	Comments
NMR	73	69	4	94%	4	Four ICCVs have not been vaccinated.
WCMR	34	19	15	56%	15	Staff is continuously encouraged to be vaccinated.
JICS H/O	23	20	3	87%	3	Three officials are hesitant. The awareness campaign is ongoing.
Cape Town office	27	10	17	37%	17	17 officials are hesitant. The awareness campaign is ongoing.
Total	309	247	62	80%	62	Ongoing encouragement for those who are not vaccinated is taking place.

Table 30: Report on vaccination status within JICS as at 30 June 2022

Parole violation report as at 30 June 2022

To explore the high number of parole violations JICS should place more emphasis on monitoring compliance with the Unit Management System. The absence of Case Officers, the backlog of Case Management Committees and the shortage of specialist staff to render rehabilitation programmes influence the readiness of an inmate who qualifies to be released on parole.

Region	No. of repeat offenders from January – March 2022	No. of re-arrests	Nature of the crime committed for the re-arrest	Total
CMR	173	165	Illegal immigrant, rape, theft, parole violation and loss of support system.	338
ECMR	5	1	Parole violation, robbery, assault, murder, and theft.	6
KZNMR	59	66	Murder, robbery, malicious damage to property, rape, parole break, theft, housebreaking, attempted murder, assault, GBH, armed robbery, and possession of a firearm.	125
NMR	37	43	Violation of parole conditions, rape, aggression, and economic crimes.	80
WCMR	290	104	Parole violation, robbery, assault, murder, and theft.	394
DMR Total	564	319	-	643

Table 31: Parole violation from 1 April to 30 June 2022

Remand detainees with bail less than R1000

The current economic climate in the country contributes to bail unaffordability. The application for consideration for placement of offenders in terms of section 62(f) of the Criminal Procedure Act (CPA) does not make any impact on the number of inmates who can't afford to pay bail. The challenge identified by Community Corrections is a lack of support system as these inmates don't qualify for placement in terms of section 62(f).

Region	No. of RDs with bail less than R1000	Comments
CMR	160	As reported by ICCVs, inmates with a bail of less than R1000 are mostly bailed out by their family members.
ECMR	320	Some of the bail applications are taking too long to be finalised by the courts.
KZNMR	252	Requests for consideration on Section 49G & 63 (a) are sent to magistrate courts, but feedback is not forthcoming. Durban Med A with the majority of RDs total of 148 could not confirm the number of RDs who cannot afford bail.
NMR	279	The centres do engage families of the RDs to assist with bail. They also submit applications for those who cannot afford bail but have challenges with feedback from the courts on those applications.
WCMR	418	Totals as received from the ICCVs.
DMR Total	1 429	The above information reported is as received from the ICCVs.

Table 32: Remand Detainees with bail less than R1000 from 1 April to 30 June 2022

Supervisory meetings held

As part of supervision, management, and control of the ICCVs, the Visitors' Committee Coordinators (VCCOs) convene supervisory meetings as scheduled on the JICS governance calendar. This is done for monitoring performance as well as mentoring and coaching the ICCVs as they work independently. During these meetings, operational and human resource matters are discussed and addressed to improve and enhance the ICCVs performance.

During this quarter 38 meetings were scheduled and 37 were convened. Performance agreements for the 2022/2023 performance cycle were concluded in line with the timeframes on the Performance Management and Development System.

The table below shows the meetings that took place during this quarter:

Region	Planned meetings for the quarter	Number of meetings conducted	Names of VC where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.
CMR (2 VCCOs)	8	8	Bethlehem VC Bizzah Makhate VC Colesburg VC Goedemoed VC Groenpunt VC Grootvlei VC Kimberley VC Upington VC	8	N/A
ECMR (3 VCCOs)	7	7	Kirkwood (Somerset East) Amathole Amathole (East London) Mthatha (Mthatha and Lusikisiki) Sada (Queenstown and Butterworth) PMDS Queenstown, East London, Cradock, Graaf-Reinet, Somerset East, St Albans, King Williamstown.	5	N/A

Region	Planned meetings for the quarter	Number of meetings conducted	Names of VC where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.
KZNMR (3 VCCOs)	7	7	Glencoe Ncome Waternal Empangeni Durban Kokstad Pietermaritzburg	6	The VCCOs to finalize the outstanding PMDS and submit them timeously.
NMR (4 VCCOs)	10	10	Kgosi Mampuru Johannesburg Boksburg Leeuwkop Makhado Nelspruit Bethal Witbank Rustenburg Klerksdorp	None (meetings were related to PMDS).	
WCMR (3 VCCOs)	6	5	Helderstroom, Southern Cape, Pollsmoor, Drakenstein, Breede Valley, Overberg VC	5	N/A
DMR Total	38	37	-	24	-

Table 33: Supervisory meetings held for the quarter from 1 April to 30 June 2022

The VCCOs also concluded the performance assessments with their supervisees as part of supervision, management, and control. During the quarter, out of two hundred and fourteen (214) performance agreements expected, two hundred and eight (208) were signed between the supervisee and the supervisor as shown in the table below:

Region	No. of ICCVs per region	No. of Performance Agreements (Part A-C) for 2022/2023 concluded	No. of Annual Performance Assessment (Part E-F) for 2021/2022 concluded	Corrective steps taken if not held.
CMR (2 VCCOs)	47	48	33	N/A
ECMR (3 VCCOs)	37	34	34	Three outstanding PMDS documents will be attended to by the VCCO.
KZNMR (3 VCCOs)	39	20	30	The VCCOs to finalize the outstanding PMDS and submit them timely.
NMR (4 VCCOs)	63	51	32	The outstanding PMDS documents will be finalised by end of July 2022.
WCMR (3 VCCOs)	28	55	0	The outstanding PMDS documents will be finalised by end of July 2022.
DMR Total	214	208	129	The outstanding PMDS documents will be finalised by end of July 2022.

Table 34: ICCV Performance Assessments

Site visits conducted at correctional centres

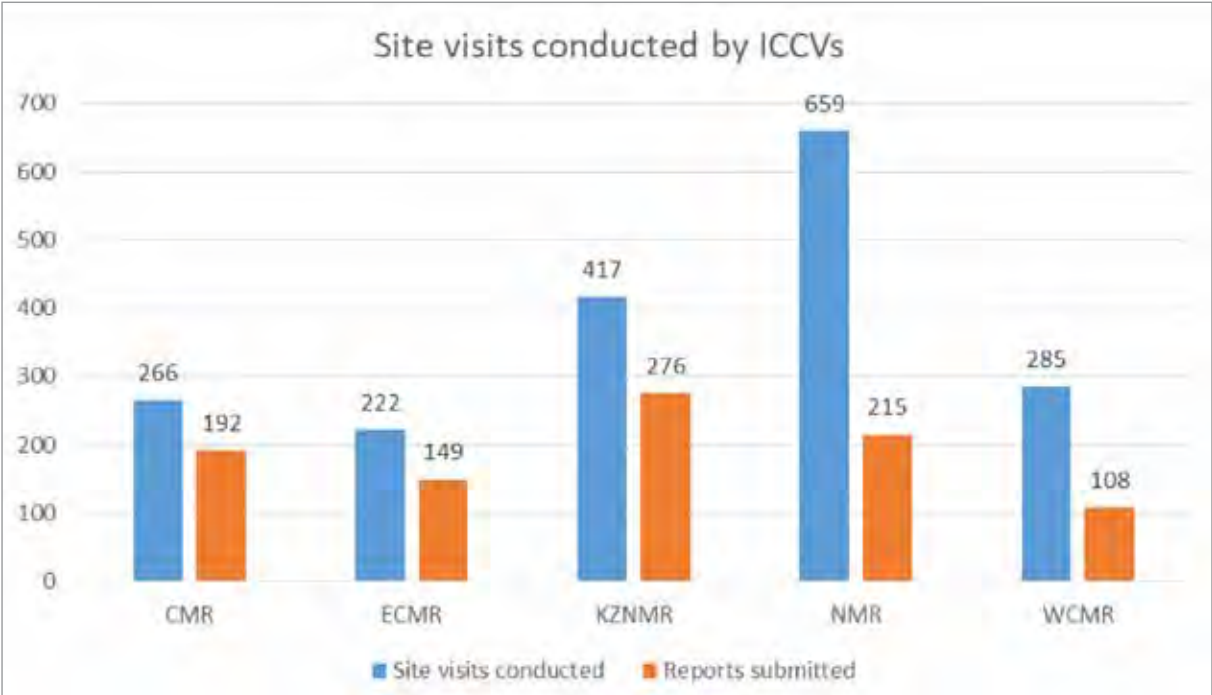


Figure 1: Site visits conducted by ICCVs

Analysis of the site visits

JICS is required to conduct site inspections in line with the mandate and to record areas of concern. Each ICCV is expected to conduct two site visits per month and to report on the conditions at the centre. A total number of 1849 site visits were conducted as per the table above. The areas of concern in some centres are:

- Unavailability of hot water in centres such as Ncome Medium, Mosselbay, Brandvlei Juvenile,
- Challenges with kitchen utensils and broken kitchen tiles,
- Plumbing,
- Shortage of beds, bedding, overcrowding with inmates sleeping on the floor with only two blankets, shortage of mattresses in areas such as Queenstown with 157 inmates sleeping on the floor.
- Shortage of uniforms,
- And dilapidated structures.

The Department of Correctional Services should deal with day-to-day maintenance and structural challenges in the correctional facilities. It has been noted that there are challenges in both instances but mostly, a lack of immediate response from the Department of Public Works on bigger projects. The areas highlighted must be attended to, to ensure that inmates are detained under humane conditions.

Lifer profiles

JICS has been inundated with complaints that came directly from inmates who are “lififers’ or external stakeholders who complained on their behalf about undue delays in consideration of their profiles that were referred to the Minister: Department of Justice and Correctional Services, and some of those profiles allegedly were referred for consideration more than five years ago, without feedback forthcoming. These “lififers” allege that they have already served their minimum detention period and their parole consideration is inordinately prolonged without being provided with the outcome or reasons for the delays. A response received from DCS/HCCs to this nature of complaint from lififers is, “the CPSPB has submitted the inmate file and recommendation to the Minister for consideration and final determination”. Inmates feel neglected and frustrated because of a lack of substantive response on the matter. JICS has a particular interest in this

matter, thus, is collaborating with the Minister and Chairperson of the National Council for Correctional Services to progressively address this matter and find a sustainable solution.

The table below shows a bleak picture of the backlog that still needs to be considered and is delineated as follows:

Lifer profiles as at June 2022 (as presented by NCCS to the Portfolio Committee on 3 June 2022)

Region	Profiles with NCCS			Total	Profiles awaiting a decision from the Minister
	Van Wyk Judgment	Phaahla Judgment	Van Vuuren Judgment		
CMR	178	98	0	276	63
ECMR	216	64	0	280	98
KZNMR	420	409	0	829	142
NMR	767	555	0	1322	317
WCMR	212	134	0	346	837
Totals	1 793	760	0	3 053	1 457

Table 35: Lifer profiles as at June 2022

Inmates on official assault incidents

JICS extended its mandate by monitoring and reporting on incidents of inmates on official assaults after having observed an escalation of such incidents within correctional centres. In some instances, offenders will refuse instructions, resist being searched and be encouraged by gang-related activities to be violent against officials.

A report on these incidents will give JICS a better perspective on the scale of these incidents and how officials can avoid being victims of these gruesome acts of violence. For this quarter eight incidents were noted below:

Region	Centre	No. of incidents	Description of incidents
CMR	None	None	N/A
ECMR	None	None	None
KZNMR (3)	Kokstad Med	1	The incident took place on 22 May 2022 at Kokstad Medium at 7:30 in the morning. During a surprise search by female officials in the female unit, an official was physically assaulted by an inmate after a cellphone was found. Consequently, the inmate was segregated in terms of CSA and after the due process, the inmate was transferred to Durban Female CC on 25 May 2022.
	PMB Med A	1	It is alleged on 16 June 2022 that an inmate swore at an official and assaulted him without any provocation. The assault was witnessed by other officials, who then used force to subdue the inmate. It was later noted the inmate has a mental illness.
	Durban Med A	1	On 13 th June 2022 at around 08h20 two DCS officials at Durban Med A were allegedly assaulted by three inmates during a search operation of the section. It was reported that the detainees defied the instruction to lie down for searching, instead, it was alleged that they attacked the officials with knives. As a result, to restore good order and disarm the inmates necessary force was used and, in the process, 18 inmates sustained multiple injuries. All inmates including officials received medical treatment.

Region	Centre	No. of incidents	Description of incidents
NMR (3)	Kgosi Mampuru Central	1	An official was guarding an inmate at Kalafong hospital. The inmate requested to go to the toilet and the official uncuffed one hand, and the inmate subsequently hit the official with the chair over his head and went for his firearm.
	Leeuwkop Med C	1	At Leeuwkop Med C on 10 May 2022, two inmates attacked officials during the unlock. Two officials and three inmates were injured, and two out of the three inmates died later in the hospital. It is believed that the incident was gang-related, and an investigation is underway.
	Kgosi Mampuru Female	1	At Kgosi Mampuru Female an inmate attacked and choked a pregnant DCS official (approximately 8 months pregnant). The other officials intervened, and no serious injuries were reported.
WCMR (2)	Voorberg Medium A	1	On 13 June 2022, an official at Medium A was assaulted (stabbed) by inmates while he was working with the work span. Officials came to the assistance of the official. The official was treated at the public hospital and the ICCV was requested to visit the official to relay well wishes on behalf of JICS.
	Voorberg Medium B	1	On 22 June 2022, an official was assaulted by an inmate while entering a communal cell to count the inmates. The official was referred to a public hospital where he received treatment. The ICCV contacted the official and relayed well wishes on behalf of JICS.
TOTAL	-	8	Regions will monitor the progress made by DCS on these incidents.

Table 36: Inmates on official assault incidents

Focus on women in incarceration

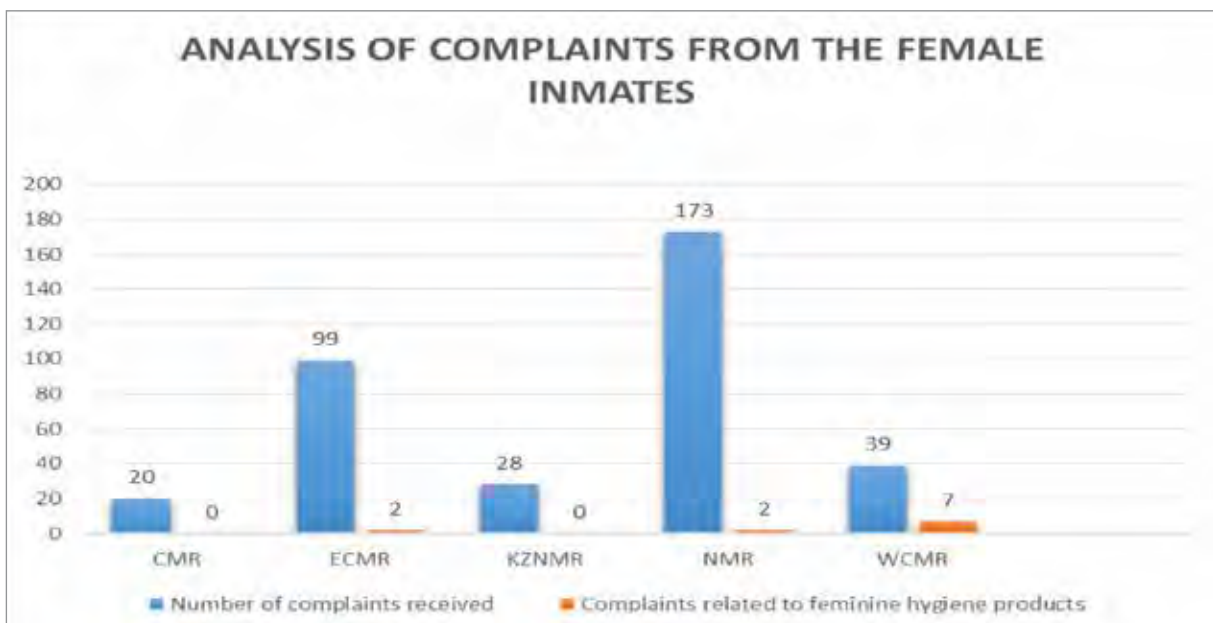


Figure 2: Complaints from female inmates

Narrative on the complaints relating to feminine hygiene and conditions

A total of 359 complaints were received from female inmates in correctional centres with 11 complaints about feminine hygiene products. The prevalent complaints and requests per region related to:

CMR: Issues of bail, not being able to watch television, unable to buy toiletries at the centre shop, requests to see social workers, requests to make phone calls and visitations.

ECMR: Requests for cleaning material, sanitary towels, kitchen uniforms, leaking toilets, showers, bathtubs, and sinks that cause dampness on the floor. Some centres reported plugs not working in the cells where pregnant and breastfeeding inmates are kept.

KZNMR: Complaints regarding food for remand detainees, access to legal representation, not receiving feedback on their applications for appeal or condonation, insufficient uniforms for inmates, prolonged delay of feedback of lifer profiles submitted to the NCCS.

NMR: Complaints related to broken showers, taps and windows, no running hot water in the cell that houses pregnant inmates in the hospital section. Other areas related to inmates' requests to see social workers, psychologists, and spiritual care.

WCMR: Mental healthcare is a major challenge at Oudtshoorn Female CC. One inmate was found crying all the time during the site visit by the JICS regional manager. Some inmates at Worcester CC do not receive items like roll-on, body lotion and toothbrushes.

Highlighted Incidents

The list is not exhaustive and contains examples of water shortages, mass escapes, diseases, electricity outages, etc.

ICCVs from the **Bizzah Makhate VC** reported on 7 April 2022 that they were experiencing some challenges with the delivery of bread from suppliers. The HCC had put processes in place for the issuing of the order to the supplier. The supplier either cancels due to under-quoting or not being able to deliver due to capacity. The matter was referred to the Area Commissioner by the VCCO and urgent temporary measures and interventions were put in place. A total of 3 000 loaves of bread were collected from Goedemoed bakery to mitigate the challenge, although it was not enough. The outcome of the Finance meeting on 26 April 2022 with the AC Finance & SCM was as follows:

- The AC managed to partially address the bread challenge at least until after the public holiday of 27 April 2022.
- Virginia received 300 loaves from Bizzah Makhate Med B, and Henneman received 180 loaves from Bizzah Makhate Med A. Both Bizzah Makhate Med A, B and C have enough bread in their respective reserves to assist others that may experience a shortage.
- The new supplier has been appointed and an order was issued.
- The AC confirmed receipt of the order and the first delivery was expected on Thursday, 28 April 2022.

The ICCV from **Henneman Correctional Centre** reported the following incident: On 21 June 2022, inmates blocked the door in the morning with their beds and did not want the officials to enter to do a head count. Inmates were complaining about a nurse and the provision of health care. They burnt their mattresses and many of them were suffocated inside the communal cell. Altogether, 27 inmates were affected by smoke inhalation and minor burns and were taken to an external hospital for medical observation and treatment. On the same day, DCS transferred five inmates who were alleged to be the instigators.

At **East London Max** at about 10:35 on 20 June 2022 officials were informed that there was a fight and they responded and found that the offender was attacked and assaulted by three members of the 26 gang. They managed to stop the fight using minimum force and the perpetrators were placed in single cells after being examined by medical staff.

The ICCV at **Cradock CC** reported an incident of violence where a 19-year-old remand detainee awaiting trial for GBH was assaulted by another inmate for disturbing their dominoes game while passing by. The inmate did not report the incident to the night duty official and the injured inmate was noticed during unlock.

JICS received a report from the **Durban Female Correctional Centre** about the early neonatal ((infant) death that took place on 21 April 2022. This occurred whilst the mother was escorted by DCS on her way to King Edward hospital. This matter was reported in terms of section 15 of the CSA.

Newcastle CC reported water disruptions due to water restrictions in the area. On 23 May 2022 during the processing of inmates going to court in the morning at Medium A reception, a remand detainee attempted to escape by bypassing the biometric verification system. He responded to the name of another inmate whose name was on the court list who didn't respond since he was not there. The matter is under investigation. On 11 May 2022, an inmate who works in the kitchen slipped and hit the wall. He sustained a lower lobe laceration that divided his ear. The inmate was taken to the centre hospital and transferred to Usher Memorial Hospital.

On the 13th of June 2022, officials searched a unit at **Durban Med A**. When officials entered the cell, they instructed detainees to lie down for searching, some of the detainees did not comply. The inmates started attacking officials with knives. As a result, officials intervened by applying the necessary force to protect themselves. Inmates were disarmed, and three knives, five cell phones, one charger, fifteen slopes of dagga and twenty-seven capsules of whoonga were confiscated. Those inmates (18) who sustained injuries were taken to the hospital for medical attention, including DCS officials. The incident was not reported to JICS in terms of section 32 of the CSA by the HCC. JICS will make a follow-up on the matter with DCS.

On 13 April, the ICCV at **Malmesbury CC** alerted the acting RM of an escape and a riot that broke out. The regional inspector was requested to visit the centre the next morning. The escape of three inmates was confirmed and the inspector visited one inmate who was re-arrested in the police cells to check on his condition. The riot at the centre was regarded as false information forwarded to the ICCV, the regional inspector visited the unit where the riots were supposed to take place, however, no incidents were reported in the centre.

The acting regional manager was invited to attend the opening of a drug rehabilitation centre at **Buffelsjagrivier**. The centre will be managed by a community-based drug rehabilitation organisation. Inmates serving two years or less will be attending the rehabilitation centre.

A mentally ill inmate was assaulted in a communal cell in the hospital unit. This is the second incident where a mentally ill inmate was killed by a fellow inmate in the same cell at **RDF**.

DMR highlights

CMR

- ICCV selection and recruitment activities.
- RM and ARM conducted unannounced inspections in June 2022.
- And the region hosted JICS colleagues (RMs, ARMs and VCCOs) during the subsistence and travel training from 13 to 15 June 2022.

ECMR

- The RM was invited to attend the Integrated Employee Health and Wellness Summit: It was held over three days from 10 – 12 May 2022 at St Albans Correctional Services.
- The regional manager and the assistant regional manager conducted inspections respectively in the Northern Cape and Gauteng.
- Training: The region hosted the Sexual Violence Training conducted by Just Detention International from 27-28 June 2022. Due to budgetary constraints, 20 participants attended it. There was great participation from all attendees, and it was successful. Awareness and training on incidents of rape that occur in correctional facilities are crucial.

KZNMNR

- On 20 May 2022, the JICS CEO visited the regional office and briefed staff on the latest developments at JICS. The CEO's visits to the regional office aimed at promoting transparency of leadership within JICS.
- The regional manager and assistant regional manager conducted unannounced inspections with other managers in Northern Cape and Gauteng.
- The RM, ARM and VCCOs attended the subsistence and travel training in Bloemfontein from 13-15 June 2022.

NMR

- The region conducted short listings for the two ICCV posts and one auxiliary clerk post. The interviews were conducted on the 9th and 10th of May for two ICCV posts. The panel decided on the re-advertisement of the auxiliary clerk post.
- The regional manager and the assistant regional manager were part of the teams that conducted unannounced inspections in June at the following correctional centres: Fauresmith on the second, Edenberg on the third, Knysna on the eighth and Mosselbay on the ninth.
- JICS received an invitation to attend a working visit by the Deputy Minister of Justice and Correctional Services. The regional manager was requested to represent JICS and attended the event on the 23rd of June 2022 at Bethal Management Area.

WCMR

- The region ensured that community organisations with an interest in correctional matters were invited to VC meetings. Victory Outreach a faith-based organisation provides support groups for drug-addicted individuals and ex-gangsters trying to live a productive life. Pollsmoor Management considered and approved the application to conduct services for inmates while incarcerated and to support those released on parole and bail.
- Gangstar Cafe is a faith-based organisation providing support to inmates while incarcerated and on parole. The organisation provides barista training to inmates and currently has two coffee shops managed by ex-offenders who currently live productive lives.
- Both organisations were represented by ex-offenders during the VC Meetings who made a huge impression on the Heads of Centres.
- At the time of submitting this report, a third mentally ill inmate died at the hands of fellow inmates in the hospital unit at Goodwood CC.
- The Region regards these incidents in a very serious light and is in the process to identify stakeholders to address the incarceration and treatment of mentally ill inmates. These incidents could have major financial implications for the Department should family members pursue legal action against the state.



PART C: DIRECTORATE SUPPORT SERVICES

Human Resources

Organisational establishment structure

Approved establishment structure

As at 30 June 2022, there were 86 permanent approved and funded positions on the fixed establishment. A total of 78 posts were filled and four vacant posts with a vacancy rate of 9,30%.

The table below shows the current vacancy rate:

No.	Level	Description	Status
1.	Level 5	Auxiliary Clerk (NMR)	Advertised, closing date 30/5/2022
2.	Level 5	Administration Clerk	Advertised, closing date 30/5/2022
3.	Level 5	HR Admin Clerk – PTA Head Office	Advertised, closing date 4/4/2022
4.	Level 5	HR Admin Clerk – CPT Head Office	Advertised, closing date 30/05/2022
5.	Level 5	Secretary to the Directors	Advertised, closing date 30/5/2022
6.	Level 5	Admin Clerk – PTA Head Office	Advertised, closing date 30/5/2022
7.	Level 7	VCCO – CMR	Advertised, closing date 4/4/2022.
8.	Level 8	VCCO – KZNMR	To be advertised.

Table 37: Eight vacancies as at 30 June 2022

ICCVs

There are currently eight vacant ICCV positions as at 30 June 2022 (3,55%) out of 225 funded positions, an additional 50 vacancies are not filled due to the CoE budget shortfall.

Filled posts	217/96,44%
Vacant posts	8/3,55%
Correctional centres under construction	0
Total number of ICCV posts	225

Table 38: ICCV post establishment as at 30 June 2022

Employment equity

The table below shows the number of employees in each occupational category as at 30 June 2022:

Level	Males				Females				Total
	Black	Coloured	Indian	White	Black	Coloured	Indian	White	
Senior management (Level 13 – 14)	-	-	1	1	2	-	-	-	4
Professionally qualified and mid-management (Level 11 – 12)	3	1	-	1	2	1	-	-	8
Skilled technical and academically qualified workers, junior management supervisors, (Level 7 – 10)	15	7	-	-	19	3	1	1	46
Semi-skilled and discretionary decision-making (Level 3 – 6)	4	-	-	-	10	5	-	-	19
Unskilled and defined decision-making (Level 1 – 2)	1	-	-	-	-	-	-	-	1
Permanent	23	8	1	2	33	9	1	1	78
Non-permanent	1	-	-	1	9	2	-	1	14
ICCVs	85	12	2	1	100	15	2	-	217
Total	109	20	3	4	142	26	3	2	309

Table 39: Employment equity statistics as at 30 June 2022

The table below shows the employment equity percentages (including employees with disabilities) within JICS:

Black		Coloured		Indian		White		People with disabilities	
Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
108/34,7%	142/45,96%	20/6,47%	26/8,41%	3/0,97%	3/0,97%	4/1,29%	2/0,65%	1/0,32%	-

Table 40: Employment equity percentages as at 30 June 2022

Performance agreements

Performance agreements for the financial year 2022/23 were due by 30 June 2022. A total of 77 submissions were received with 9 outstanding.

Labour relations

Outstanding misconduct cases

Two

Grievances for the period 1 January– 31 March 2022

None

Unresolved grievances from the 2021/2022 performance cycle

None

Labour disputes and litigation

The grievance lodged on 25 January 2019 (Ms S) remains unresolved. The matter was heard in the Cape Town Labour Court on 5 and 6 August 2021. Written closing arguments were submitted on 2 September 2021 and oral arguments took place (virtually) on 9 September 2021. The matter was finally heard (closing arguments) on 16 March 2022 and judgment was reserved.

A dispute was referred to GPSSBC by NEHAWU on behalf of Ms M after an alleged unfair dismissal.

Financial disclosures

All members of the SMS officials must declare their financial interests before 30 April annually. Information regarding declared financial interests by SMS members is presented in the tables below.

Designation	Total number of officials	Total number of financial disclosures	Financial percentage disclosure
SMS	4	4	100%

Table 41: Financial disclosures by SMS members as at 30 June 2022





PART D: FINANCE AND SCM

Budget

Budget for 2022/2023 financial year

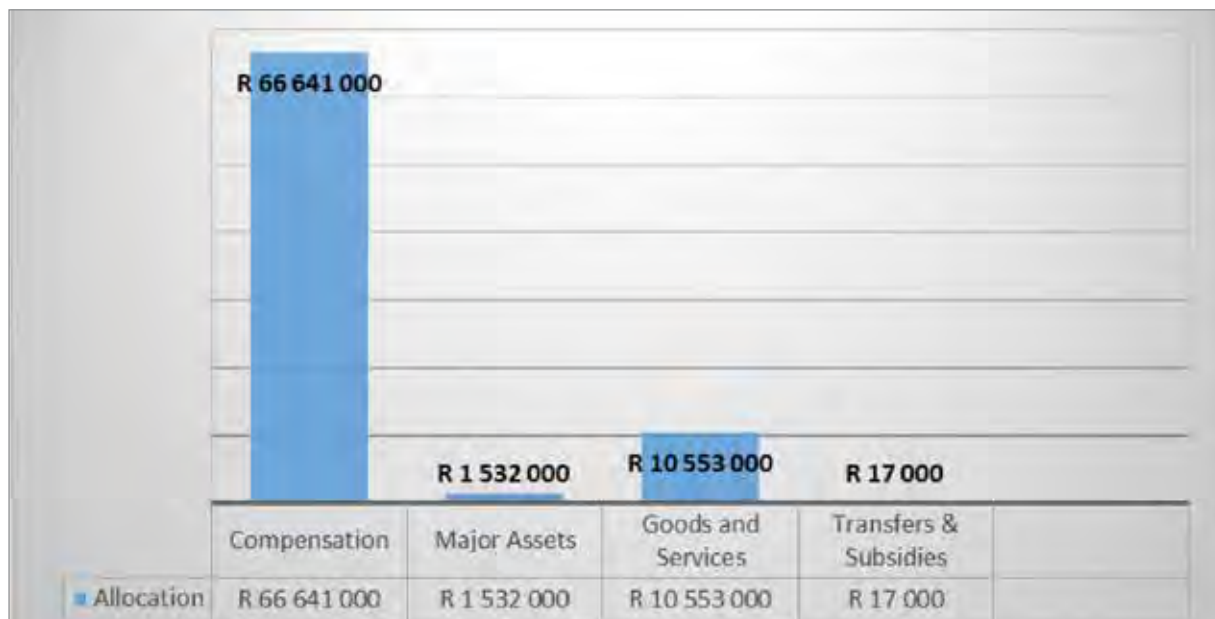


Figure 3: Budget for the 2022/2023 financial year

Expenditure

Overall expenditure from 1 April 2022 to 30 June 2022 as seen below:

Expenditure excluding commitments	Expenditure including commitments	Commitments
R 18 850 392.81	R 23 395 652.85	R 4 545 260.04

Table 42: Expenditure as at 30 June 2022

Reasons for overspending by 4.71% on SCOA items:

Expenditure excluding commitments	Expenditure including commitments	Commitments
R 18 850 392.8	R 23 395 652.85	R 4 545 260.04

Table 43: Compensation of employees

In line with the ideal percentage.

Goods and services	Ideal	Deviation
56.44%	25.00%	31.44%

Table 44: Goods and services

Overspending due to last financial year commitments that were cleared by the new financial year budget.

Transfers and subsidies	Ideal	Deviation
-	25.00%	-

Table 45: Transfers and Subsidies

The underspending is due to our current fleets' licenses, which will be renewed on different dates during the financial year.

Capital Assets	Ideal	Deviation
81.26%	25.00%	56.26%

Table 46: Capital assets

Overspending due to last financial year commitments that were cleared by the new financial year budget. Additional assets procured for effective operational services.

The table below shows JICS's asset register as at 30 June 2022.

Asset Description	Date	Total
Major Closing	30.06.2022	R 14 498 920.70
Minor Closing	30.06.2022	R 2 657 427.97

Table 47: Asset register as at 30 June 2022

Fleet/transport management

The table below shows JICS's state vehicle allocations to the head offices and regions as at 30 June 2022.

Management region/location	Total vehicles
Pretoria Head Office	3
Northern Management Region	5
Central Management Region	6
KZN Management Region	7
Eastern Cape Management Region	6
Western Cape Management Region	5
Total Fleet	32

Table 48: JICS fleet and allocation per region as at 30 June 2022

The table below shows the total number of vehicles to be disposed of due to high mileage and or beyond economical repair.

Registration	Model/make	Kilometres	Status	Location
CA 566-933	2014 Toyota Quest	123 409	BER	CMR
CA 543-090	2008 Ford Fiesta	100 981	BER	KZNMR

Table 49: JICS fleet to be disposed of as at 30 June 2022

Property and facilities management

Current leases on property

Physical address	Type of agreement	Status on 31 December 2021	Monthly rental
Western Cape Management Region: 9th Floor, Standard Bank Building, 1 Thibault Square, Cnr Long and Hans Strijdom Avenue, Cape Town	Lease agreement	The lease agreement was approved on 1/08/2020 for three years, expiring 31/07/2023 .	R 188 542.50
Central Management Region: 3rd floor, 62 Andrew Street, Bloemfontein	Lease agreement	The lease agreement was approved, expiring 31/05/2024 .	R 31 262.41
Northern Management Area: 265 West Ave, Tuinhof, Karee (West Block) Centurion	Month to month	The lease agreement expired on 30/06/2007 .	R 35 645.27
KZN Management Region: 8th floor, 275 Anton Lembede Street, Durban	Month to month	The lease agreement was approved for three years and expired on 31/12/2021 .	R46 117.63

Table 50: JICS property leases as at 30 June 2022

- Pretoria Head Office is still temporarily accommodated at SALU Building Pretoria at no cost to JICS,
- Eastern Cape Management Region is temporarily accommodated at the East London Magistrate Court at no cost to JICS,
- The Department of Public Works and Infrastructure (DPWI) is procuring alternative accommodation for Pretoria Head Office, NMR and ECOMR.
- DCS is renewing the lease agreement for KZNMR for five years.



PART E: INFORMATION TECHNOLOGY

Distribution of computers for ICCVs in correctional facilities

ICCVs do not have access to computers at all correctional facilities. JICS's desktop roll-out project commenced in October 2021 to equip all ICCVs with the tools of the trade. This will enable ICCVs to submit real-time (online) reports to the respective regional offices for action. A total of 50 desktops were installed at various correctional facilities across the country.

Development and Integration of JICS MIS into DCS E-Corrections

The new DCS E-Corrections reporting system is currently being rolled out. The reporting system is enhancing DCS's reporting competence, especially on mandatory reporting of deaths, mechanical restraints, segregation, and the use of force. A total number of 47 JICS officials have been connected to the JICS domain utilising the E-corrections platform.

Development of JICS mail server and website

The domain jics.gov.za was registered for JICS's email exchange and website by SITA. A new server has been installed and configured for the hosting of a separate JICS domain, email exchange, and website, independent of DCS.

A total of 258 user profiles and mailboxes on Active Directory under the jics.gov.za domain have been created and set up. User profiles and email addresses have been activated and are operational for JICS users. Given JICS's commitment to independence, it is a huge achievement for JICS to have its domain separate from DCS.



PART F: MEDIA AND COMMUNICATIONS

Media

JICS engaged in several media activities namely: media releases/alerts, requests, and responses in the first quarter (April – June 2022) of the 2022/2023 performance year.

For this quarter the media concentrated on:

- Probe into G4S prison conduct
- Prison visits reinstated
- Bureaucracy Violating Prisoners' Rights
- Independent Healthcare is vital inside prisons
- Constitutional Rights of Prisoners: Voter rights
- Henri van Breda
- Abortions in Prison

Internal Communication

JICS internal communication is maintained through its various communication portals, which include emails and the WhatsApp group system to ensure that JICS staff are updated on all internal processes to ensure transparency and build a culture of inclusivity and responsiveness.

The communication mix includes various communication products (for example, social media graphic messages, emails, videos and e-deskdrops). A variety of tools will continue to keep the target audience engaged and make communication effective.

The Communications Unit has a designated email address, where all internal communication is disseminated, including WhatsApp groupings for all staff across the country to ensure live and instantaneous communication.



Figure 4: JICS Media Analysis and Internal Communications (1 April to 30 June 2022)

The figure above illustrates the media engagement and internal communication during this quarter.

Matters reported

Reports and publications

- The Annual Report was consolidated by the office of the CEO and handed over for editing.
- The Fourth Quarterly Report was released.

The office of the IJ's complaints register

- The IT department is still trying to create the automated acknowledgement receipt email.
- Links have been created in the matrix with feedback from DLS monthly.

Branding

- The Service Delivery Charter posters were couriered to all regions.
- The sub-directorates budget has been submitted to ensure that procurement can take place for branded item requests. Several projects have been placed on hold, due to budgetary constraints and cost-cutting measures.

Twitter

JICS's Twitter account was launched on 1 March 2022. The Social and Digital Media Policy and the Social Media Standard Operating Procedure were adopted and released before the launch of the Twitter account.

Twitter analytics

Directorates encourage staff to send JICS Twitter content regularly for JICS to grow its social media presence. It is heartening to note the growth of the Twitter account, especially as the account is focused on providing information rather than engagement.

Description	April 2022	May 2022	June 2022
Tweets	12	22	22
Tweet impressions	3405	2,871	5 211
Profile visits	3189	4,736	5 996
Mentions	1	12	6
New followers	28	45	38
Total	146	177	215

Table 51: Twitter analytics from April - June 2022

Campaigns

- COVID-messaging: a reminder of health protocol behaviour reinforcement.
- Book Campaign – the books are being dispatched to the regions to allocate within.
- Women in incarceration
 - The documentary video has been finalised. To be presented later. The letter is being finalised for sponsorship.

